

# ÖKO-LAVAMAT 88730 update

The environmentally friendly washing machine

User information



## Dear Customer,

Please read this instruction book carefully before using the appliance. Please ensure you fully understand the safety instructions on the first pages of this instruction book.

Retain the instruction book for future reference, and pass it on to any future owners.



The warning triangle and / or key words (**Warning!**, **Caution!**, **Important!**) give information that is important for your safety or the function of the appliance is highlighted. It is imperative that this information is observed.



**1.** This symbol guides you step by step through the operation of the appliance.

**2.** ...



This symbol gives you additional information and practical tips on using the appliance.



Tips and information about the economical and environmentally friendly use of the machine are marked with the clover leaf.

In the event of a malfunction, these operating instructions contain information on how to remedy these faults yourself. See the section "What to do if ..."

Printed on recycled paper.

Thinking ecologically means acting ecologically ...

# Contents

<b>Operating Instructions</b> .....	6
<b>Safety</b> .....	6
<b>Disposal</b> .....	8
<b>Environmental tips</b> .....	8
<b>Description of the Appliance</b> .....	9
Front view .....	9
Detergent dispenser drawer .....	9
Control panel .....	10
Programme selector .....	10
Programme option buttons .....	12
<b>Consumption data and wash times</b> .....	13
Run time display .....	13
<b>What does UPDATE mean?</b> .....	14
<b>Anti-flood Aqua Control + Aqua Alarm</b> .....	14
<b>Before the first wash</b> .....	15
<b>Preparing a Wash Load</b> .....	15
Sorting and preparing a wash load .....	15
Washing Types and Care Symbols .....	16
Detergents and Conditioners .....	17
Which detergent and conditioner? .....	17
How much detergent and conditioner? .....	17
Water softening .....	17
<b>Running a washing cycle</b> .....	18
Brief instructions .....	18
Setting the Washing Programme .....	19
Changing the spin speed/Selecting Rinse Hold .....	20
Setting the delay timer/soaking duration .....	20
Opening and closing the door .....	21
Load the washing .....	21
Add detergent / conditioner .....	22
Start the washing programme .....	23
Washing Programme Progress .....	24
Washing cycle complete/Removing the washing .....	25

<b>Programme tables</b> .....	26
Washing .....	26
Separate rinse/conditioning/starching .....	27
Separate spin .....	27
<b>Maintenance and Cleaning</b> .....	28
Control panel .....	28
Detergent Dispenser Drawer .....	28
Washing Machine Drum .....	29
Main door .....	29
Cleaning the drain pump .....	30
<b>What to do if...</b> .....	31
Trouble Shooting .....	31
If the washing results are not satisfactory .....	34
Carrying out an emergency emptying .....	35
Emergency unlocking of the door .....	36
Additional Rinse (RINSE+) .....	37
Water Cooling .....	38
Additional Rinse and Water Cooling .....	38
<b>Programme protection</b> .....	39
<b>Child Safety Feature</b> .....	40
<b>Installation and connection instructions</b> .....	41
<b>Installation Safety Precautions</b> .....	41
<b>Installation of the appliance</b> .....	42
Transporting the appliance .....	42
Remove transport packaging .....	42
Installation-Site preparation .....	44
Installation on a Suspended Floor .....	44
Levelling the appliance .....	45

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<b>Electrical Connection</b> .....	46
<b>Water connection</b> .....	48
Water pressure .....	48
Inlet Hose Connection .....	49
Water Drainage .....	50
Pump head of greater than 1m .....	51
<b>Technical data</b> .....	52
<b>Dimensions</b> .....	52
<b>Warranty conditions</b> .....	53
<b>Index</b> .....	54
<b>Service &amp; Spare Parts</b> .....	55

# Operating Instructions



## Safety

The safety features of AEG electrical appliances comply with accepted technical standards and the German Appliance Safety Law. However, we also consider it our obligation as a manufacturer to inform you about the following safety information.

### Prior to initial start-up

- Observe the **"Installation and Connection Instructions"** in this instruction book.
- If the appliance is delivered in the winter months and temperatures are below freezing: Store the washing machine at room temperature for a few hours before putting it into operation.

### Intended Use

- The washing machine is only intended for washing normal domestic washing. If the appliance is used for any other purpose or incorrectly operated, the manufacturer accepts no liability for any damages which may result.
- It is dangerous to alter the specifications or attempt to modify this product in any way.
- Only use detergents which are suitable for automatic washing machines, and follow the recommendations of the detergent manufacturer.
- Garments which have been in contact with flammable solvents should not be washed. Also bear this in mind when washing pre-cleaned washing.
- Do not use the washing machine for dry-cleaning.
- Dyes and bleaching agents may only be used if specifically permitted by the manufacturer of these products. We cannot be held liable for any damages.
- This appliance must be connected to the cold water supply only.
- Damage due to frost is not covered by the guarantee. If the washing machine is located in a room in which below freezing temperatures may occur, emergency emptying must be carried out (see "carrying out an emergency emptying").

## Child Safety

- Packaging materials (e.g. films, styrofoam) can be dangerous for children. There is a risk of suffocation! Keep all packaging well away from children.
- This appliance is designed to be operated by adults. Do not allow children to tamper with the controls or play with the appliance.
- Pets and children have been known to climb into washing machines. Please check the drum before use.
- When disposing of the appliance, cut off the mains cable, and destroy the plug. Disable the door lock to prevent young children being trapped inside.

## General Safety

- Repairs to the washing machine must only be carried out by qualified personnel. Repairs carried out by inexperienced persons may cause injury or serious malfunctioning. Contact your local AEG Service Force Centre.
- Never operate the washing machine if the mains cable is damaged or the control panel, work top or base area are damaged allowing internal components to be accessible.
- Switch off the appliance and isolate from the mains supply before carrying out any cleaning or maintenance work.
- Do not use the mains cable to pull the plug out of the socket.
- Adapters and extension cables must not be used. **There is a danger of overheating!**
- Do not clean the washing machine with a water jet. There is a danger of electrical shock!
- During high temperature wash programmes, the glass of the door may become hot. Do not touch!
- Allow the water to cool down before cleaning the drain pump, carrying out emergency emptying or opening the door in an emergency.
- Small animals/pets can chew on power cables and water hoses. This can cause the danger of an electrical shock to the animal and water damage to the appliance and property. Keep small animals away from the appliance.



## Disposal

### Packaging

Dispose of the packaging material correctly. All packaging materials used are environmentally friendly and can be disposed of without any danger to the environment.

- Plastic parts can be recycled and are identified as follows:
  - >PE< for polyethylene, e.g. the outer covering and the bags in the interior.
  - >PS< for polystyrene, e.g. padding (always CFC-free)
  - >POM< for polyoxymethylene, e.g. plastic clips
- Cardboard packaging is manufactured from recycled paper and should be deposited in the waste paper collection for recycling.

### When disposing of the washing machine!

Cut off the mains cable and destroy the plug. Disable the door catch to prevent young children becoming trapped inside. Use an authorised disposal site.



## Environmental tips

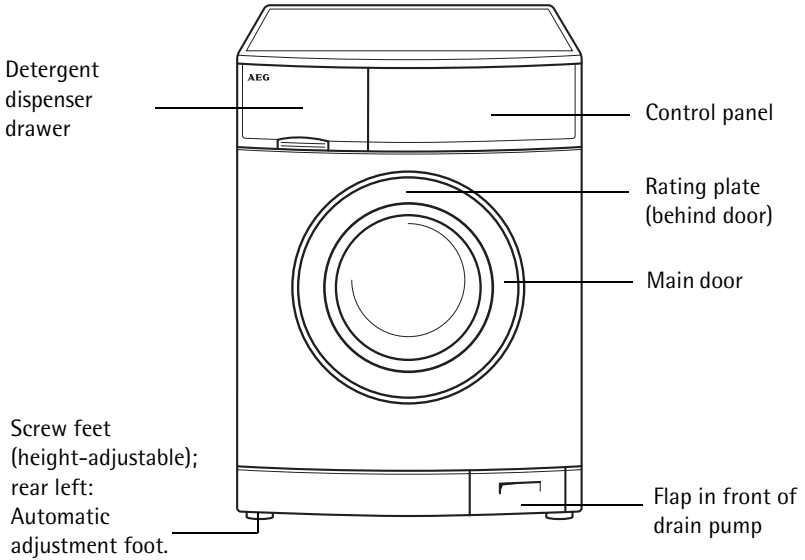
To save water and energy, and to help protect the environment, we recommend that you follow these tips.

- Do not use a pre-wash for normally soiled washing.
- It is more economical to wash full loads.
- When washing small loads, reduce the detergent by half to two thirds.
- Pre-treat stains, and then wash at a lower temperature.
- Use the energy-saving programme when washing light to normally soiled garments.
- In hard water areas, the use of a water softening agent can reduce the amount of detergent necessary. See manufacturers recommendations.

