

TOSHIBA

OWNER'S MANUAL

ALL DIGITAL CORDLESS ANSWERING SYSTEM

FT-9003 / FT-9003BK



Should your unit require service, please refer to the "Toshiba service procedure" in your owner's manual.

IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a dry cloth for cleaning.
4. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool.
5. Do not place this product on an unstable cart, stand, or table. The telephone may fall, causing serious damage to the telephone.
6. Slots and openings in the cabinet and the back or bottom are provided for ventilation, to protect it from overheating, these openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heat register. This product should not be placed in a built-in installation unless proper ventilation is provided.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
8. Do not allow anything to rest on the power cord. Do not locate this product where the cord will be abused by persons walking on it.
9. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
10. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.
11. To reduce the risk of electric shock, do not disassemble this product, but take it to a qualified service personnel when some service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
12. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following condition:
 - A. When the power supply cord plug is damaged or frayed.
 - B. If liquid has been spilled into the product.
 - C. If the product has been exposed to rain or water.

-
- D. If the product does not operate normally by following the operating instructions. Adjust only those controls, that are covered by the operating instructions because improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
 - E. If the product has been dropped or the cabinet has been damaged.
 - F. If the product exhibits a distinct change in performance.
13. Do not use the telephone to report a gas leak in the vicinity of the leak.

CAUTION: TO REDUCE THE RISK OF FIRE OR INJURY TO PERSONS BY BATTERY, READ AND FOLLOW THESE INSTRUCTIONS.

- 1. Use only the appropriate type and size battery pack specified in the instruction manual provided for this product.
- 2. Do not dispose of the battery pack in a fire. The cell may explode. Check with State and local codes for possible special disposal instructions.
- 3. Do not open or mutilate the battery pack. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
- 4. Exercise care in handling battery in order not to short the battery with conducting materials such as rings, bracelets, and keys. The battery or conductor may overheat and cause burns.
- 5. Charge the battery pack provided with or identified for use with this product only in accordance with the instructions and limitations specified in the instruction manual provided for this product.
- 6. Observe proper polarity orientation between the battery pack and battery charger.

ATTENTION: THE PRODUCT THAT YOU HAVE PURCHASED CONTAINS A RECHARGEABLE BATTERY. UNDER VARIOUS STATE AND LOCAL LAWS, IT MAY BE ILLEGAL TO DISPOSE OF THIS BATTERY INTO THE MUNICIPAL WASTE STREAM. PLEASE CHECK WITH YOUR LOCAL GOVERNMENT FOR DETAILS IN YOUR AREA FOR RECYCLING OPTIONS OR PROPER DISPOSAL.

SAVE THESE INSTRUCTIONS

INTRODUCTION

Toshiba America takes pride in presenting the FT-9003, one of the finest all digital cordless answering machine available. Intelligent design, superb craftsmanship, and the latest technological advances have been combined to provide you with an all digital cordless answering machine that is easy to operate and will provide you with years of dependable service.

Please take the time now to read your Owner's Manual carefully, so that you may enjoy the many convenient features of your FT-9003 all digital cordless answering machine.

FEATURES

Answering Machine

- Approximately 10 minutes of total recording time or up to 40 incoming messages can be recorded by DSP (Digital Signal Processor).
- Selectable OGM, (your own OGM or preset OGM).
- Memo message.
- 2-way conversation recording.
- Pitch-corrected quick play back.
- Remote control from the handset or from a touch tone phone.
- Voice menu guidance.
- Time and day stamp.
- Call screening.
- CPC on/off switch and VOX function to save available recording time.
- Memory back-up during power interruption.
- Rapid access (PLAY/SKIP/REPEAT/DELETE).

Telephone

- 10 channel scanning to avoid interference.
- Programmable digital security codes (65,536 codes).
- Compandor noise reduction circuit to reduce noise.
- 3-One touch dial memories.
- Memory dialing for 20 numbers.
- 2-way intercom.
- Mixed dialing for long-distance and computer services.
- Long battery life (3 weeks) pack.
- Compatible with hearing aid.

IMPORTANT

Before using your new phone please follow these instructions.

- The Digital Security Code, which enables the handset and the base unit to communicate with each other, will not be activated unless the handset's battery pack is charged on the base unit.

To activate the digital security code, charge the battery pack as follows:

- 1 Connect the AC adaptor plug to the DC jack on the rear of your base unit and plug the AC adaptor into AC outlet on a wall where the AC adaptor will not be disconnected and power will not be interrupted for 12 to 16 hours.
- 2 Install the battery pack in the handset.
- 3 **Leave the handset on the base unit overnight to charge continuously for 12 to 16 hours to ensure a full charge. (See page 13 for details.)**

When replacing the battery pack, please follow the same procedure.

- Clean the battery charging contacts of the handset and the base unit regularly with a dry cloth so that sufficient contact is made.
- To keep the answering machine settings during power interruption, install the back-up battery in the base unit following the correct polarity. (See page 9 for details.)

PRECAUTIONS

- Operate the AC adaptor on 120 V AC, 60 Hz.
- Use the AC adaptor supplied for this unit. Do not use any other AC adaptor.
- Unplug the AC adaptor from the wall outlet when the unit is not to be used for an extended period of time. To disconnect the AC adaptor, pull it out by grasping the body. Never pull it by the cord.
- Do not install the base unit in a location near a heat source such as radiators or airducts, or in a place subject to direct sunlight, excessive dust, moisture, rain, mechanical vibration, or shock.
- Do not place the unit on or near a TV set or a personal computer, as these units may interfere with each other.
- Should any liquid or solid object fall into the unit, unplug the unit and have it checked by qualified service personnel before operating the unit any further.
- This unit is designed and approved for single lines only. It should not be connected to multiple lines or a coin telephone or party lines.

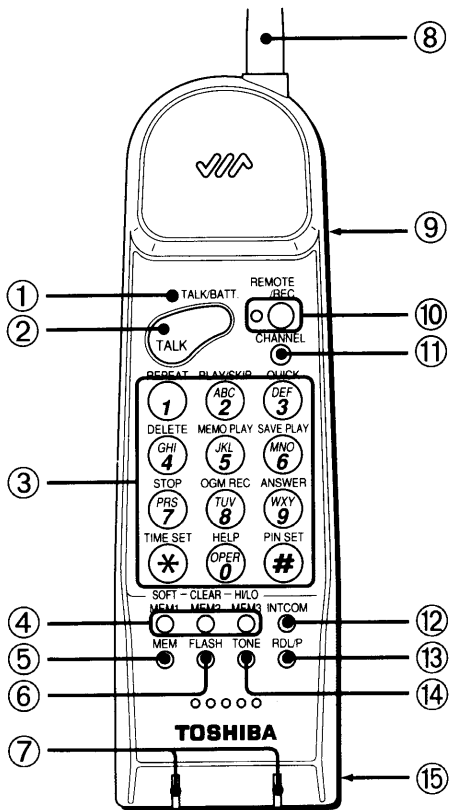
If you have any question or problem concerning your unit that is not covered in this manual, please consult the nearest Toshiba Service Station authorized to service telephone terminal equipment. For Customer Service, Call **1-800-631-3811**.

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LOCATION OF CONTROLS

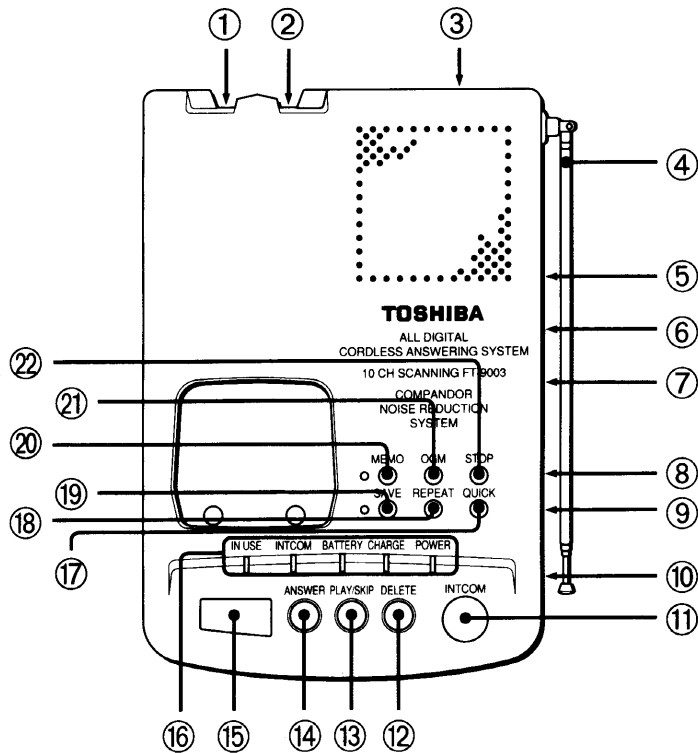
HANDSET CONTROLS AND FUNCTIONS



- ① **TALK/BATT. LED** – Lights when you are using the telephone. Blinks when the handset battery needs to be recharged in standby mode (in this case a short beep will sound every 3 seconds when you are using the telephone).
- ② **TALK Button** – Press to receive or hang up the call when the handset is away from the base unit.
- ③ **0-9, *, # Buttons** – Used for dialing numbers, memory dialing, remote operation, etc.
- ④ **One Touch Dial Key (MEM1/MEM2/MEM3)/Ringer Sound (SOFT-CLEAR-HI/LO) Buttons** – Used for one-touch dialing or for selecting the ringer sound.