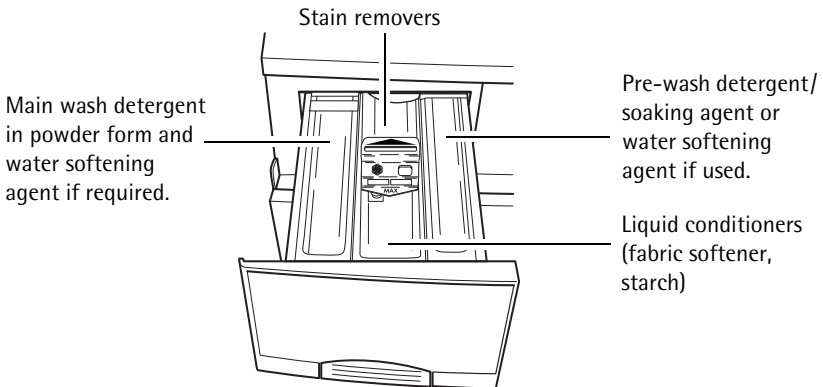


# Description of the Appliance

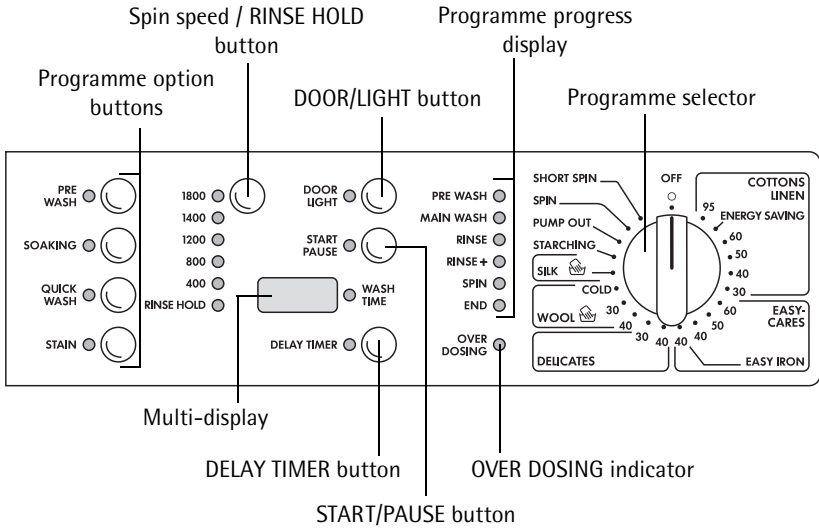
## Front view



## Detergent dispenser drawer



## Control panel



## Programme selector

The programme selector defines the nature of the washing cycle (e.g. water level, drum movement, number of rinses, spin speed) to suit the type of washing, as well as the wash temperature.

### OFF

Switches the washing machine off, the machine is switched on at all other positions.

### COTTONS/LINEN

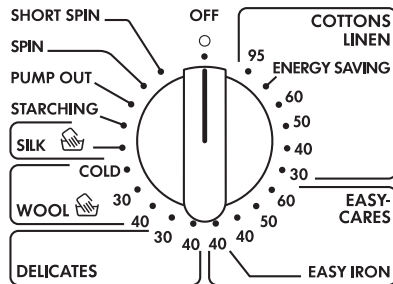
Main washing cycle Cottons / Linen (Cottons / Linen) at 30 °C to 95 °C.



**ENERGY SAVING** position: Energy-saving programme at approximately 67 °C for lightly to normally soiled cottons, extended washing time (cannot be combined with QUICK WASH and STAIN)

### EASY-CARES

Main washing cycle for easy-care textiles (mixed fabrics) at 40 °C to 60 °C.




**EASY IRON** position: Main washing cycle at 40 °C for easy-care fabrics which, with the aid of this programme, only require a gentle iron, if any ironing at all.

### **DELICATES**

Main washing cycle for delicates at 30 °C or 40 °C.

### **WOOLLENS / (hand wash)**

Washing cycle (cold up to 40 °C) for machine-washable woollens and for hand-washable woollen fabrics with the care symbol  (hand wash).


### **SILK / (hand wash)**


Main washing cycle 30 °C for hand-washable and machine-washable silk.



As silk is a very sensitive fabric, we recommend that you only wash one item of clothing at a time, and that such items never be washed with other rough fabrics. A very gentle wash is possible using the QUICK WASH button for extremely sensitive silk fabrics.

### **STARCHING**

Separate starching, separate softening, separate conditioning of wet washing (one rinse cycle, liquid conditioner is washed in from the  compartment, and a spin - max. spin 1800 rpm).

If a separate rinse cycle is required, this can be carried out by omitting the conditioner from the  compartment.

### **PUMP OUT**

Pumping out the water after a rinse hold (without spinning).



Rinse hold means the washing remains in the last rinsing water and is not spun.

### **SPIN**

Pumping out the water after a rinse hold and spinning, or separate spinning of hand-washed cottons/linen (max. spin 1200 rpm).

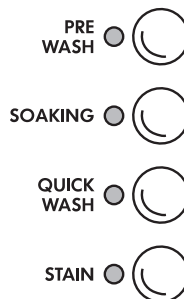
### **SHORT SPIN**

Pumping out the water at the end of a rinse hold and short spin, or separate short spin for delicate fabrics (easy-care washing, delicates, wool).

## Programme option buttons

The programme option buttons are used to adapt the washing programme to suit the degree of soiling of the washing. Programme options are not required for normally soiled washing.

The different functions can be combined together depending on the programme.



### PRE WASH

You can select the pre-wash before the main wash on the following programmes: COTTONS / LINEN, EASY CARE and DELICATES. There is a short spin between the pre-wash and the COTTONS / LINEN main wash.

The EASY CARE and DELICATES main wash follow the pre-wash without a spin.


### SOAKING

Approx. 1 hour at 30 °C or 40 °C depending upon the wash programme set. Can be extended to a maximum of 19 hours with the DELAY TIMER button. The main washing programme then follows automatically.


### QUICK WASH

Short main washing cycle for lightly soiled washing.

### STAINS


For treating heavily soiled washing or stained washing. (In-wash stain treatment is washed in from the  compartment at the optimal part in the programme cycle.)



When the WOOLLENS /  (hand washing) setting is chosen, the programme options cannot be selected (any buttons pressed have no effect).

## Consumption data and wash times

The values given in the following table for selected programmes were calculated under standard conditions. They provide a useful guide for operation in the home.

Programme selector/ temperature	Load in kg	Water in litres	Energy in kWh	Time in minutes
COTTONS/LINEN 95	5	39	1.65	137
COTTONS-/LINEN 60 <sup>1)</sup>	5	39	0.89	125
COTTONS-/LINEN 40	5	44	0.55	122
EASY-CARES 40	2.5	45	0.42	102
DELICATES 30	2.5	49	0.40	68
WOOLLENS/  (hand wash) 30	2	42	0.20	37

1) **Note:** The selected programme is tested in accordance with EN 60 456. The consumption values, however, can deviate depending on the following: water pressure, water hardness, water inlet temperature, room temperature, washing type and washing quantity, the detergent used, and the selected programme options.

## Run time display



The multi-display indicates the estimated duration, in minutes, of the programme.

These timings are estimates and vary.

During the programme countdown the remaining time can be recalculated due to any of the following: incoming water temperature, type and quantity of laundry, out of balance spin detection and foam detection.



## **What does UPDATE mean?**

The control system of your machine is fully electronic. The software which determines this control system can be reprogrammed. If a further improvement to washing technology is introduced by AEG then your machine can be updated.

The cost of the update will be advised at the time of the request. For further information regarding this please contact the AEG Customer Care Department.


## **Anti-flood Aqua Control + Aqua Alarm**

The inlet hose has a mechanical built in safety device. In the event of the filling hose failing, the safety device will automatically shut off the water supply.

In the event of a leak within the machine the float switch, which is mounted in the base of the appliance, will operate the drain pump and an audible signal will be heard

The system will operate as long as the appliance is connected to the mains electricity supply, even if the programme selector is in the off position.

## Before the first wash

-  Run a washing cycle without washing (COTTONS 95, with half the amount of detergent).  
This removes any residues from the drum which may have been left during manufacturing.

## Preparing a Wash Load

### Sorting and preparing a wash load

- Sort washing according to the care symbol and type (see "Washing types and care symbols").
- Empty all pockets.
- Remove metal objects (paper clips, safety pins etc.).
- In order to prevent bunching up of washing and damage to washing, close zippers, button up duvet covers and pillow cases, and tie up loose straps such as from aprons.
- Turn articles with double layered textiles inside out (sleeping bags, anoraks etc.).
- Coloured, knitted fabrics, as well as wool and fabrics with appliqués should be turned inside out.
- Place small and delicate items (e.g. socks, tights and stockings, bras etc.) in a washing net, or pillow case.
- Handle curtains with care. Metal rollers or burred, plastic rollers must be removed or tied into a net or bag. We cannot accept liability for damage.
- Do not wash coloured and white washing together. This could discolour white washing or turn it grey.
- New, coloured washing often contains excessive dye. Wash these separately the first time.
- Mix small and large items of washing. This improves washing efficiency and the washing is more evenly distributed during the spinning cycle.
- Shake out washing before placing into the washing machine.
- Do not place folded washing into the drum.
- Observe tips such as "wash separately" and "wash separately several times".