- ⑤ **MEM (memory) Button** – Used for storing telephone numbers in the number buttons or for changing the digital security code.
- ⑥ **FLASH Button** – Press to send a timed hook-flash for access for telephone company services such as call waiting.
- ⑦ **Charging Contacts** – Supply power to charge the handset when it is placed on the base unit.
- ⑧ **HELICAL ANTENNA** – Durable high-gain helical antenna.
- ⑨ **Speed Dial Index Card (back)** – You may write the telephone numbers stored in memory.
- ⑩ **REMOTE/REC Button and LED** – Press to operate the answering machine from the handset or to record the telephone conversation. The LED lights during remote operation or recording.
- ⑪ **CHANNEL Button** – Press to select the best channel when interference noise is heard.
- ⑫ **INTCOM (intercom) Button** – Press to communicate with a person at the base unit.
- ⑬ **RDL/P (redial/pause) Button** – Press to redial the last number dialed or to insert a pause into memory dialing sequences.
- ⑭ **TONE Button** – When the P-T (Pulse-Tone) switch on the side of the base unit is set to **P**, pressing this button allows tone dialing to access long distance services, etc. You can also use this function when storing numbers in memory. (The pulse-to-tone override works on individual call.)
- ⑮ **Rechargeable Battery Pack Compartment** – Install the supplied rechargeable battery pack. Charge or replace correctly for long, trouble-free service.

BASE UNIT CONTROLS AND FUNCTIONS



- ① **Telephone Modular Jack** – Plug one end of the telephone line cord into a standard RJ11C telephone line jack and the other end into this jack to connect the base unit to the telephone line.
- ② **DC Jack** – Plug the AC adaptor into a wall outlet and its cord into this jack to supply power to the base unit and charge the handset.
- ③ **Battery Compartment** – Install the 9 volts back-up battery (supplied).
- ④ **Base Antenna** – Collapsible antenna provides maximum range when fully extended.
- ⑤ **BELL VOL (volume) Switch** – Selects the ringer volume; HI, LO, OFF.
- ⑥ **REC TIME Switch** – Selects the answering machine setting; 2 to record incoming messages for maximum 2 minutes each or ANN to make announcement only.
- ⑦ **RING Selector Switch** – Selects the number of rings before the answering machine answers to callers while you are away from home; 5 to answer after 5 rings or TS for Toll Saver.
- ⑧ **CPC Switch** – The answering machine will stop recording when the caller hangs up when the switch is set to ON. You can save the remaining recording time.
- ⑨ **P-T (Pulse-Tone) Switch** – Selects either tone dialing or pulse dialing.
- ⑩ **VOLUME Knob** – Adjusts the speaker volume of the base unit.
- ⑪ **INTCOM (intercom) Button** – Press to communicate with a person at the handset.
- ⑫ **DELETE Button** – Press to delete a (all) message.
- ⑬ **PLAY/SKIP Button** – Press to play or skip over incoming messages.
- ⑭ **ANSWER Button** – Press to turn on or off the answering machine.

15 Counter LED Display

0 – Indicates that there is no incoming message.

From 1 to 19 – When it is lit, indicates the number of incoming messages. When it is blinking, indicates the number of incoming messages which have not been played back yet.

When it counts down, it indicates the remaining recording time of OGM.

P – When the base unit is connected to AC power outlet, it is initialized for 12 seconds. The counter LED shows the remaining initializing time. When the initializing is completed, "P" blinks. To stop the display from blinking, press any button.

A – "Announcement only" mode is set.

F – Indicates that the incoming message recording capacity is full.

≡ – Indicates that there are more than 19 messages.

- – Appears while recording a memo message, telephone conversation or incoming messages.

16 Other LEDs

IN USE – Lights when the telephone line is engaged or during remote operation. Blinks while answering incoming calls.

INTCOM – Lights when you are using the intercom.

BATTERY – Lights when the base unit has the back-up battery installed and functioning.

Goes out when there is no back-up battery or the back-up battery is low.

CHARGE – Lights when the handset is correctly placed and charged on the base unit.

POWER – Lights when power is supplied to the base unit from the AC outlet.

17 **QUICK Button** – Press to play recorded incoming/saved or memo messages quickly.

18 **REPEAT Button** – Press to repeat incoming messages.

19 **SAVE Button and LED** – Press to save an incoming message, and to play back the saved message. The LED lights up when there is a saved message. (You can save only one message.)

20 **MEMO Button and LED** – Press to record and play back a memo message. The LED lights up when there is a memo message.

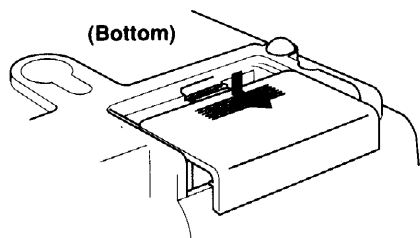
21 **OGM (outgoing message) Button** – Press to start and stop recording your OGM. Press again to play your OGM.

22 **STOP Button** – Press to stop playing or recording messages and OGM.

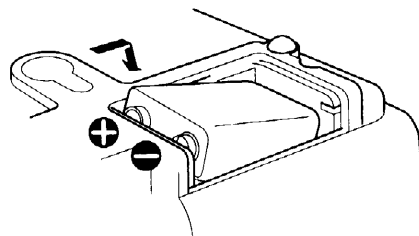
INSTALLING THE BACK-UP BATTERY IN THE BASE UNIT

Install the supplied 9 volts battery in the base unit in order to back-up the answering machine setting during power interruption.

① Detach the battery compartment lid.



② Install the battery with correct polarity, and replace the lid.



Notes

- Make sure that the BATTERY LED lights. If you install the battery wrong, the BATTERY LED does not light.
- The BATTERY LED goes out when the battery becomes low.

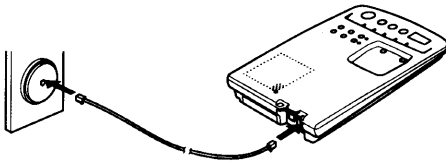
INSTALLATION

CONNECTING THE TELEPHONE LINE

You will find one of following three types of telephone outlets in your home.

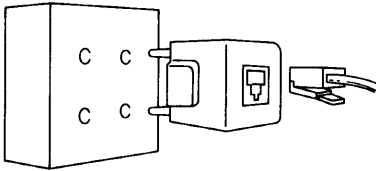
(1) Modular USOC: RJ11C jack, (2) 4-prong jack, or (3) Hard-wired type

(1) If you have a modular wall jack



- ① Plug one end of the telephone cord (supplied) into the telephone modular jack of the base unit.
- ② Plug the other end of the telephone cord into the modular wall jack.

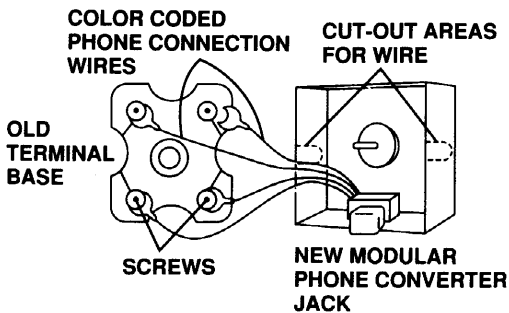
(2) If the receptacle is a 4-prong jack



An adaptor (not included) is required.

First plug the adaptor into the 4-prong jack. Then plug the telephone cord (supplied) into the 4-prong jack and into the telephone.

(3) If your phone cord is hard-wired into an outlet and you have no jack



A modular jack converter (not included) is required. You will need to make color-coded connection.

Note on the adaptor or converter required

Consult the dealer you purchased your telephone or any other telephone dealer regarding the proper adaptor or converter.

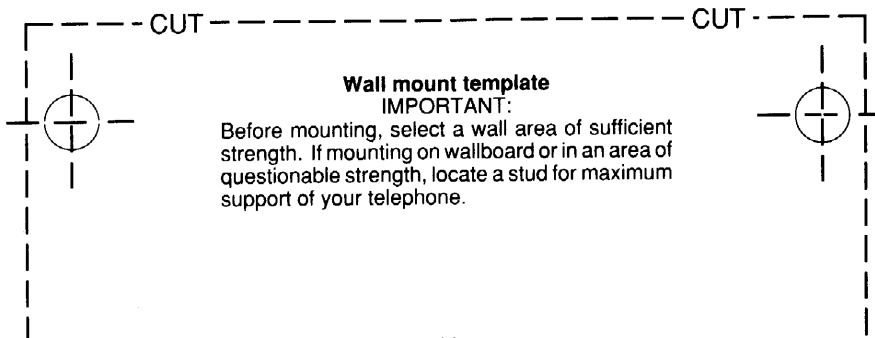
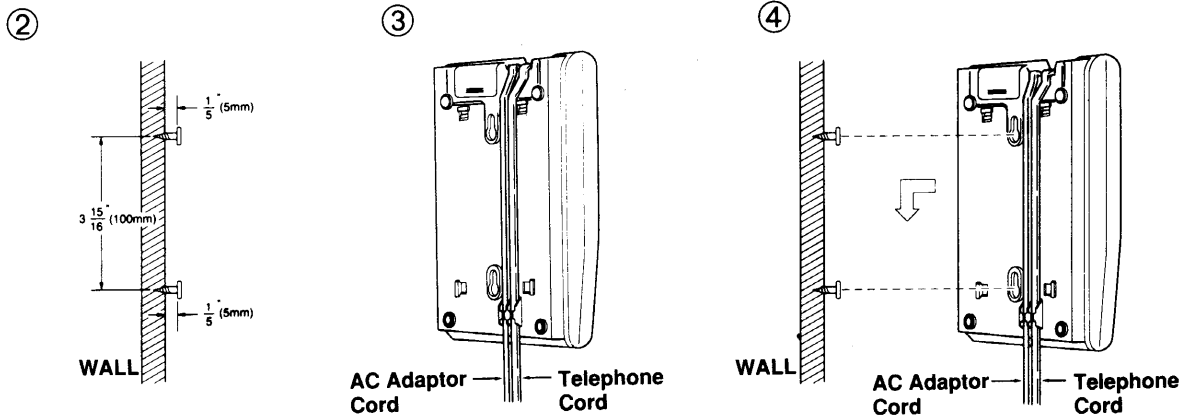
Notes on installation

- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specially designed to be water-proof.
- Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
- Take care when installing or modifying telephone lines.
- If you experience an excessive amount of noise or static, try relocating the base unit away from the interference source, i.e. TV, radio, appliances.

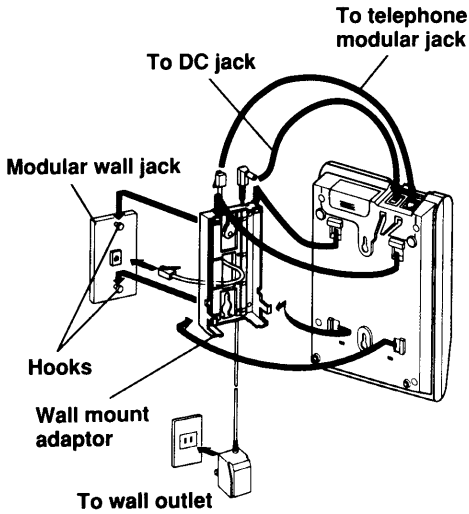
MOUNTING THE BASE UNIT ON THE WALL

You can mount the base unit on a wall using the supplied two mounting screws.

- ① Cut out the template below and use it as a guide to position the mount screws.
- ② Thread the screws into the wall, letting the screw heads stay exposed about $\frac{1}{5}$ inch.
- ③ Route the telephone cord and AC adaptor cord through the guides on the back of the base unit.
- ④ Align the slots on the back of the base unit with the two screws and gently push down the base unit to lock the screws into place.



USING THE OPTIONAL WALL MOUNT ADAPTOR

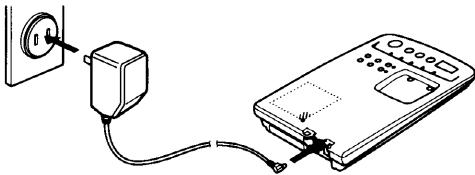


This adaptor is designed to be used with the standard bell system type wall mounting system. Align the installation hooks of the base unit with the slots of the wall mount adaptor, and push down the base unit. Then hook the wall mount adaptor with the base unit to the modular wall jack.

Note

To order this wall mount adaptor, please call 1-800-631-3811.

CONNECTING THE AC POWER



Plug the AC adaptor to a wall outlet (120 V AC) and the AC adaptor cord to the DC jack of the base unit.

Make sure not to route the AC adaptor cord where it may be stepped on and chafed. A chafed cord may cause fire or other electrical hazards.

Note

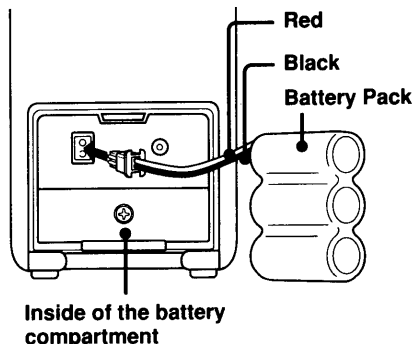
Do not attach the AC power supply cord to building surfaces using metal fittings.

CHARGING THE BATTERY PACK

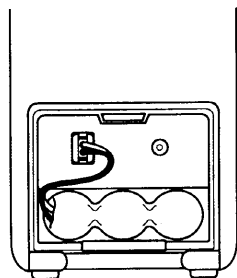
INSTALL THE BATTERY PACK IN THE HANDSET

To use the handset, install the supplied rechargeable battery pack in the handset and charge it.

②



③



- ① Remove the battery compartment cover on the back of the handset by sliding it down.
- ② Plug the battery pack cord into the connector in the battery compartment. With the handset held upright, the black wire should go to the lower side of the connector terminal, and the red wire should go to the upper side. Do not try to connect forcibly. They will fit only one way as mentioned above.
- ③ Place the battery pack in the battery compartment.
- ④ Replace the battery compartment cover by sliding it up and locking. Make sure not to get the wires of the battery pack caught in the cover.

Should you need to purchase Parts or Accessories, please call **1-800-631-3811** for the location of the nearest parts distributor.

When you replace the battery pack, please check with State and local agencies for disposal of the old battery.

IMPORTANT

CHARGE THE BATTERY PACK

The supplied Ni-Cd battery pack is not charged. It is important that this battery is charged for 12 to 16 hours continuously without any interruption before you use the handset for the first time.

During this initial charging of the supplied battery pack or a new battery pack for replacement, locate the telephone where it can remain completely undisturbed and untouched. Do not hook the base up to a telephone line for the initial charging sequence.

After installing the battery pack, place the handset on the base unit. The CHARGE LED lights during charging. If the CHARGE LED does not light, make sure that the AC adaptor is plugged in and the handset is correctly placed on the base unit.

Notes

- The battery pack is not charged properly if the charging contacts are dirty or tarnished. Clean the contacts occasionally with a dry cloth.
- The supplied rechargeable battery pack should last for several years. It, however, eventually it will deteriorated and lasts only for short time even if it is charged. If this happens, you need to replace it with a new one. You can order a rechargeable battery pack at your local Toshiba dealer or authorized parts distributor. Call **1-800-631-3811**.

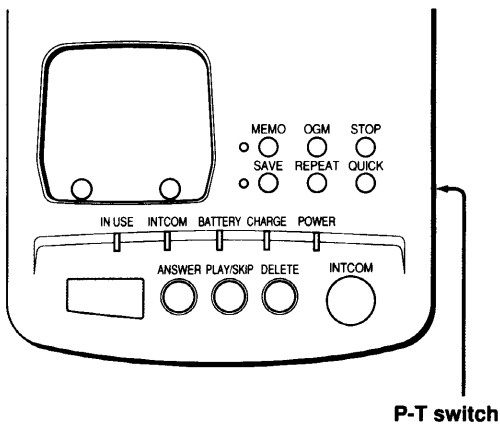
USING THE TELEPHONE

With the FT-9003 telephone numbers can be dialed using tones, rotary type pulses, or a combination of both.

Pulse dialing is compatible with most local telephone company dialing systems. When your phone is in the Pulse mode, you will hear a tone for each number pressed, and then pulsing sounds such as those generated by a rotary dial phone.

Tone dialing provides the tone signals required for independent, low cost long distance and other special tone dialing services. Tone dialing will work only in those areas where the local phone company offers Tone Service. Subscribing to that service generally requires an extra monthly charge.

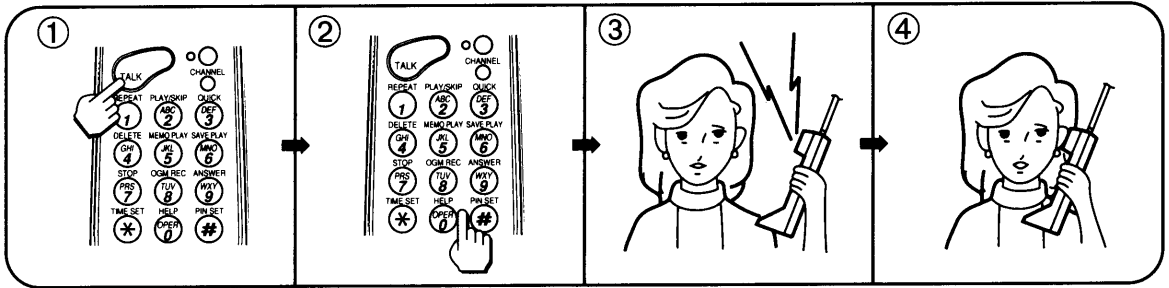
TONE/PULSE SELECTION



Set the P-T (Pulse-Tone) switch for the type of service you have, tone or pulse. If you are not sure which type of service you have, try as follows.

- ① Set the P-T switch to T.
- ② Press the TALK button on the handset and listen for a dial tone.
- ③ Press any number other than 0. If the dial tone stops, you have Tone service. If the dial tone continues, you have Pulse service.
- ④ If you have Pulse service, set the P-T switch to P.

MAKING A CALL



- ① Press the TALK button.
The TALK/BATT. LED lights.
- ② Dial the phone number by pressing the number buttons.
- ③ Wait for the phone you called to begin ringing.
- ④ When the other party answers, you may begin speaking.

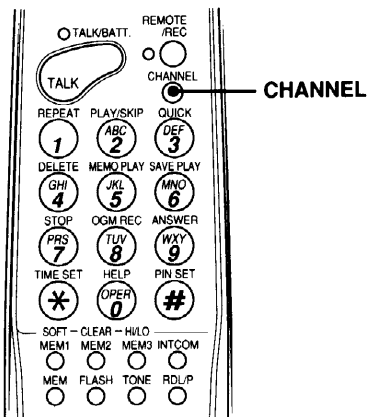
To disconnect the line, return the handset to the base unit or press the TALK button.

To make another call, press the FLASH button and dial the new number.

Notes

- If the handset battery becomes weak during conversation, warning beeps will sound every 3 seconds. Finish the call as soon as possible and return the handset to the base unit for recharging.
- If the handset is too far away from the base unit, the line may not disconnect even if you press the TALK button. In this case, bring the handset near the base unit and press the TALK button again, or return the handset to the base unit.

IF THE LINE IS NOISY



Bring the handset near the base unit. If the line is still noisy, continue pressing the CHANNEL button until the line becomes clear.

Note

When the channel is changed, the TALK/BATT. LED turns off momentarily. If it disconnects, error beeps sound.