## Washing Types and Care Symbols

The care symbols help you choose the correct washing programme. Washing should be sorted according to type and care symbol. The temperatures indicated in the care symbols are maximum values.

### **Cottons**

Fabrics made from cotton and linen with this care symbol will withstand maximum wash actions and high temperatures. The programme COTTONS/LINEN is appropriate for this type of washing.

### **Linens**

Fabrics made from cottons and linens with this care symbol will withstand maximum wash actions. The programme COTTONS/LINEN is appropriate for this type of washing.



### **Easy-care washing**


Fabrics such as treated cotton, cotton mixed fabrics, viscose and synthetics with this care symbol require chemically more gentle treatment. The programme EASY CARES/EASY IRON is suitable for this type of washing.

### **Delicates**

Fabrics such as those with layered fibres, micro fibres, viscose, as well as synthetics and Curtains with this care symbol require particularly careful handling. The DELICATES programme is suitable for this type of washing.

### **Wool, silk and particularly sensitive washing**

Fabrics such as wool, wool mixtures and silk which carry this care symbol are particularly sensitive to mechanical stress. The programmes WOOLLENS/ (hand wash) and SILK/ (hand wash) are suitable for this type of fabric.

**Important!** Fabrics with this care symbol  (do not wash) must not be washed in the washing machines.



## Detergents and Conditioners

### Which detergent and conditioner?

Use only detergents and conditioners which are suitable for use in automatic washing machines. Always follow the manufacturer's instructions.

### How much detergent and conditioner?

The required quantity depends upon:

- the extent of soiling of the washing
- the hardness class of the mains water
- the amount of washing



Should the detergent manufacturer not specify the dosage quantity for less than full loads, reduce the detergent accordingly: For a half load reduce the quantity by 1/3. For a small load or an EASY IRON programme reduce the quantity by 1/2.

Observe the instructions for use and dosing provided by the detergent and conditioner manufacturer.

## Water softening

For medium to high water hardness (hardness class II upwards) a water softening agent can be used. Refer to the manufacturer's instructions. Then always add the appropriate amount of detergent (underdosing) for hardness class I (soft). Your local Water Authority can advise you on the hardness of the water in your area.

### Water hardness details

Hardness class	Water hardness in °dH (German hardness scale)	Water hardness in ppm (Parts Per Million)
I - soft	0 - 7	to 125
II - medium hard	7 - 14	125 - 250
III - hard	14 - 21	250 - 375
IV - very hard	greater than 21	greater than 375

# Running a washing cycle

## Brief instructions

A washing cycle consists of the following steps:

1. Set the correct washing programme:
  - Select the programme and temperature with the programme selector.
  - Select any programme options if required.
2. If necessary, change the spin speed/select RINSE HOLD.
3. Set the DELAY TIMER if required.
4. Open the door and load the washing.
5. Close the door.
6. Add the detergent/conditioner.
7. Start the washing programme with the START/PAUSE button.

### **When the washing programme has ended:**

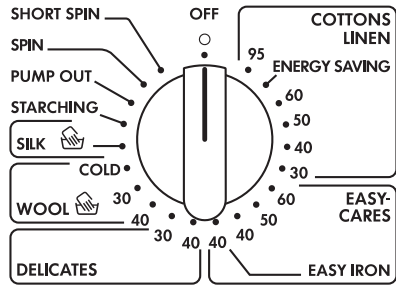
**Important!** If the washing cycle ended with a rinse hold, carry out PUMP OUT, SPIN, or SHORT SPIN before opening the door.

8. Open the door and remove the washing.
9. Switch off the washing machine: Set the programmes selector to OFF.

## Setting the Washing Programme

**i** See "Programme tables" for a suitable programme, correct temperature and possible programme options to suit the type of washing.

- 1.** Set the programme selector to the desired washing programme with the desired temperature. The expected duration of the programme selected is displayed in the multi display in minutes.




- 2.** If required, select programme option(s):

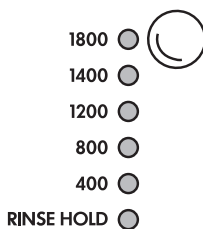
The indicator of the programme selected lights up.




- To change the selection press another button.
- To cancel a selection, press the button again.



## Changing the spin speed/Selecting Rinse Hold

-  If necessary, change the spin speed for the final spin/select RINSE HOLD:  
 Press the Spin speed/RINSE HOLD button repeatedly until the indicator of the required spin speed or of RINSE HOLD illuminates.  
 If RINSE HOLD is selected, the washing remains in the final rinse water. It is not spun.




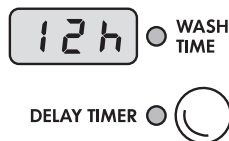
-  If you do not change the spin speed, the final spin is automatically adjusted to suit the washing programme.
- |   |                             |
|---|-----------------------------|
| – COTTONS/LINEN   | 1800 revolutions per minute |
| – EASY CARES/EASY IRON  | 1200 revolutions per minute |
| – DELICATES   | 1200 revolutions per minute |
| – WOOLLENS/  (hand wash) | 1200 revolutions per minute |
| – SILK/  (hand wash)     | 1200 revolutions per minute |
- The speed of the intermediate spin is dependent on the selected programme and cannot be changed.

## Setting the delay timer/soaking duration

### Delay timer


The DELAY TIMER button allows the start of a washing programme to be delayed by 1 hour up to a maximum of 19 hours.

-  To do this, press the DELAY TIMER button repeatedly until the desired start delay is shown in the multi-display, e.g. 12h for a 12 hour delay.  
 If 19h is displayed and you press again, the duration of the washing programme set appears (displayed in minutes, e.g. 125). In this state the start delay timer is not set.



### Soaking duration


When the SOAKING button is pressed, you can extend the soaking period from 1 hour to a maximum of 19 hours with the DELAY TIMER button.

-  Without a time delay, the soaking period is approximately 1 hour.

## Opening and closing the door


 Open: Press the DOOR/LIGHT button. The door springs open.




 Close: Press the door firmly closed.


When the unit is switched on, the DOOR/LIGHT display shows whether the door can be opened:

- green: The door can be opened (not when programming is activated, see the section "Programme protection" for details)
- off: Door cannot be opened
- red: Door is open

 The washing drum is illuminated when the door is open. The light goes out automatically after approx. 3 minutes.

## Load the washing

 See the "Programme tables" for the maximum load quantities. For information on the correct preparation of the washing, see "Sorting and preparing washing".

-  1. Sort and prepare the washing according to type
2. Open the door: Press the DOOR/LIGHT button. Door springs open.
3. Load the washing.

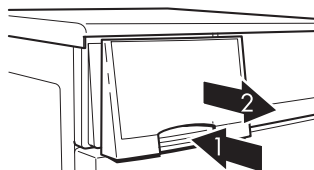
**Important:** Do not trap washing when closing the door. The fabrics and the machine could be damaged!

4. Close the door firmly.

## Add detergent / conditioner

**i** For instructions concerning detergent and conditioners, see "Detergents and conditioners".

- 1.** Open the detergent dispenser drawer. press in the flap on the drawer so as to be able to grasp the handle(1), and pull out the drawer (2).



- 2.** Adding detergent / conditioner

**Compartment for in-wash stain treatment**

**Compartment for powder main detergent**

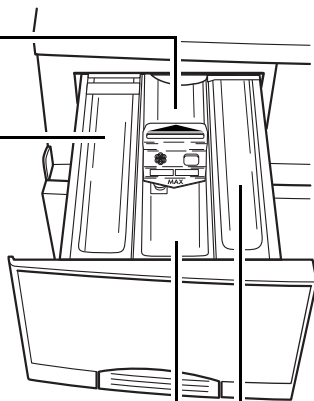
(If you use water softening agent and require the right compartment for the pre-wash/soaking detergent , add the water softening agent to the main detergent in the left compartment.)

**Compartment for liquid conditioner**  
(Softener, finisher, starch)

**Important!** Do not fill above the MAX mark. When using thick concentrated fabric conditioners and starches we recommend you dilute the concentrate with water to ensure trouble-free dispensing. If using starch powder dissolve according to the manufacturer's instructions.

**Note:** It is normal for a small amount of water to be left in the compartment for liquid conditioner; this will not affect the wash results.

**Compartment for pre-wash/soaking detergent**  
(Only for programme options PRE WASH/SOAKING)  
**or for water softening agent**



- 3.** Push the detergent dispenser drawer fully in.

**i** **If using liquid detergent / tablets**

Add liquid detergent / tablets in the quantity recommended by the washing detergent manufacturer. Add liquid detergent with dosage containers provided by the detergent manufacturer.