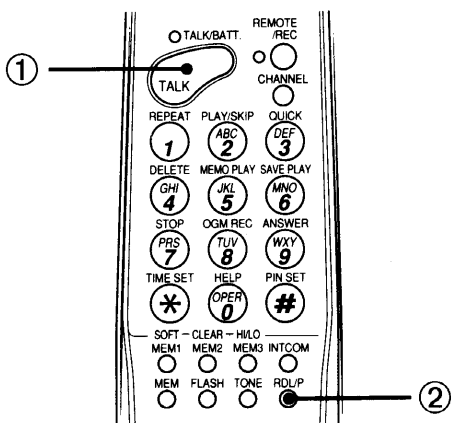
ANSWERING A CALL



When your phone rings, **lift the handset from the base unit**. There is no need to press the TALK button.

If the handset is not placed on the base unit, press the TALK button to answer the call.

REDIALING THE LAST PHONE NUMBER



When you want to dial the same number as the last one, in such a case as the number was busy, you can dial the number (up to 32 digits) using the RDL/P button.

- ① Press the TALK button.
- ② Press the RDL/P button.

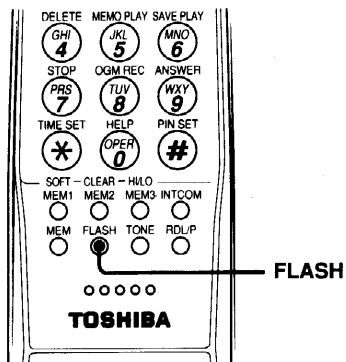
Note

If you press any button before pressing the RDL/P button, the number is not redialed.

RECEIVING CALL WAITING SERVICE

Using the FLASH button you can access to the call waiting service or other services which you may subscribe.

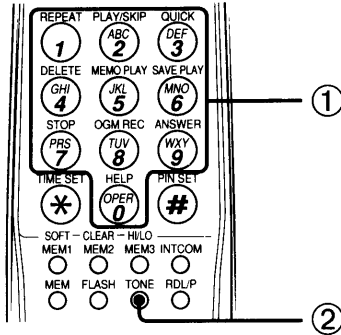
Press the FLASH button when you receive the signal of the service during the conversation. To return to the previous line, press the FLASH button again.



Note

If you press the FLASH button without receiving such signal, the line will be disconnected.

USING A LONG-DISTANCE OR COMPUTER SERVICES



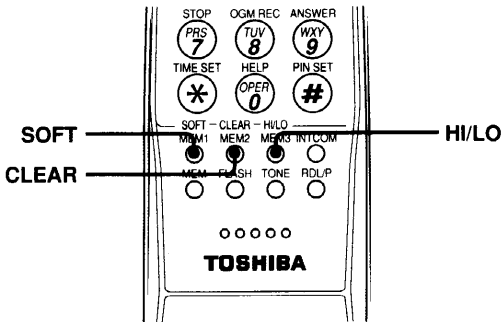
The mixed dialing function allows you to use the long-distance services such as Sprint and MCI or computer services which respond to Tone signals only, even if you have Pulse telephone service.

- ① Dial the number of the service.
- ② After the service responded, press the TONE button and continue dialing your access code or any other number required.

CHANGING RINGER SOUND OR VOLUME

You can select clear sound or soft sound of ringer, or adjust volume. Select sound when you are **not** making a call.

On the handset

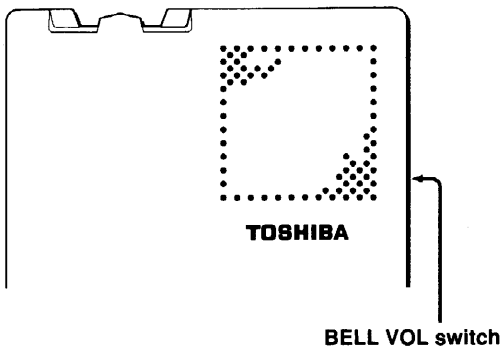


- To select soft sound**, press SOFT (MEM1).
- To select clear sound**, press CLEAR (MEM2).

To adjust volume, press HI/LO (MEM3). Each time you press the button, the volume becomes alternately low or high.

The phone will ring the selected sound for 2 seconds when you press the button. To stop the sound, press the button again.

On the base unit



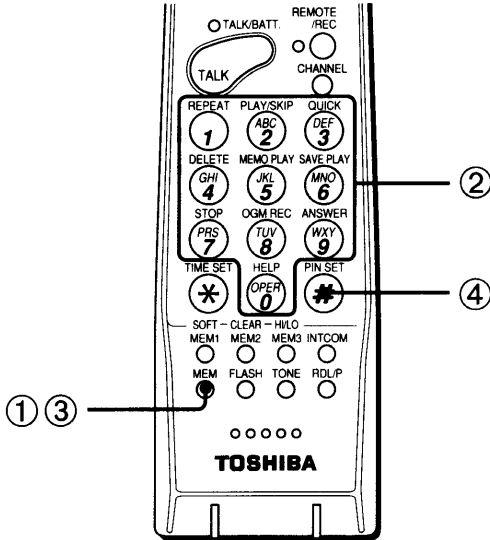
- To set the ringer volume to high**, set the BELL VOL switch to HI.
- To set the ringer volume to low**, set to LO.
- To set the base unit not to ring**, set to OFF.

Note

When the BELL VOL switch is set to OFF, the base unit sounds beeps at low volume for Intercom.

CHANGING THE DIGITAL SECURITY CODE

The digital security code is automatically set when you place the handset on the base unit. If you wish to change the code, set a number from 00000 to 65535. Perform when you are **not** making a call.



- ① Press the MEM button.
- ② Press a 5-digit number between 00000 and 65535.
- ③ Press the MEM button.
- ④ Press the # button. You will hear a long beep.
- ⑤ Immediately place the handset on the base unit to complete the code change.

Note

- Press a button within 20 seconds after the previous button. Otherwise the setting is canceled.
- If you press a wrong number such as 66000, short beeps sound and the setting is canceled.

MEMORY DIALING

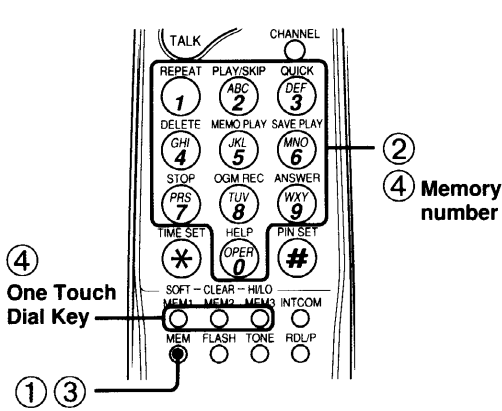
You can store up to 23 telephone numbers and dial them by pressing the memorized buttons. 20 telephone numbers can be stored in 2-digit numbers of 01 to 20, and 3 telephone numbers in the One Touch Dial Keys (MEM1/MEM2/MEM3).

Buttons you can store

0 - 9, #, *, TONE, RDL/P (as PAUSE)
(TONE and PAUSE are counted as one digit.)

- Note**
- Press a button within 20 seconds after the previous button. Otherwise the setting procedure will be canceled.
 - If you store a new telephone number in the same memory number, the previously stored telephone number is erased.
 - If you make a mistake, short beeps sound and the setting is canceled.

STORING NUMBERS



- ① Press the MEM button.
- ② Dial the telephone number (up to 16 digits).
- ③ Press the MEM button.
- ④ Press the number (One Touch Dial Key or 01 to 20) in which you want to store the telephone number.
A long beep sounds when the telephone numbers are stored.

EXAMPLE to store 9012345 in memory number 01

(MEM) → 9 0 1 2 3 4 5 → (MEM) → 0 1

EXAMPLE to store 9012345 in One Touch Dial Key (MEM1)

(MEM) → 9 0 1 2 3 4 5 → (MEM) → (MEM1)

EXAMPLE to include TONE for mixed dialing and store in memory number 02

(MEM) → 9 0 1 2 3 4 5 → (TONE) → 6 7 8 9 1 2 → (MEM) → 0 2

To store other numbers

Repeat steps ① to ④.

Write down the numbers

Use the SPEED DIAL INDEX CARD at the back of the handset.

DIALING A STORED NUMBER

To dial the number stored in One Touch Dialing Keys

- ① Press TALK to make a call.
- ② Press the One Touch Dialing Key (MEM1, MEM2, MEM3) for the telephone number.

To dial the number stored in memory numbers

- ① Press TALK to make a call.
- ② Press the MEM button.
- ③ Press the memory number (01 to 20) for the telephone number.

ERASING A TELEPHONE NUMBER

- ① Press the MEM button twice.
- ② Press the memory number or One Touch Dial Key for the telephone number you want to erase.
A long beep sounds when the number is erased.

EXAMPLE to erase the number in 05

MEM → MEM → ① ⑤

CHAIN DIALING (When the telephone number is more than 16 digits)

There are some different dialing options.

You can:

- (A) Store the numbers in two memory numbers or One Touch Dial Keys
- (B) Store the numbers at the beginning of the dialing sequence, and dial the rest numbers directly yourself
- (C) Store some numbers at the end, and dial the rest numbers directly

EXAMPLE to store 9-012345678-TONE-90123456

- (A) To store the numbers in two memory numbers

Store the memory numbers 01 and 02 for example.

First, **MEM** → 9 **RDL/P** 0 1 2 3 4 5 6 7 8 **TONE** 9 0 1 →

MEM → 0 1

Then, **MEM** → 2 3 4 5 6 → **MEM** → 0 2

To dial the above number

TALK → **MEM** → 0 1 → **MEM** → 0 2

- (B) To store some numbers at the beginning, and dial the rest numbers directly

Store from 9 to TONE in memory number 01 for example.

To dial the above number

TALK → **MEM** → 0 1 → and then press 9 0 1 2 3 4 5 6

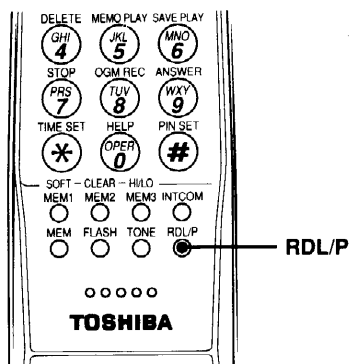
- (C) To store some numbers at the end, and dial the rest numbers directly

Store from TONE to 6 in memory number 01 for example.

To dial the above number

TALK → 9 **RDL/P** 0 1 2 3 4 5 6 7 8 → **MEM** → 0 1

USING THE MEMORY DIALING FOR PBX



The RDL/P (redial/pause) button allows you to insert a pause of about four seconds in the memory dialing to make an outgoing call through a PBX or a long distance service.

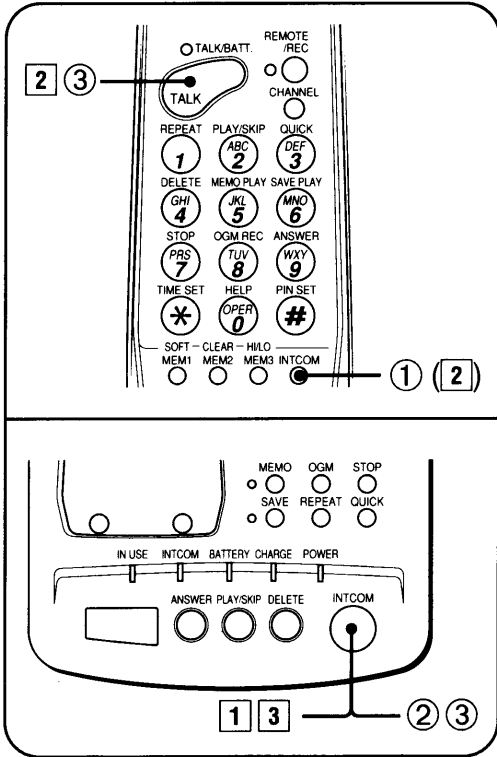
EXAMPLE to store 0-1234567 to call through a PBX in memory number 01

MEM → 0 → **RDL/P** → 1 2 3 4 5
6 7 → **MEM** → 0 1

If more than 4 seconds are needed, press RDL/P twice.

If you may require further operating instructions about memory dialing, call 1-800-221-0314.

INTERCOM



Intercom from handset to base unit

- ① Press the INTCOM button.
Beeps sound from the handset and the base unit.
- ② Press the INTCOM button of the base unit.
Start communication.
- ③ To disconnect, press the TALK button of the handset or the INTCOM button of the base unit.

Intercom from base unit to handset

- ① Press the INTCOM button of the base unit.
Beeps sound from the handset and the base unit.
- ② Press the TALK (or INTCOM) button of the handset. Start communication.
- ③ To disconnect, press the INTCOM button of the base unit or the TALK button of the handset.

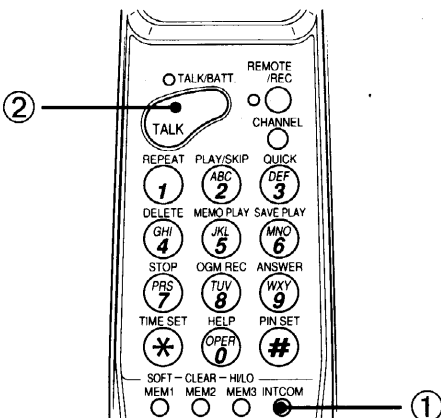
If there is an incoming call during intercom communication

You will hear the incoming ring. To answer the incoming call, press the TALK button to disconnect the intercom and press it again to answer the incoming call.

If there is an incoming call during intercom beeps

The intercom beeps stop and you will hear the incoming ring.

MONITORING AROUND THE BASE UNIT



You can monitor around the base unit from the handset.

- ① Press the INTCOM button.
- ② While the intercom beeps sound, press the TALK button.

To finish monitoring, press the TALK button, or INTERCOM button of the base unit.

TRANSFERRING A CALL

If you have another telephone connected to the same telephone line, you can transfer a call between this telephone and another telephone.

To transfer from this telephone to another telephone

- ① Press the INTCOM button of the handset.
The call is held, and intercom beeps sound.
- ② Press the INTCOM button of the base unit.
- ③ Lift the handset of another telephone.
- ④ Press the TALK button twice to hang up.
The transfer is complete.

If nobody answers at the base unit

Press the INTCOM button again in step ①. You can cancel transferring.

To transfer from another telephone to this telephone

- ① Press the INTCOM button of the base unit.
Intercom beeps sound.
- ② Press the TALK button of the handset.
- ③ Press the INTCOM button of the base unit.
- ④ Press the TALK button of the handset.
The transfer is complete.
- ⑤ Hang up the handset of another telephone.

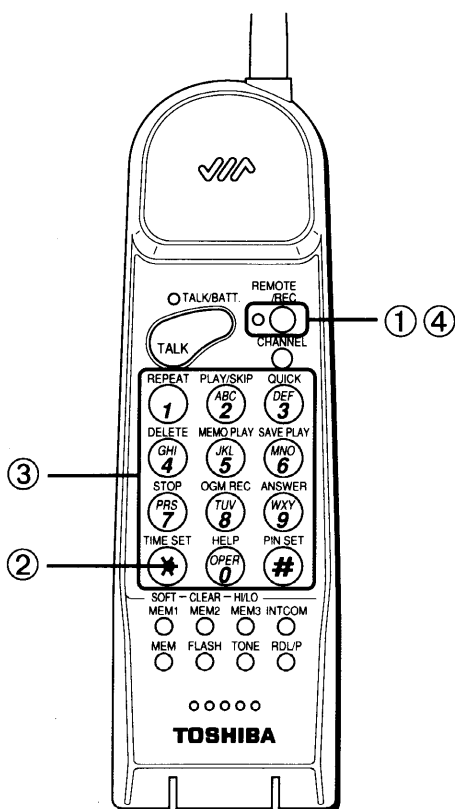
If nobody answers at the handset

Press the INTCOM button again in step ①. You can cancel transferring.

ANSWERING MACHINE

The FT-9003 works as an answering machine which answers an incoming call and takes a message for you. Further, you can leave a memo message to a person who will use this telephone, record telephone conversations in progress, and so on. The answering machine uses an integrated circuit Digital Signal Processor and is able to record approximately 10 minutes in total time. To use the answering machine, start from setting up the clock time.

SETTING THE CLOCK



The clock of the answering machine starts when you install the back-up battery, however it does not start from the actual time.

You need to set the actual time so that the answering machine can tell you the correct time.

Use the number buttons and * or # to set the clock.

Day of a week:

Sunday	= 1
Monday	= 2
Tuesday	= 3
Wednesday	= 4
Thursday	= 5
Friday	= 6
Saturday	= 7

Hour: 01 to 12

Minute: 00 to 59

AM: *

PM: #

EXAMPLE to set Monday, 9:20 PM

- ① Press the REMOTE/REC button.
The REMOTE/REC LED lights up. You will hear date of a week and time announced.
- ② Press the * button.
- ③ Press ② ① ⑨ ② ① and # .
A long beep sounds. The telephone will announce the day of a week and time you set. The clock restarts.
- ④ Press the REMOTE/REC button.
The REMOTE/REC LED goes out.

Notes

- Complete the clock setting within 2 minutes after step ②. Otherwise the setting will be canceled.
- If you press the wrong button, short beeps will sound. Press the correct button.
- If a call comes in during clock setting, the setting procedure is canceled.

RECORDING THE OGM (OUTGOING MESSAGE)

When someone calls you, the answering machine answers the call and announce the OGM. For the OGM, you may use the preset OGM or your own OGM recorded.

Preset OGM

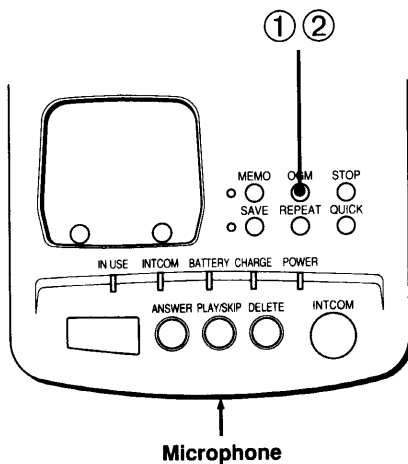
To take messages

"Hello. No one is available to take your call. Please leave your message after the tone."

To record your own OGM

Make your OGM longer than 2 seconds and shorter than 19 seconds. Record in a quiet place and face squarely to the microphone.

(You may also record the OGM using the handset. See "Operating the answering machine on the handset" on page 31.)



- ① Press the OGM button for 2 seconds. When a long beep sounds, speak to the microphone. The remaining recording time will be counted down from 19 in the counter LED. If 19 seconds have passed, OGM recording stops automatically. To stop OGM recording, go to step ②.
- ② At the end of the OGM, press the OGM or STOP button. A beep sound and recording stops. Your OGM will be played back automatically and the remaining time will be announced. (If you want to stop the playback, press the STOP button.)
- ③ When the playback is finished, the answering machine becomes ready to answer calls. If the your OGM is shorter than 2 seconds, the preset OGM is played back after short beeps. The answering machine becomes answer mode with the preset OGM.

To change your own OGM

Record a new OGM. The previous OGM is erased.

Notes

- The announced "remaining time" for recording is calculated in the condition of recording in normal voice. The recording time may become shorter under some situations.
- You cannot operate the answering machine when the handset is engaged with the outside line.
- If a call comes in during OGM recording, OGM recording stops and the bell rings. If the recorded OGM is longer than 2 seconds, the OGM is kept in memory.

To select the OGM

Press and release the OGM button.