## Start the washing programme

1. Check that the water tap is open.
2. Start the washing programme: Press the START/PAUSE button.  
The washing programme is started, or starts at the end of the time delay set.



- i** If the display DOOR/LIGHT flashes red when the START/PAUSE button is pressed, the door is not closed correctly. Press the door firmly and press the START/PAUSE button again.

### If the time preselection is set:

The start time delay set on the time delay counts down; the remaining time until the programme starts is displayed on the multi-display (in hours remaining). During this time you can add washing and change or stop the delay timer.

- Load the washing: Press the START/PAUSE button. The door can be opened. Then close the door and press the START/PAUSE button again.
- Changing or stopping delay timer: Press the DELAY TIMER button repeatedly until the desired time is displayed; when the programme duration is displayed (shown in minutes e.g. 125), the wash programme starts without delay.

## Washing Programme Progress

### Programme progress display

Prior to the start, the programme steps chosen are displayed by the programme progress display. During the washing programme the current programme step is displayed.



### Multi-display

The expected time remaining (in minutes) to the end of the programme is shown in the multi-display.



The multi-display indicates the estimated duration, in minutes, of the programme. These timings are estimates and can be varied and influenced by incoming water temperature, type and quantity of laundry, out of balance spin detection and foam detection. During the programme countdown the remaining time can be recalculated due to any of the above factors.

### Changing the Spin Speed

During the washing programme, the spin speed can still be changed or the RINSE HOLD can be set. Other settings cannot be changed.

### Stopping the programme



Turn the programme selector to OFF in order to stop the washing programme prematurely.




The washing programme can be interrupted at any time with the START/PAUSE button and can be continued again by pressing this button again.



## Washing cycle complete/Removing the washing

Once the washing programme has come to an end, END illuminates on the programme progress display.

- If the EASY IRON programme was selected, an anti-creasing phase of approximately 30 minutes follows the programme end. Here, the multi-display still shows a remaining time and the END indicator lights up. During the anti-creasing phase, you can open the door at any time and remove the washing.
- If RINSE HOLD was selected, the display beside the START/PAUSE button flashes.

-  **1.** After a rinse hold, the water must first be pumped out:
- Either press the START/PAUSE button (the water is pumped out and the washing is spun according to the completed programme; with the spin speed/RINSE HOLD button, it is possible to change the spin speed during spinning),
  - or
  - turn the programme selector to PUMP OUT and press the START/PAUSE button (the water is pumped out without spinning),
  - or
  - turn the programme selector to SPIN or GENTLE SPIN and press the START/PAUSE button (the water is pumped out and the washing is spun or gently spun).

At the end of this programme step, the END TIME indicator will illuminate.

**2.** Open the door.

As soon as the indicator next to the DOOR/LIGHT button lights up green, the door can be opened (not if Programme protection is activated, for details see "Programme protection").

**3.** Remove the washing.

**4.** Turn the programme selector to OFF.

**5.** After washing, pull out the washing detergent drawer slightly so that it can dry out. Leave the door ajar so that air can circulate in the drum.



If the OVERDOSING indicator illuminates, then too much detergent was used in the washing programme just completed. Observe the dosing recommendations of the detergent manufacturer as well as the load quantity for the next wash.









OVER  
DOSING 

**Important:** If the washing machine is not to be used for a long period: Close the water tap and disconnect the washing machine from the electricity mains. (Anti-flood: The Aqua Control with Aqua Alarm does not function if the power supply is interrupted).

# Programme tables

## Washing

Not all possible settings are listed below, only those which are useful and meaningful in everyday use.

Washing type, care symbol	Max. Load (dry weight) <sup>1)</sup>	Programme selector Temperature	Possible programme options
Cottons 	5 kg	COTTONS/LINEN 95	PREWASH SOAKING QUICK WASH STAIN
<b>Energy-saving programme:</b> Cottons 	5 kg	COTTONS/LINEN ENERGY SAVING	PRE WASH SOAKING
Cottons  	5 kg	COTTONS/LINEN 30 to 60	PRE WASH SOAKING QUICK WASH STAIN
Easy cares  	2.5 kg	EASY CARES 40 to 60	PRE WASH SOAKING QUICK WASH STAIN
	1 kg	EASY IRON <sup>2)</sup> 40	QUICK WASH STAIN
Delicates 	2.5 kg (or 15-20m <sup>2</sup> curtains)	DELICATES 30, 40	PRE WASH SOAKING QUICK WASH STAIN
Woolens/handwash   	2 kg	WOOLLENS/  COLD up to 40	
Silk/handwash 	1 kg	SILK/  30	QUICK WASH

1) A 10-litre bucket holds approximately 2.5kg of dry washing (cottons).

2) Creases in the washing are largely prevented only by maintaining the load quantity of 1 kg.

5 to 7 easy-care men's shirts are equivalent to approximately 1 kg of dry washing.

This machine is capable of washing 5.5 kg, however, to achieve optimum wash results it is recommended that the wash loads quoted in this instruction book are adhered to.

## Separate rinse/conditioning/starching

Type of washing	Max. Load (dry weight)	Programme selector
Cottons/Linen	5 kg	STARCHING

## Separate spin

Type of washing	Max. Load (dry weight)	Programme selector
Cottons/Linen	5 kg	SPIN
Easy-cares	2.5 kg	SHORT SPIN
Delicates	2.5 kg	
Woollens/hand wash	2 kg	
Silk/handwash	1 kg	

# Maintenance and Cleaning

## Control panel

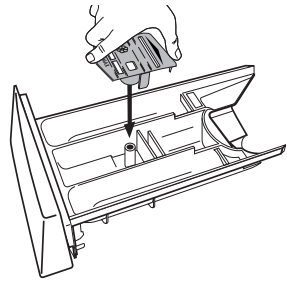
**Important!** Do not use household furniture polish or abrasive cleaners to clean panel and operating parts.

- ☞ Wipe over the operating panels with a damp cloth. Use warm water.

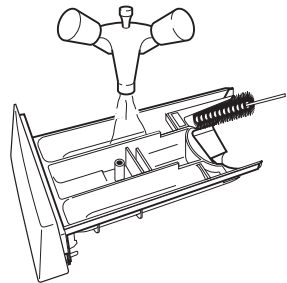
## Detergent Dispenser Drawer

The detergent dispenser drawer should be cleaned from time to time.

- ☞ 1. Pull the detergent dispenser drawer out as far as it will go.
- 2. Remove the detergent dispenser drawer by pulling sharply.
- 3. Take the conditioner insert out of the middle compartment.
- 4. Clean the conditioner insert under running water.

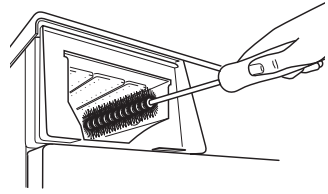


- 5. Clean the separate compartments with warm water. It is best to use a flat brush.



- 6. Push on the conditioner insert as far as it will go so that it is securely in place.

- Use a brush to clean the entire compartment area of the washing machine, particularly also the nozzles on the top side of the compartment.



- Set the detergent dispensing drawer into the guide tracks and push it in.

## Washing Machine Drum

The washing machine drum is made from rust-free stainless steel. Any objects left in the laundry which are likely to rust can stain the drum.

**Important!** Do not clean the stainless steel drum with descaling agents containing acids, scouring agents containing chlorine or iron, or steel wool. Your local AEG Service Force Centre has suitable agents available.

- Remove any rust stains on the drum using a stainless steel cleaning agent.

### Maintenance Wash

- With the use of low temperature washes it is possible to get a build up of residues inside the drum. We recommend that a maintenance wash be performed on a regular basis.

#### To run a maintenance wash:

The drum should be empty of laundry.

- Select the hottest cotton wash programme.
  - Use a normal measure of detergent, must be a powder.

## Main door

- Regularly check to see if there are deposits or foreign objects in the rubber seal behind the door, and remove them.

## Cleaning the drain pump

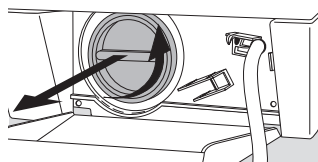
Paper clips, nails and so on can sometimes get into the washing machine with the washing and remain in the drain pump casing. Fluff and strands of fabric can gather on these items and block the drain pump. Therefore the drain pump should be cleaned at least once a year.



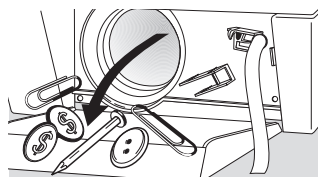
**Warning!** Switch off the washing machine and pull out the mains plug before cleaning the drain pump.



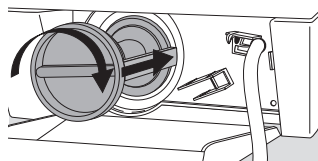
1. First carry out emergency emptying (see section "Carrying out emergency emptying").
2. Place a towel on the floor in front of the cover of the drain pump. Surplus water may flow out.
3. Unscrew the drain pump cover anti-clockwise and pull it out.