Your own OGM or the preset OGM is played back. If you want to play the other OGM, press the OGM button during playback. The other OGM will be played back. The OGM played back currently is the one that will be announced.

To stop OGM playback, press the STOP button.

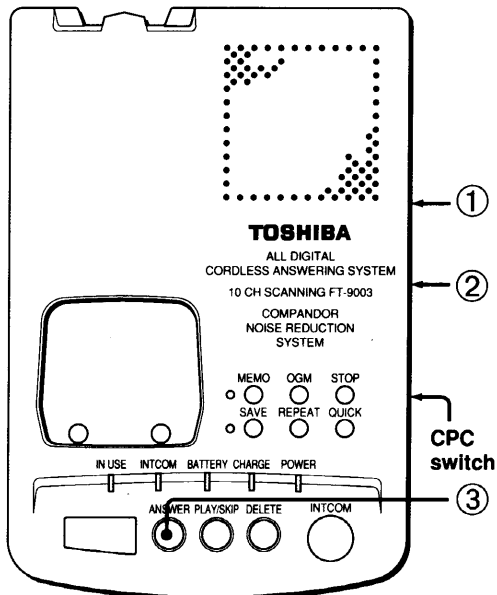
If there is no your own OGM, short beeps sound when you press the OGM button while the preset OGM is played back and the preset OGM continues.

SETTING THE ANSWERING MACHINE TO ANSWER CALLS

The answering machine can take up to 40 messages, the maximum is 2 minutes per message.

SET UP

- ① Set the REC TIME switch.
 - 2 : To record callers' messages. Each message can be recorded for maximum 2 minutes.
 - ANN : To make announcement only. Callers' messages are not recorded.
- ② Set the RING Selector switch.
 - TS : Toll Saver
 - If there are messages which have not been played back yet, the telephone answers after 3 rings.
 - If there are no messages, the telephone answers after 5 rings.
 - 5 : The telephone answers after 5 rings.



To set

Press the ANSWER button. A long beep sounds. The preset or your own OGM is played back. If you want to change to the other OGM, press the OGM button during playback.

After the OGM was played back, the remaining time is announced.

The answering machine becomes ready to answer calls and the counter LED lights, or blinks when there is incoming messages which have not been played back yet.

Notes

- You can set the answering machine to take messages even if the incoming ring has started. In this case, the OGM is not played back and the remaining time is not announced.
- If the remaining message time becomes short, we recommend you to delete the incoming messages which you have already listened.

SETTING THE CPC ON/OFF SWITCH

To save the available recording time, set the CPC switch to ON. The telephone disconnects when the caller hangs up.

Note: When you receive the call waiting service, set the CPC switch to OFF. Otherwise, the answering machine may stop answering or recording messages when the signal comes.

SETTING THE ANSWERING MACHINE TO NOT ANSWER CALLS

Press the ANSWER button.
A long beep sounds.
The counter LED turns off.

HOW THE ANSWERING MACHINE OPERATES

- ① When a call comes in, the answering machine answers and plays back the OGM.
The IN USE LED lights.
- ② If you set to take messages, the answering machine records the caller's message after beep.
If you set to announce only, the answering machine plays back the OGM twice and disconnects the line after beep.
- ③ When the caller disconnects the line, the answering machine stops recording.

To answer the call yourself

While the answering machine is answering or taking messages, you can answer the call yourself by picking up the handset from the base unit or pressing the TALK button. The answering or recording stops.

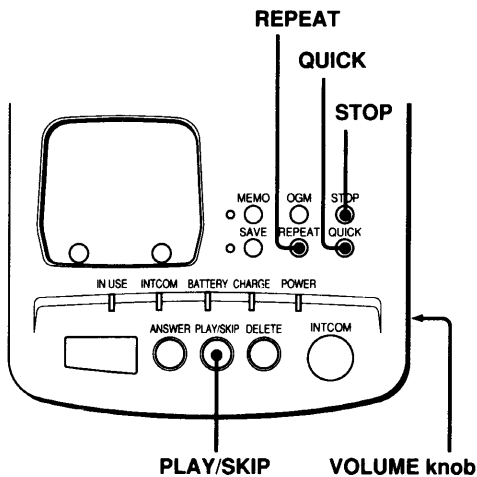
The answering machine will automatically disconnects the line after a signal beep while taking messages:

- When 2 minutes has passed.
- When recording capacity is fully occupied. ("F" blinks in the counter LED.)
- If there is 7 seconds of silence or continuous noise.
- If the call is answered by another telephone connected to the same telephone line.

The answering machine cancels recording and does not count the call:

- If the incoming message is shorter than 2 seconds.
- If the line is disconnected within 7 seconds.

LISTENING TO THE INCOMING MESSAGES



The counter LED shows the number of incoming messages, the number contains messages already played back and those not played back yet. You can listen to the messages from the base unit speaker.

(You may listen to the messages using the handset also. See "Operating the answering machine on the handset" on page 31.)

Press the PLAY/SKIP button.

A long beep sounds. During the long beep, the number of messages not played back yet is shown in the counter LED.

The answering machine plays back the messages starting from the one recorded first accompanied by the time it was recorded. When all messages are played back, a long beep sounds and remaining message recording capacity time is announced.

To stop playback, press the STOP button.

To repeat playback, press the REPEAT button. If you press the button within 3 seconds after the current message has started, the previous message is played back. If you press the button after 3 seconds have passed, the current message is played back again.

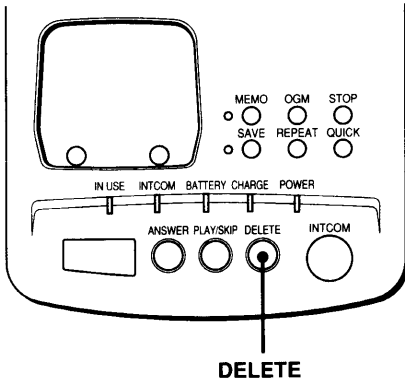
To skip to the next message, press PLAY/SKIP button.

To play back at high speed, press the QUICK button. To resume normal speed, press the button again.

To adjust the speaker volume, slide the VOLUME knob.

DELETING THE INCOMING MESSAGES

You can delete all messages together, or each message individually.



To delete all messages

Make sure that the answering machine is turned on, and press the DELETE button for 3 seconds. Intermittent beeps sound and all messages are deleted.

The remaining message recording capacity time is announced.

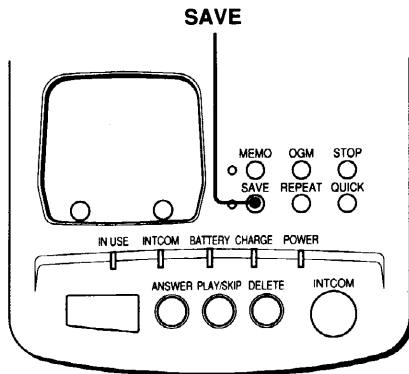
Note

If there are messages which have not been played back, short beeps sound and the messages are not deleted.

To delete individual messages

Make sure that the answering machine is turned on, and press the DELETE button for 1 second while the message you want to delete is played back.

SAVING THE INCOMING MESSAGE



You can save one incoming message separately from the others. When there is a saved message, the SAVE LED lights.

To save

While the message you want to save is being played back, press the SAVE button.

A long beep sounds and the message is saved. The SAVE LED lights.

The previously saved message is erased.

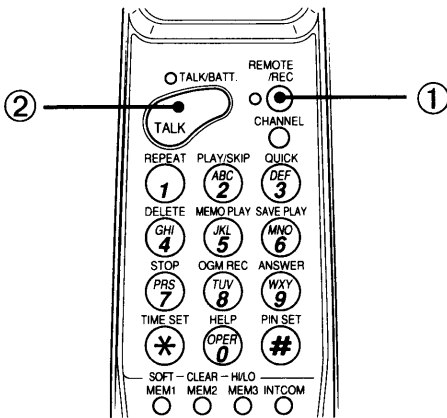
To play back the saved message, press the SAVE button.

To stop play back, press the SAVE or STOP button.

To play back at high speed, press the QUICK button. To resume normal speed, press the QUICK button again.

To delete the saved message, press the DELETE button for 1 second while the saved message is played back.

SCREENING INCOMING CALLS

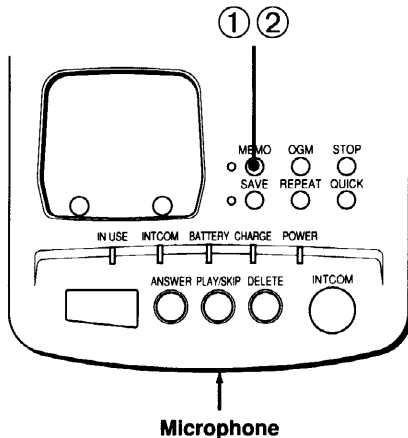


While the answering machine is taking messages, the OGM and incoming messages are heard from the base unit speaker.

As the TALK and REMOTE/REC LEDs of the handset blink while the answering machine is taking messages, you can notice and listen to the OGM and incoming messages also on the handset.

- ① Press the REMOTE/REC button. The REMOTE/REC LED lights. The TALK LED remains blinking. During screening, the telephone keeps recording the caller's message.
- ② If you decide to take a call, press the TALK button. The answering machine stops recording.

LEAVING A MEMO MESSAGE



You can leave a memo message to a person who use this telephone. When there is a memo message, the MEMO LED lights.

- ① Press the MEMO button for 2 seconds. A long beep sounds. Speak your memo message to the microphone. The memo message should be shorter than one minute. "-" appears repeatedly in the counter LED.
- ② When you are finished, press the MEMO or STOP button. A long beep sounds, and the remaining time is announced. The MEMO LED lights. The previous memo message is erased.