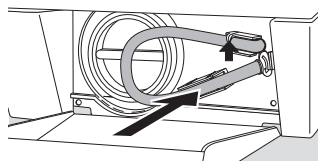
4. Remove any foreign bodies from the pump housing.



5. Replace the cover. Insert the webs on the cover laterally into the guide slots and screw on the cover securely clockwise.



6. Close the emergency emptying hose and place it in the holder.
7. Close the flap.



# What to do if...

## Trouble Shooting

If the appliance is not working correctly, please carry out the following checks before contacting your local Service Force Centre. Important: If you call out an engineer to a fault listed below or to repair a fault caused by incorrect use or installation, a charge will be made even if the appliance is in guarantee.

- If the fault code **E1** oder **E2** is shown in the multi-display, you may be able to remedy the fault yourself (see the Fault table below).



After clearing the fault, press the START/PAUSE button. If the fault code is shown again, contact your local Service Force Centre.

- For all other faults displayed in the multi-display, please contact your local AEG Service Force Centre, stating the fault code.

Problem	Possible Cause	Remedy
The washing machine does not work.	The mains plug is not plugged in.	Plug in the mains plug.
	The house fuse has blown.	Replace the fuse.
	The door is not correctly closed.	Close the door; The lock must engage audibly.
	START/PAUSE button not pressed long enough.	Keep the START/PAUSE button pressed until the programme begins.
The door cannot be closed.	The child safety feature is set	Cancel the child safety feature (see Section "Child Safety Feature").
Water is not running. Error code <b>E1</b> appears.	Water tap closed.	Open the water tap.
	Filter in screw connection of the inlet hose is blocked.	Close the water tap. Unscrew the hose from the tap, remove the filter and clean under running water
	Water tap is blocked with limescale or is faulty.	Check water tap and have it repaired if necessary.

Problem	Possible Cause	Remedy
<p>The washing machine vibrates during operation or is unstable.</p>	<p>The transport packaging has not been removed.</p>	<p>Remove transport packaging according to the installation and connection instructions.</p>
	<p>The machine is not level.</p>	<p>Adjust the feet according to the installation and connection instructions.</p>
	<p>There is very little washing in the drum (e.g. only one dressing gown).</p>	<p>This does not impair the function.</p>
	<p>The water could not be completely pumped out before spinning because the drainage hose is kinked or the drain pump is blocked.</p>	<p>Check the drain hose and remove any kink if necessary, or clean the drain pump and, if required, remove foreign bodies from the pump housing.</p>
<p>Excessive foaming during the main wash.</p>	<p>Probably too much detergent was used.</p>	<p>Measure the detergent exactly in accordance with the manufacturer's information.</p>
<p>Water runs out from under the washing machine.</p>	<p>The screw connection on the inlet hose is leaking.</p>	<p>Tighten the inlet hose screw connection.</p>
	<p>The drainage hose is leaking.</p>	<p>Check the drainage hose and replace it if necessary.</p>
	<p>The drain pump cover is not correctly closed.</p>	<p>Close cover correctly.</p>
	<p>Washing is caught in the door.</p>	<p>Stop the programme, remove the washing caught in the door. Restart the programme.</p>
	<p>The emergency emptying hose is not correctly closed or is leaking.</p>	<p>Close the emergency emptying hose correctly (see the section "Carry out emergency emptying"). Call your local Service Force Centre if the emergency emptying hose leaks.</p>



Problem	Possible Cause	Remedy
The drain pump for the washing machine runs constantly - even when the appliance is switched off.	The Aqua Control anti-flood system has been activated.	Turn off the tap, then remove the plug from the mains and inform Customer Service.
Fabric softener was not rinsed in, compartment  for conditioners is filled with water.	The conditioner insert in the compartment for the conditioner is not correctly attached or is blocked.	Clean the detergent dispenser drawer and attach the conditioner insert securely.
Washing heavily creased	Probably too much washing put in the drum.	Pay attention to the maximum load quantity (see Programme tables). In the case of easy-care fabrics, select the EASY IRON programme.
The washing is not sufficiently spun. Water is left in the drum. Error code  appears.	Drain hose is kinked.	Remove the kink.
	Maximum pump head (discharge height 1 m from the unit's floor) is exceeded.	Contact your local Service Force Centre. For pumping heights over 1 m a conversion kit is available as a special accessory.
	Drain pump blocked.	Switch off the appliance and pull out the mains plug. Clean the drain pump.
The door cannot be opened when the appliance is switched on.	The door is locked for safety reasons (DOOR/LIGHT display is off).	Wait until the DOOR/LIGHT display lights up green.
	The programme protection function is set.	Cancel programme protection (see the section "Programme protection").
Remnants of detergent are building up in the detergent drawer.	Water tap not fully opened.	Open the water tap fully.
	The inlet hose filter in the coupling of the inlet hose at the tap is blocked.	Close the water tap. Unscrew the inlet hose from the water tap and the appliance and clean the filter.
The rinsing water is cloudy.	The cause is probably a detergent with a high silicate content.	No negative influence on the rinsing results, use a liquid detergent if necessary.

Problem	Possible Cause	Remedy
When pressing a programme option button the corresponding display does not light up.	The selected programme option cannot be combined with the set programme.	Make another selection.
The programme progress indicator flashes constantly.	Programme safeguard switched on; The programme selector was accidentally moved during the washing cycle.	Turn the programme selector back to the original position (see "Programme protection").

## If the washing results are not satisfactory

### If the washing turns greyish and limescale deposits are present in the drum

- Insufficient detergent has been added.
- Incorrect detergent was used.
- Stains were not pre-treated.
- Programme or temperature was not set correctly.
- If using modular detergents, the individual components were not used in the correct ratio.

### If there are still grey stains on the washing

- Soiled garments with ointments, grease or oils were washed with insufficient detergent.
- The temperature selected for the wash was too low.
- A frequent cause is that fabric softener - particularly a concentrated one - has come into contact with the washing. Wash out these types of stains as soon as possible and use the fabric softener carefully.

### If after the last rinse foam is still visible

- Modern detergents can still cause foam in the final rinse cycle. However, the washing is still sufficiently rinsed.

### If there are white residues on the washing

- These are insoluble contents of modern detergents. They are not the result of an insufficient rinse. Shake out the washing or brush it off. Turn the washing inside out before washing it. Review your choice of detergent and if necessary use liquid detergent.

## Carrying out an emergency emptying

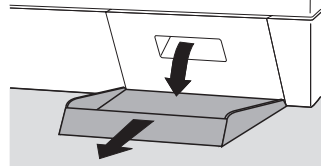
- If the washing machine no longer pumps out the water, emergency emptying must be carried out.
- If the washing machine is located in a room in which below freezing temperatures might occur, emergency emptying must be carried out. Furthermore: unscrew the inlet hose from the water tap and drain off the water. Empty the drainage hose.



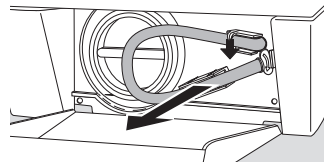
**Warning!** Switch off the washing machine and pull out the mains plug prior to performing emergency emptying.

**Warning!** The water, which flows out of the emergency emptying hose can be hot. First allow the water to cool down before you carry out the emergency emptying.

1. Have a flat container on hand to catch the water.
2. Pull down the flap in the right corner of the base strip outwards and pull it off.

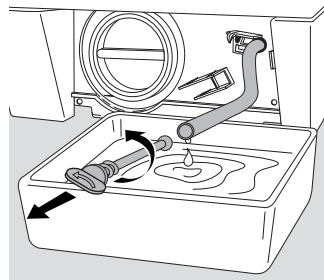


3. Remove the emergency emptying hose from its holder.



4. Place the container under the hose.
5. Detach the plug of the emergency emptying hose by turning it anticlockwise and pull it out.

The water runs out. Depending on the amount of water, it may be necessary to empty the collecting vessel several times. To do this, close the emergency emptying hose temporarily with the plug.



Discard the water from the container, replace it under the emergency emptying hose and remove the plug from the hose.

**When the water is completely drained:**

6. Push the plug securely into the emergency emptying hose and turn it clockwise to secure it.
7. Replace the emergency emptying hose in its holder.
8. Put on the flap and close.

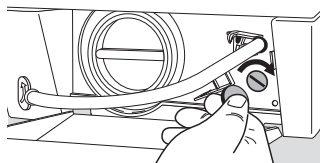
## Emergency unlocking of the door

If the door cannot be opened, it can be opened using the emergency unlock feature.



**Warning!** If it is necessary to unlock the door manually, always ensure that the washing machine has been disconnected from the electricity supply first.

1. If water can be seen in the window of the door, first perform an emergency emptying (see section "Carry out emergency emptying").
2. Pull down the flap in the right hand side of the base panel.
3. Turn the rotary knob clockwise using a coin. The door springs open.



## Additional Rinse (RINSE+)

The washing machine is set for very economical water consumption. However, for persons who suffer from allergies to detergents, it can be helpful to rinse with extra water.



If RINSE + is set, an additional rinse cycle is carried out with the COTTONS/LINEN, EASY CARES/EASY IRON and DELICATES programmes. When the appliance is supplied from the factory, the additional rinse function is not set.

### Setting the additional rinse function:



1. Turn the programmeselector to SHORT SPIN.
2. Press the SOAKING button for at least 5 seconds.  
After the button has been pressed for 5 seconds, RINSE+ flashes on the programme progress display for 5 seconds.
3. Release the SOAKING button while RINSE+ flashes.  
After it has stopped flashing, the additional rinse cycle has been set. It remains set until it is manually cancelled.  
When the additional rinse cycle is set, the indicator RINSE+ lights up on the programme progress display before the programme start and during the additional rinse cycle.
4. If you wish to check whether the additional rinse function is enabled:
  - Turn the programme selector to SHORT SPIN.
  - Press the SOAKING button briefly.
 If RINSE+ flashes on the programme progress display, the additional rinse cycle is set.

### Cancelling the additional rinse function:



1. Turn the programme selector to SHORT SPIN.
2. Press the SOAKING button for at least 5 seconds.  
RINSE+ flashes on the programme progress display as soon as the button is pressed. After 5 seconds, RINSE+ stops flashing and lights up constantly for a further 5 seconds.
3. Release the SOAKING button while RINSE+ lights up constantly.  
After RINSE+ has stopped lighting up, the additional rinse cycle is cancelled.



An additional rinse cycle increases water consumption and the programme duration.

## Water Cooling

It may be necessary to cool down the water before pumping it out in order to prevent thermal damage to the plastic drainage pipes.



The water is cooled down before pumping out at the end of the main washing cycle (by adding cold water).  
(This setting is only active for COTTONS/LINEN with a temperature of over 40 °C.).

When the appliance is supplied from the factory, the water cooling function is not set.

### Setting the water cooling function:



1. Turn the programme selector to SHORT SPIN.
2. Press the PRE WASH button for at least 5 seconds.  
After the button has been pressed for 5 seconds, MAIN WASH flashes on the programme progress display for 5 seconds.
3. Release the PRE WASH button while MAIN WASH is flashing.  
After it has stopped flashing, the water cooling function is set. It remains set until it is manually cancelled.
4. If you wish to check whether the water cooling function is set:
  - Turn the programme selector to SHORT SPIN.
  - Press the PRE WASH button briefly.If the MAIN WASH indicator on the programme progress display flashes, the water cooling function is set.

### Cancelling the water cooling function:



1. Turn the programme selector to SHORT SPIN.
2. Press the PRE WASH button for at least 5 seconds.  
MAIN WASH flashes on the programme progress display as soon as the button is pressed. After 5 seconds, MAIN WASH stops flashing and illuminates for 5 seconds.
3. Release the PRE WASH button while MAIN WASH is continuously illuminated. Once MAIN WASH has ceased to be illuminated, the water cooling function is cancelled.



Water cooling increases water consumption and the programme duration.

## Additional Rinse and Water Cooling

You can combine the additional rinse cycle and water cooling. The setting is performed as under "Additional rinse cycle" and "Water cooling".

# Programme protection

To safeguard a programme setting against unwanted changes (e.g. programme selector turned, option buttons pressed etc.), you can set the Programme protection. This prevents your washing being damaged.



The programme protection can be set and cancelled at any time during a programme.

## Select programme protection:



1. Select the desired programme settings.
2. To start the programme, press the START/PAUSE button.
3. Keep the PREWASH and SOAKING buttons pressed simultaneously for 5 seconds. The programme progress display flashes for 5 seconds. The programme protection function is set.



As long as the programme protection is set, you cannot make any other settings. The door cannot be opened with the DOOR/LIGHT button. Also after the washing cycle has ended, you must first cancel the programme protection before you can open the door.

If you attempt to change the selected setting by pressing a button during the washing cycle, the programme progress display flashes for 5 seconds.

If you attempt to change the selected setting by turning the programme selector, the programme progress display flashes until the original setting of the programme selector is restored. The washing cycle is not influenced in either case.



The programme selector must be in its original setting before you can cancel the programme protection.

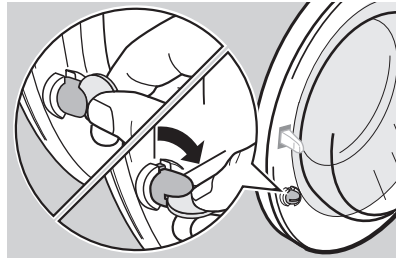
## Cancelling programme protection:



Keep the PREWASH and SOAKING buttons pressed simultaneously for 5 seconds. The programme progress display flashes for 5 seconds, then it is illuminated for 5 seconds. Programme protection is cancelled.

## Child Safety Feature

If the child safety feature is set, the door cannot be closed and no washing programme can be started.



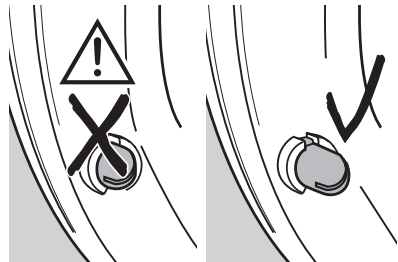
### Setting the child safety feature



Use a coin to turn the rotary knob on the inside of the door clockwise as far as it will go.



**Warning!** The rotary knob must not be in a vertical position after adjustment, otherwise the child safety feature is not active. The rotary knob must project as shown in the diagram.



### Cancelling the child safety feature



Turn the rotary knob anticlockwise as far as it will go.



# Installation and connection instructions

## Installation Safety Precautions

- When moving do not tilt the washing machine onto its front or onto its right hand side (viewed from the front). This is to prevent the possibility of the electronic components becoming wet.
- Before installation inspect the machine for transport damage. Do not connect the appliance if it is damaged - contact your retailer.
- Ensure all packaging and transit bolts/bars have been removed, see „Removal of Transit Packaging“. Failure to remove transit bolts/bars may cause serious damage to the appliance or property.
- Always insert the plug into a correctly installed earthed socket.
- Any plumbing work required to install this appliance should be carried out by a plumber or competent person.
- Check that the electricity supply is the same as that indicated on the appliance's rating plate.
- Any electrical work required to install this appliance should be carried out by an electrician or competent person.

# Installation of the appliance

## Transporting the appliance

- Do not place the washing machine on its front or on its right hand side (viewed from the front). This is to prevent the possibility of the electronic components becoming wet.
- Never transport the unit without the transport packaging and bolts/bars. Do not remove the transport packaging until the appliance is at the installation location. Transporting the unit without the transport packaging can damage it.
- Never lift the appliance by the door.

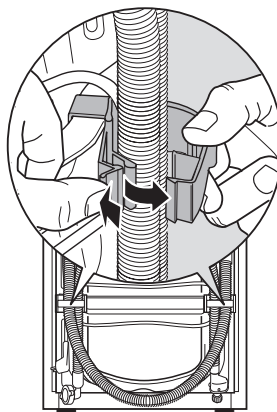
### When transporting the unit with a sack trolley:

- Attach the sack trolley only at the side. The shovel of the sack trolley must not be longer than 24 cm, otherwise the float switch can be destroyed.

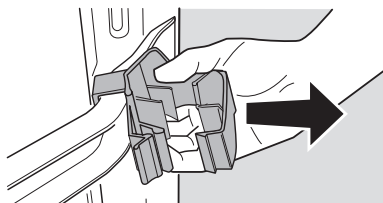
## Remove transport packaging

**Important!** It is essential to remove the transport packaging before putting the appliance into operation. Keep all parts of the transport packaging in a safe place for future use.

1. Open both hose holders on the appliance's rear side and remove the hoses and mains cable.



2. Pull both hose holders off the appliance with a strong pull.



**i** The special spanner (A) and the caps (B) (2 each) and (C) (1 each) are supplied with it.

3. Remove the screw D, including the compression spring with the special spanner A.

4. Cover the hole with the cap C.

**Important!** When fitting the plastic caps, press until they snap into the rear panel securely.

5. Remove the two screws (E) with the special spanner (A).

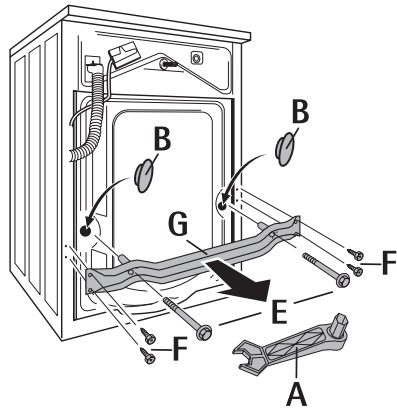
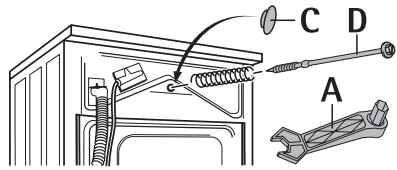
6. Remove the 4 screws (F).