Notes

- If one minute passed during recording, a long beep sounds and recording is stopped.
- If a call comes in during recording, the recording stops and the bell rings. If the recorded memo message is longer than 2 seconds, the memo message is kept in memory.

To play back the memo message, press the MEMO button.

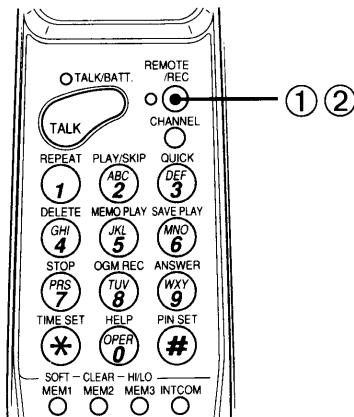
To stop playback, press the MEMO or STOP button.

To play back at high speed, press the QUICK button. To resume normal speed, press the button again.

To delete the memo message, press the DELETE button for 1 second while the memo message is played back.

RECORDING A TELEPHONE CONVERSATION

You can record the telephone conversation in progress. (You cannot record the intercom.) The recorded conversations are counted as incoming messages.



- ① Press the REMOTE/REC button of the handset during conversation.
The REMOTE/REC LED lights and recording starts.
The telephone sounds warning beeps to let the other party know that the call is being recorded.
- ② To stop recording press the REMOTE/REC button.
The REMOTE/REC LED goes out.

To listen to the recorded conversation, see "Listening to the incoming messages" on page 28.

Notes

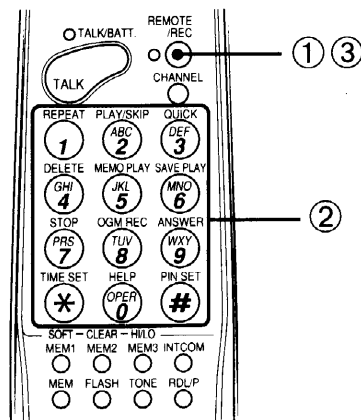
- If the recording capacity is fully occupied during recording, the recording stops without notifying you.
- During recording, only TALK, CHANNEL and REMOTE/REC buttons operate.
- If the recorded conversation is shorter than 2 seconds, the recording is canceled.

OPERATING THE ANSWERING MACHINE FROM THE HANDSET

You can operate the answering machine such as turning on or off, listening to the messages on the handset.

- The dialing keys work as the command keys for remote operation.
- Operation guide is available by pressing "0".
- When you listen to the messages on the handset, the messages are not heard from the base unit speaker.

To operate



- ① Press the REMOTE/REC button.
When the handset is connected with the answering machine, the REMOTE/REC LED lights.
The answering machine announces the day of a week, time, number of messages, and remaining time. Then it waits for your command. You will hear intermittent beeps. You can interrupt the announcement by going to next step.
- ② Enter the command using the dialing keys.
See the table on the next page for the description of the command.
- ③ When you are finished, press the REMOTE/REC button, or replace the handset on the base unit to disconnect.

Table of Command

Operation	KEY
To repeat an incoming message.	PRESS (REPEAT) 1
To play back incoming messages. Press again to skip to the next one. If there is no incoming message, short beeps sound.	PRESS (PLAY/SKIP) 2
To play back messages at high speed. To resume normal speed, press again.	PRESS (QUICK) 3
To delete a message being played back.	PRESS (DELETE) 4
To play back a memo message. If there is no memo message, short beeps sound.	PRESS (MEMO PLAY) 5
To play back a saved message. If there is no saved message, short beeps sound.	PRESS (SAVE PLAY) 6
To stop operation.	PRESS (STOP) 7
To record your OGM. (1) When you hear a long beep, start speaking your OGM. (2) When you are finished, press 7 to stop. The OGM will be played back.	PRESS (OGM REC) 8
To set the telephone to answer or to not answer calls. "Answer on" or "Answer off" will be announced.	PRESS (ANSWER) 9
To set the clock (see page 24).	PRESS (TIME SET) *
To listen to the operation guide.	PRESS (HELP) 0
To set the PIN (Access Code number) (see page 33).	PRESS (PIN SET) #
To let playback pause for 5 seconds. Press # during playback. You may release pause by pressing 1, 2, 3, or 7.	PRESS (PIN SET) #

Notes

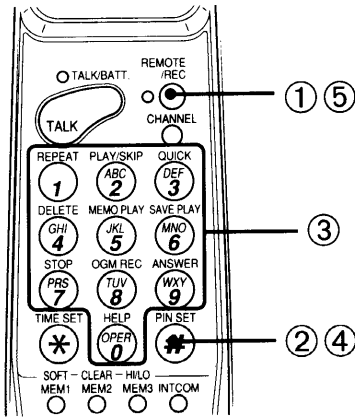
- Enter the command within 20 seconds, or while you hear intermittent beeps. If you fail to enter a command in time, the line is disconnected.
- If there is an incoming call, the remote operation is interrupted, and the incoming ring sounds.
- The TALK and INTCOM buttons of the handset will not operate during remote operation.
- The buttons on the base unit will not operate during remote operation.
- If you hear busy tone when you try to access, the answering machine is being operated on the base unit.

REMOTE OPERATION

You can operate the answering machine when you are away from home by calling from a **touch tone telephone**.

- For remote operation, you must set your PIN number (Personal Identificaiton Number) and enter it when your answering machine answers.
- The dialing keys work as the command keys for remote operation.
- Operation guide is available by pressing “#” and “0”.

SETTING THE PIN NUMBER



You can use 2-digit number from 00 to 99 as your PIN number to access your answering machine from a touch tone telephone.

- ① Press the REMOTE/REC button.
When the handset is connected with the answering machine, the REMOTE/REC LED lights.
The answering machine announces the date of a week, time, number of messages, and remaining time. Then it waits for your command. You will hear intermittent beeps. You can interrupt the announcement by going to next step.
- ② Press the # button.
- ③ Press a 2-digit number.
- ④ Press the # button.
A long beep sounds and your PIN number is set.
- ⑤ Press the REMOTE/REC button or replace the handset on the base unit to disconnect.

Note

If there is a long power interruption while the back-up battery has been discharged, the PIN number is automatically set to “00”.

OPERATING THE ANSWERING MACHINE FROM A TOUCH TONE TELEPHONE

To operate the answering machine from a touch tone telephone, the answering machine should be turned on. However, you can operate the answering machine even if it is turned off.

- ① Call your telephone.
- ② **When the answering machine is turned on**
During OGM playback or incoming message recording, press the # button and enter your PIN number.

When the answering machine is not turned on

After 10 rings, the line is connected and you will hear intermittent beeps. Press the # button and enter your PIN number within 20 seconds.

- ③ The answering machine announces the day of a week, time, number of messages, and remaining time.
- ④ If there are incoming messages, they are played back automatically.
- ⑤ Then the answering machine waits for your command. You will hear intermittent beeps.
- ⑥ Enter the command using the dialing keys.
See the table on the next page for the description of the commands.

Notes

- When you enter the PIN number, press # and PIN number buttons within 2 seconds after the previous one.
- If you enter wrong PIN number 3 times, the line will be disconnected.
- Enter the command within 20 seconds, or while you hear intermittent beeps. If you fail to enter a command in time, the line is disconnected.
- Make sure to stop all operations such as recording or playback before you disconnect line. Otherwise, the answering machine may keep on answering, and the line will be busy when the next incoming call comes.
- If the recording capacity is full, the call will be connected after 10 rings, even if you have turned on the answering machine.

Table of Command

Operation	KEY
To repeat an incoming message. Note If you press # 1 again within 3 seconds after the current message has started, the previous message is played back.	PRESS # and ①
To play back incoming messages. To skip to the next message, press # and 2 again. If there is no incoming message, short beeps sound. To pause, press # key. To continue, press # and 2 again. Note The playback stops after 4 minutes. To continue listening, press # and 2 again.	PRESS # and ②
To play back messages at high speed. To resume normal speed, press # and 3 again.	PRESS # and ③
To delete a message being played back. (Incoming)	PRESS # and ④
To playback a memo message. If there is no memo message, short beeps sound.	PRESS # and ⑤
To playback a saved message. If there is no saved message, short beeps sound.	PRESS # and ⑥
To stop operation.	PRESS # and ⑦
To record your OGM (1) When you hear a long beep, start speaking your OGM. (2) When you are finished, press # and 7 to stop. The OGM will be played back. If your OGM is shorter than 2 seconds, the recording is canceled.	PRESS # and ⑧
To set the telephone to answer or not to answer calls. "Answer on" or "Answer off" will be announced.	PRESS # and ⑨
To listen to the operation guide. If you enter this command during other operation, the operation guide starts when the current operation is finished.	PRESS # and ⑩

CUT

EASY REFERENCE FOR REMOTE OPERATIONS

REPEAT ICM # + ①	PLAY/SKIP ICM # + ②	QUICK PLAY # + ③
DELETE (ICM/ SAVE/MEMO) # + ④	PLAY MEMO # + ⑤	PLAY SAVED MESSAGE # + ⑥
STOP # + ⑦	RECORD OGM # + ⑧	ANSWER ON/OFF # + ⑨
	HELP # + ⑩	PAUSE ICM #

SPECIFICATIONS

HANDSET

Power Source	Customer Replaceable Ni-Cd Battery 270 mAH 3.6 V DC
Battery Life	3 weeks at Standby Mode, after proper initial charging cycle
Dimensions (H/W/D)	Approx. 8- ¹ / ₈ x 2- ³ / ₈ x 2- ¹ / ₄ inches (206 x 59 x 56 mm) Antenna Length 4- ¹ / ₂ inches (112 mm)
Weight	Approx. 6.9 oz (195 g)

BASE UNIT

Power Source	AC 120 V 60 Hz/DC 9 V
Dimensions (H/W/D)	Approx. 1- ³ / ₄ x 5- ⁷ / ₈ x 8- ³ / ₄ inches (44 x 148 x 222 mm)
Weight	Approx. 18.7 oz (530 g)

SUPPLIED ACCESSORIES

Back-up 9 volts battery for base unit	(1)
Rechargeable Battery TRB-6500	(1)
AC Adaptor TAC-6700 or TAC-6700BK (for FT-9003BK)	(1)
Telephone Cord	(1)
Owner's Manual	(1)
Speed Dial Index Card	(1)
Wall Mount Screw	(2)

OPTIONAL ACCESSORY

Wall Mount Adaptor WMA-6000	(1)
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For purchase of Rechargeable Battery and Wall Mount Adaptor, please call **1-800-631-3811**.