7. Remove the transit bar (G).

8. Screw the 4 screws (F) back in for safe keeping.

9. Close the 2 large holes with the caps (B).

**Important!** When fitting the plastic caps, press until they snap into the rear panel securely.



## **Installation-Site preparation**

- The installation surface must be clean, dry and level. Do not install on a deep pile carpet.
- Minor unevenness of the floor surface should never be levelled out by laying pieces of wood, card or similar materials, but should always be compensated for by adjusting the screw feet.
- If the appliance is installed next to a heat source (e.g. cooking appliance), a heat insulating pad (87 x 57 cm) must be placed between the appliance and the heat source.
- Do not install the appliance in locations where the temperature may fall below freezing.
- Please ensure that when the appliance is installed it is easily accessible for the engineer in the event of a breakdown.

## **Installation on a Suspended Floor**

Suspended wooden floors are particularly susceptible to vibration. To help prevent vibration we recommend you place a waterproof wood panel, at least 15 mm thick under the appliance, secured to at least 2 floor beams with screws. If possible install the appliance in one of the corners of the room, where the floor is more stable.

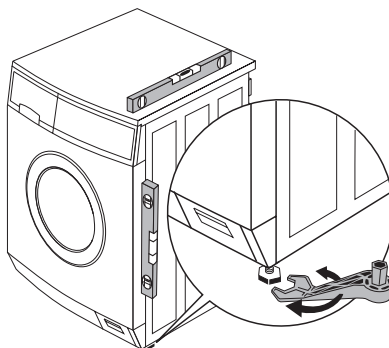
## Levelling the appliance

**i** **Self adjusting foot:** The rear foot of your washing machine is designed like a spring leg. This makes the machine very stable even at high spin speeds.

If the washing machine is still not stable during spinning, proceed as follows:

- 1.** Set the three adjustable feet to the nominal value of 10 mm. Use the supplied spanner.  
If the self adjusting foot does not reach the floor:
- 2.** Manually extend the self adjusting foot (rear left) to the required length.
- 3.** Check the appliance is level using a spirit level.

**Important!** Never use strips or shims of wood or cardboard etc. to compensate for any unevenness in the floor. Always use the adjustable feet.



# Electrical Connection

Any electrical work required to install this appliance should be carried out by a qualified electrician or competent person.



## **WARNING - THIS APPLIANCE MUST BE EARTHED.**

**The manufacturer declines any liability should these safety measures not be observed.**

Before switching on, make sure the electricity supply voltage is the same as that indicated on the appliance rating plate.

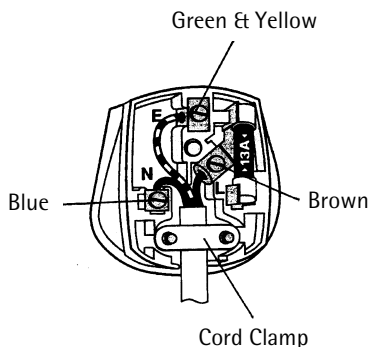
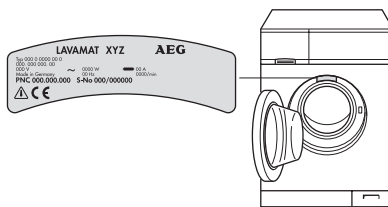
The rating plate is located at the top of the rim of the open door.

The appliance is supplied with a 13amp plug fitted. In the event of having to change the fuse in the plug supplied, a 13amp ASTA approved (BS 1362) fuse must be used.

Should the plug need to be replaced for any reason, proceed as described below.

The wires in the mains lead are coloured in accordance with the following code:

Green and Yellow:	Earth
Blue:	Neutral
Brown:	Live



- The wire coloured green and yellow must be connected to the terminal marked with the letter "E" or by the earth symbol  $\oplus$  or coloured green and yellow.
- The wire coloured blue must be connected to the terminal "N" or coloured black.
- The wire coloured brown must be connected to the terminal marked "L" or coloured red.
- Upon completion there must be no cut, or stray strands of wire present and the cord clamp must be secure over the outer sheath.



**WARNING! A cut off plug inserted into a 13 amp socket is a serious safety (shock) hazard. Ensure that the cut off plug is disposed of safely.**

## Permanent Connection

In the case of a permanent connection it is necessary that you install a double pole switch between the appliance and the electricity supply (mains), with a minimum gap of 3 mm between the switch contacts and of a type suitable for the required load in compliance with the current electrical regulations.

The switch must not break the yellow and green earth cable at any point.



This appliance is in accordance with the following EU Guidelines:

- Low Voltage Guidelines 73/23 EEC dated 19 February 1973, include Guideline Change Notice 93/68 EEC
- EMC Guideline 89/336 EEC dated 3 May 1989, including Guideline Change Notice 92/31 EEC.

This appliance complies with the requirements laid out in the EEC Directive 76/899.

Voltage 240 V AC: Fuse rating 13 amps

See rating plate for further information.

This appliance meets VDE requirements.

Particular regulations of local electricity authorities must be observed. This appliance conforms to EEC Directive No. 82/499/EEG on radio interference.



**WARNING! Repairs to electrical appliances must only be carried out by trained personnel. Improper repairs may lead to serious risks for the user.**

## Water connection



The washing machine is provided with safety devices preventing back-contamination of the water supply and complies with local water authority requirements.

This appliance is designed to be permanently plumbed into your home's water supply.

Before connecting up the machine to new pipework or to pipework that has not been used for some time, run off a reasonable amount of water to flush out any debris that may have collected in the pipes.

### **Important!**

- Appliances for connecting to cold water must not be connected to hot water.
- Only use new hose sets for the connection.

## Water pressure

The appliance is designed to operate within the following water pressure units. Minimum 1 bar ( $= 10\text{N/cm}^2 = 0.1\text{ Mpa}$ ), maximum 10 bar ( $= 100\text{N/cm}^2 = 1\text{ Mpa}$ ).

- If more than 10 bar: Install a pressure-reduction valve upstream
- If less than 1 bar: Unscrew the inlet hose from the appliance at the inlet solenoid valve and remove the flow regulator (to do this, remove the filter with needle nose pliers and remove the rubber washer behind the filter). Replace the filter.



## Inlet Hose Connection

A pressure hose 1.5m in length is supplied.

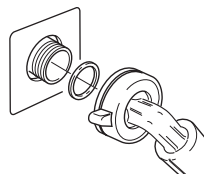
If a longer inflow hose is required, only a VDE-approved, complete set of hoses with fitted hose screw connections offered by your local Service Force Centre is permissible.

- Hose sets in lengths of 2.2m, 3.5m and 5 m are available for washing machines without Aqua Control.
- Hose sets in lengths of 2.0m, 2.9m and 3.9m are available for washing machines with Aqua Control.

**Important!** Never cut hoses into pieces in order to extend them!

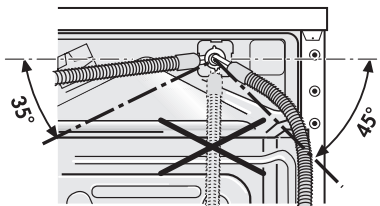
- i** Sealing rings are supplied either in the plastic nuts of the hose screw connection or in the enclosed pack. Do not use other seals!

- 1.** Connect the hose with the angled connection to the machine.



### Important!

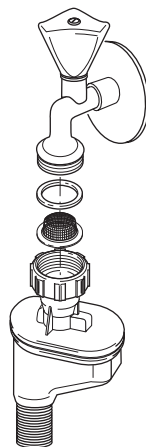
- Do not lay the inlet hose vertically downwards. Instead, turn it to the right or left as shown in the diagram.
- Tighten firmly to prevent leakage but do not use excessive force.



- 2.** Connect the hose with a straight connection to a water tap with a screw thread R 3/4 (inches).

**Important!** Only tighten the screw connection manually.

- 3.** By slowly opening the water tap before putting the washing machine into operation it is possible to check that the connection is free of leaks.

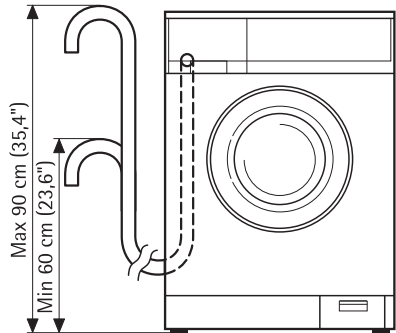


## Water Drainage

The appliance drain hose should hook into a standpipe, the hook in the drain hose is formed using the plastic "U-Piece" supplied. The standpipe should have an internal diameter of approximately 38 mm (see diagram) thus ensuring there is an air break between the drain hose and standpipe.

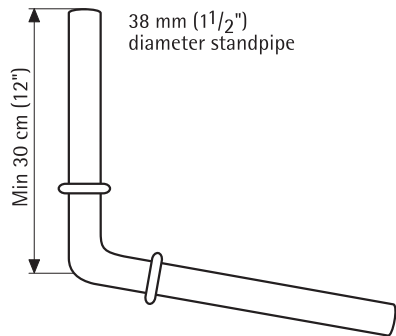
**Important!** It is essential to lay the drainage hose without kinks.