TOSHIBA

REMOTE OPERATIONS FT-9003

- A** Call your machine from touch tone phone. After your machine answers, enter your PIN (Access Code) pressing each digit for at least 1 second. Invitation tone sounds after your PIN has been correctly entered. Now enter your command (# and number) by pressing the keypad button for at least 1 second.
- B** To playback incoming messages press #2. Press #2 again to skip. To playback memo message press #5.
- To playback saved message press #6. To record your OGM press #8. To turn on or off the answer mode press #9.
- C** During playback of messages, press #3 to play back quickly. To delete the message press #4. To pause press # only. To repeat press #1 (incoming message only).
- D** To listen to operation guide press #0 (HELP).
- E** To stop operation press #7.

TROUBLESHOOTING GUIDE

Should any problem occur with the set, make the following simple tests to determine whether or not servicing is required.

If the problem persists after you have made these tests, call **1-800-631-3811** for Customer Service.

Problem	Cause and Countermeasure
<p>No dial tone. No calls come in.</p>	<ul style="list-style-type: none"> • AC adaptor of the base unit is not plugged into the AC 120 V outlet. • Battery is low. → Place the handset on the base unit to recharge. • Telephone line cord is disconnected. → Check the wall telephone jack. • The previous call is not disconnected. → Press the TALK button to disconnect the line. • Trouble with the telephone line. → Check with other telephone.
<p>The line is noisy.</p>	<ul style="list-style-type: none"> • The handset is too far from the base unit. → Bring the handset near the base unit. • The battery is low. → Place the handset on the base unit to recharge. • The base unit is located in a place with high interference. → Relocate the base unit. • Interference from TV, appliances, etc. → Move away from the interference source.
<p>Battery pack goes low quickly.</p>	<p>The battery pack was not fully charged at the initial charging. Charge the battery pack for 12 to 16 hours without any interruption.</p>
<p>The message is incomplete.</p>	<ul style="list-style-type: none"> • The incoming message was longer than 2 minutes, or shorter than 2 seconds. • The memo message was longer than 1 minute, or shorter than 2 seconds. • The recording capacity became full during recording.
<p>The answering machine does not respond to remote operation.</p>	<ul style="list-style-type: none"> • You are not calling from a touch tone phone. • The PIN number you entered was wrong. (See page 33)
<p>The answering machine does not answer to callers.</p>	<p>The recording capacity is full. In this case, the line will be connected after 10 rings. However, the answering machine will not answer with OGM. You will hear intermittent beeps to wait for your PIN number.</p>
<p>The unit operates abnormally.</p>	<ul style="list-style-type: none"> • Try in this order. <ol style="list-style-type: none"> ① Remove the back-up battery. ② Disconnect the AC adaptor. ③ Install the back-up battery. ④ Connect the AC adaptor. <p>The settings and messages are erased. The memory dialing numbers are not erased.</p>

SERVICE REQUIREMENTS

If the cordless telephone should malfunction, all repairs will be performed by an authorized Toshiba Service Station. This unit has been registered within the FCC for direct connection to the telephone network. Under the FCC program, no customer is authorized to repair this unit. This applies to a unit both in and out of warranty. If an unauthorized repair is performed, the registration of the unit for direct connection to the network will be null and void. If the unit is still in warranty, the remainder of the warranty period will also be null and void.

It is the responsibility of users requiring service to report the need for service to the Toshiba dealer.

IMPORTANT INSTRUCTIONS TO USERS

Your FT-9003 has been designed and constructed to conform to federal regulations and can be connected to the phone line as described in this manual.

Please note that each product connected to the telephone line places a certain load on the line. We designate this as the unit's "Ringer Equivalence Number".

It is most unlikely, but...If your FT-9003 should cause problems on the phone line, the phone company has the right to temporarily discontinue your service. If this happens, the phone company will notify you and give you the opportunity to correct the problem. Also, you need to know that the phone company does have the right to make changes in their lines and/or equipment.

If these changes might affect your FT-9003 (or require changes in the FT-9003 or its connection), the phone company will notify you in writing, so you have the chance to take whatever action necessary to ensure uninterrupted phone service.

FCC REQUIREMENTS

You are no longer required by the FCC to notify your local telephone company of your intent to connect a new telephone. Your local telephone company may call you and request information about your phone such as: the brand name, model number, registration number, and ringer equivalence number. This information is provided on a label located at the bottom of the base unit and handset.

You may not directly connect your FT-9003 to coin telephone services. Check with your local telephone company if you wish to connect your FT-9003 to a party line service. Some party line service require a special adaptor or modification to your telephone.

TELEPHONE/TELEPHONE ANSWER MACHINE LIMITED WARRANTY

Toshiba America Consumer Products, Inc. ("TACP") and Toshiba Hawaii Inc. ("THI") make the following limited warranties. These limited warranties extend to the original consumer purchaser or any person receiving this set as a gift from the original consumer purchaser and to no other purchaser or transferee.

Limited One (1) Year Warranty

TACP and THI warrant this product and its parts against defects in materials or workmanship for a period of one year after the date of original retail purchase. During this period, TACP and THI will repair a defective product or part, without charge to you. You must deliver the entire set to an Authorized TACP/THI Factory Service Center. You pay for all transportation and insurance charges for the set to and from the Factory Service Center.

Limited One (1) Year Warranty of Parts

TACP and THI warrant the parts in this product against defects in materials or workmanship for a period of one year after the date of original retail purchase. During this period TACP and THI will replace a defective part without charge to you. You must also deliver the entire product to one of the Factory Service Centers listed below. You pay for all transportation and insurance charges for the product to and from the Factory Service Center.

Owner's Manual

You should read the owner's manual thoroughly before operating this product.

Step-By-Step Procedures – How To Obtain Warranty Service

IN THE CONTINENTAL UNITED STATES . . .

Should your unit require service or parts, CALL Toll Free 1-800-631-3811



HAWAII

Toshiba Hawaii Inc.
Service Department
327 Kamakee Street
Honolulu, HI 96814
Phone Number:
(808) 521-5377

IN THE EVENT A PROBLEM SHOULD DEVELOP WITH YOUR PRODUCT, PLEASE PROCEED AS FOLLOWS:

- (1) Contact a TACP/THI Factory Service Center for warranty service within thirty (30) days after you find a defective product or part. You can find an Authorized TACP/THI Service Station by calling this toll free number 1-800-631-3811 or by contacting one of the TACP/THI Service Centers listed below.
- (2) Arrange for the delivery of the product to the Authorized TACP/THI Service Station. Products shipped to the Service Station must be insured and safely and securely packed, preferably in the original shipping carton, and a letter of explaining the defect and also a copy of the bill of sale or other proof of purchase must be enclosed. All transportation and insurance charges must be prepaid by you.
- (3) If you have any question about service, please contact one of the following TACP/THI Service Centers:

NORTH EAST

82 Totowa Road
Wayne, NJ 07470
Phone Number:
(201) 628-8000

SOUTHEAST

6115 Jimmy Carter Blvd.,
suite C2,
Norcross, GA 30071
Phone Number:
(404)242-7500

MIDWEST

1010 Johnson Drive
Buffalo Grove, IL 60089
Phone Number:
(708) 541-9400

SOUTHWEST

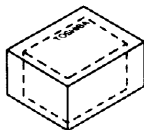
1421 Champion Drive
Suite 304
Carrollton, TX 75006
Phone Number:
(214) 243-1367

WEST

5490A East Francis St
Ontario, CA 91761
Phone Number:
(909) 998-5303

IMPORTANT: PACKING AND SHIPPING INSTRUCTIONS

When you send the product to a service center, you should use the original carton box and packing material, then insert the original carton box containing the unit into another carton, using more packing material.



ALL WARRANTIES IMPLIED BY STATE LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE EXPRESSLY LIMITED TO THE DURATION OF THE LIMITED WARRANTIES SET FORTH ABOVE. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. **WITH THE EXCEPTION OF ANY WARRANTIES IMPLIED BY STATE LAW AS HEREBY LIMITED, THE FOREGOING EXPRESS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, GUARANTEES, AGREEMENTS AND SIMILAR OBLIGATIONS OF MANUFACTURER OR SELLER WITH RESPECT TO THE REPAIR OR REPLACEMENT OF ANY PRODUCT OR PARTS.**

IN NO EVENT SHALL TACP OR THI BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES. Some states do not allow the exclusion or limitation of incidental or consequential damages so the above limitation may not apply to you.

No person, agent, distributor, dealer, service station or company is authorized to change, modify or extend the terms of these warranties in any manner whatsoever. The time within which an action must be commenced to enforce any obligation of TACP and THI arising under this warranty or under any statute, or law of the United States or any state thereof, is hereby limited to one year from the date you discover or should have discovered, the defect. This limitation does not apply to implied warranties arising under state law. Some states do not permit limitation of the time within which you may bring an action beyond the limits provided by state law so the above provision may not apply to you.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

IMPORTANT

We suggest you record the following information and retain for your records along with your bill of sale or equivalent document.

Model no. _____ **Serial no.** _____
Purchase date _____ **Dealer** _____
Dealer address _____

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