When discharging into a standpipe ensure that the top of the curve in the hose end is no more than 90 cm (35.4") and no less than 60 cm (23.6") above floor level.



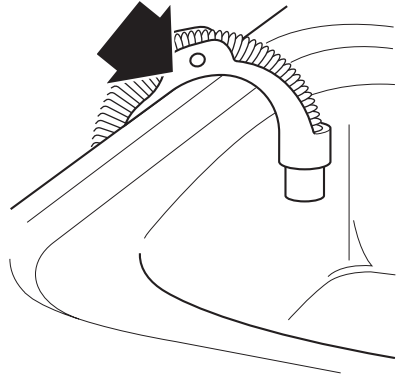
The upright standpipe should have a minimum, length of 30 cm (12") from the bottom of the elbow to the top of the pipe (see diagram). Make sure that it is designed in such a way that the end of the drain hose cannot be covered with water.

Longer drain hoses are available in lengths of 2.7 and 4 metres from your AEG Service Force Centre.



If you intend the drain hose from the washing machine to empty into a sink, make sure that the sink is empty and the plug hose is not blocked. Use the plastic "U-Piece" supplied.

**Important!** The end of the drainage hose must not be submerged in the pumped-out water. Otherwise, the water could be sucked back into the appliance.



## Pump head of greater than 1m

Every washing machine includes a wash water pump for the removal of wash and rinse water, which can pump fluids through the outlet hose up to a height of 1m, measured from the surface on which the machine stands.

For pump heads of greater than 1m please contact your local AEG Service Force Centre.

## Technical data

Height Adjustment

approx. +10 / -5mm

Load (depending on the programme)

max. 5kg

Area of use

Domestic

Drum speed, spinning

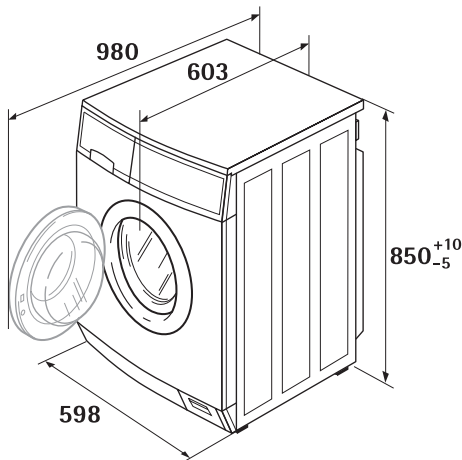
see rating plate

Water pressure

1-10bar

(=10-100 N/cm<sup>2</sup>= 0.1-1.0 Mpa)

## Dimensions



(dimensions in mm)

# Warranty conditions

## Great Britain

### Guarantee Conditions

AEG offer the following guarantee to the first purchaser of this appliance.

1. The guarantee is valid for 12 months commencing when the appliance is handed over to the first retail purchaser, which must be verified by purchase invoice or similar documentation.  
The guarantee does not cover commercial use.
2. The guarantee covers all parts or components which fail due to faulty workmanship or faulty materials. The guarantee does not cover appliances where defects or poor performance are due to misuse, accidental damage, neglect, faulty installation, unauthorised modification or attempted repair, commercial use or failure to observe requirements and recommendations set out in the instruction book.  
This guarantee does not cover such parts as light bulbs, removable glassware or plastic, dust bags or filters.
3. Should guarantee repairs be necessary the purchaser must inform the nearest customer service office (manufacturer's service or authorised agent). AEG reserves the right to stipulate the place of the repair (i. e. the customer's home, place of installation or AEG workshop).
4. The guarantee or free replacement includes both labour and materials.
5. Repairs carried out under guarantee do not extend the guarantee period for the appliance. Parts removed during guarantee repairs become the property of AEG.
6. The purchaser's statutory rights are not affected by this guarantee.

### European Guarantee

If you should move to another country within Europe then your guarantee moves with you to your new home subject to the following qualifications:

- The guarantee starts from the date you first purchased your product.
- The guarantee is for the same period and to the same extent for labour and parts as exist in the new country of use for this brand or range of products.
- This guarantee relates to you and cannot be transferred to another user.
- Your new home is within the European Community (EC) or European Free Trade Area.
- The product is installed and used in accordance with our instructions and is only used domestically, i. e. a normal household.
- The product is installed taking into account regulations in your new country.

Before you move please contact your nearest Customer Care Centre, listed below, to give them details of your new home. They will then ensure that the local Service Organisation is aware of your move and able to look after you and your appliances.

France	Senlis	+33 (0) 44 62 29 29
Germany	Nürnberg	+49 (0) 800 234 7378
Italy	Pordenone	+39 (0) 800 117511
Sweden	Stockholm	+46 (0) 8 672 5360
UK	Slough	+44 (0) 1753 219899

# Index

## A

- Aqua Control ..... 14, 25, 33
- Automatic adjustment foot ..... 9, 45

## C

- Child safety feature ..... 31, 40
- Circulation pump ..... 9, 30
- Conditioner ..... 9, 17, 18, 22
- Cottons ..... 10, 16, 26, 27
- Curtains ..... 15, 16, 26
- Customer Service ..... 29, 31, 55

## D

- Delay timer ..... 10, 12, 20, 23
- Delicates ..... 11, 16, 26, 27
- Detergent ..... 9, 17, 18, 22
- Detergent dispenser drawer ..... 9, 22

## E

- Easy iron ..... 11, 16, 26, 33
- Easy-cares ..... 10, 16, 26, 27
- Emergency emptying ..... 35
- Emergency unlocking ..... 36
- Energy saving ..... 10, 26

## F

- Fabric softener ..... 22

## H

- Hand wash ..... 11, 26, 27

## L

- Linen ..... 10, 16, 26, 27
- Load ..... 13, 26

## M

- Multi-display ..... 10, 23, 24, 31, 55

## O

- Open the door ..... 25, 33, 39
- Opening the door ..... 21, 36
- Over-dosed ..... 25

## P

- Pre wash ..... 12, 22, 26
- Pre-wash detergent ..... 9, 22
- Program progress display ..... 10, 24
- Program protection ..... 21, 25, 39
- Pump out ..... 11, 25

## Q

- Quick wash ..... 12, 26

## R

- Rating plate ..... 9, 46, 47, 55
- Rinse ..... 27
- Rinse + ..... 37
- Rinse hold ..... 11, 20, 25
- Risk of frost ..... 6, 35
- Run time ..... 24

## S

- Service & Spare Parts ..... 55
- Silk ..... 11, 16, 26, 27
- Silk Hand-washable ..... 11, 26, 27
- Soaking ..... 12, 20, 22, 26
- Softener ..... 9
- Softening ..... 11, 27
- Spin ..... 11, 18, 20, 21, 24, 27
- Stain removers ..... 9, 22
- Stains ..... 12, 26
- Starching ..... 11, 27
- Stopping the program ..... 24

## U

- Update ..... 14

## W

- Warranty ..... 6, 31, 53
- Washing
  - lightly soiled ..... 12
- Water
  - hardness ..... 17
  - pump out ..... 11, 25
  - softener ..... 9, 17, 22
- Water Cooling ..... 38
- Woollens ..... 11, 16, 26, 27
  - Hand-washable ..... 11, 26

## Service & Spare Parts

If after carrying out the necessary checks there is still a fault with your appliance please contact your local AEG Service Force Centre.

**In guarantee customers should ensure that the suggested checks have been made as the engineer will make a charge if the fault is not a mechanical or electrical breakdown.**

Please note that proof of purchase is required for in-guarantee service calls.

### Service & Spare Parts

If you require a service engineer or wish to purchase spare parts, contact your local AEG Service Force Centre, by telephoning:

**0870 5 929 929**

### Help us to help you

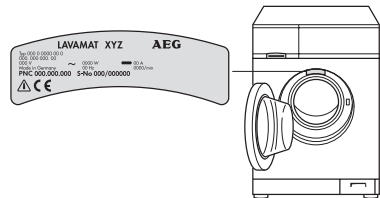
Please determine your type of enquiry before telephoning. When you contact us we need to know:

1. Your name, address, post code and your telephone number.
2. Clear and concise details of the fault.
  - What is the fault?
  - When does the fault occur?
  - Does the multi-display issue an error-message?
3. The model, production number and product identification number.
4. Date of purchase.

This information can be found on the rating plate, so you have these numbers to hand we recommend you write them below.

PNC .....

S-No. ....



### Customer Care

For general enquiries regarding your AEG appliance, or further information on AEG products please contact our customer care department by letter or telephone at the address below or visit our website at

**[www.aeg.co.uk](http://www.aeg.co.uk)**

Customer Care Department  
 AEG Domestic Appliances  
 55-77 High Street, Slough, Berkshire SL1 1DZ  
 Tel: 08705 350350\*

\*Calls to this number may be recorded for training purposes.

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