JLBIIH 804 Ceramic glass induction hob Instruction manual

John Lewis



Important safety information



It is most important that this instruction manual should be retained with the appliance for future reference. Should the appliance be sold or transferred to another owner, or should you move house and leave the appliance, always ensure that the book is supplied with the appliance in order that the new owner can get to know the functioning of the appliance and the relevant warnings. These warnings have been provided in the interest of safety. You MUST read them carefully before use or installation by a qualified person. If you are unsure of the meanings of these warnings contact the John Lewis branch from which you purchased the appliance.

Installation

- This hob must be installed by qualified and competent personnel to the relevant National Standards.
- Refer to Installation Information in chapter "Installation".
- Remove all packaging, both inside and outside the hob, before using the hob.
- The appliance must not be used as a work surface or as a storage surface.
- Additions or modifications to the appliance are not permitted. Repairs to the appliance must only be carried out by trained registered service engineers.
- Do not place or store flammable liquids, highly inflammable materials or fusible objects (e.g. plastic film, plastic, aluminium) on or near the appliance.
- Built-in appliances may only be used after they have been built in to suitable built-in units and work surfaces that meet the relevant National Standards.
- In the event of faults with the appliance or damage to the glass ceramic (cracks, scratches or splits), the appliance must be switched off and disconnected from the electrical supply to prevent the possibility of an electric shock.

Child safety

- This appliance is designed to be operated by adults. Children should not be allowed to tamper with the controls or play with the product.
- Keep all packaging away from children.

Use

- Persons (including children) who, due to their physical, sensory or mental capacity or their inexperience or lack of knowledge are unable to use the appliance safely should not operate this appliance without the supervision or instruction of a responsible person.
- Do not leave the appliance unattended during operation.
- This hob is intended for domestic cooking only. It is not designed for commercial or industrial purposes.
- Remove stickers and film from the glass ceramic.
- There is the risk of burns from the appliance if used carelessly.
- Cables from electrical appliances must not touch the hot surface of the appliance or hot cookware.

- Overheated fat and oil can ignite quickly.
 Warning! Fire hazard!
- Switch the cooking zones off after each use.
- The ceramic glass can be damaged by objects falling onto it.
- The edge of the ceramic glass can be damaged by being knocked by the cookware.
- Cookware made of cast iron, cast aluminium or with damaged bottoms can scratch the ceramic glass if pushed across the surface.
- Objects that melt and things that boil over can burn onto the ceramic glass and should be removed straightaway.
- Do not use the cooking zones with empty cookware or without cookware.

Maintenance and Cleaning

- Only clean this hob in accordance with the instructions.
- For cleaning, the appliance must be switched off and cooled down.
- For safety reasons, the cleaning of the appliance with steam jet or high-pressure cleaning equipment is not permitted.
- Always allow the hob to cool down and switch off the electrical supply before carrying out any cleaning or maintenance work.

Service

This hob should only be repaired or serviced by an authorised Service Engineer and only genuine approved spare parts should be used.



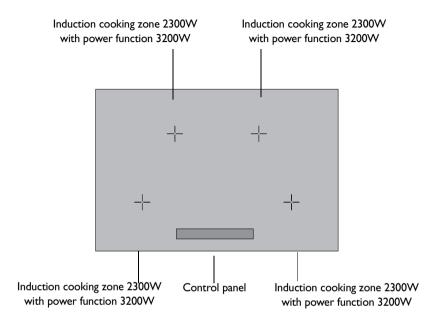
- After installation, please dispose of the packaging with due regard to safety and the environment.
- When disposing of an old appliance, make it unusable, by cutting off the cable. Remove any door catches, to prevent small children being trapped inside.
- The symbol on the product or on its packaging indicates that this product should not be treated as normal household waste. Instead it should be taken to an approved collection facility for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local council; your household waste disposal service or the shop where you purchased the product.

Contents

Important safety information 2 Description of the appliance 5 The control panel 12 Touch Control sensor fields 12 Displays 13 Residual heat indicator 13 Operating the appliance 14 Switching the appliance 14 Switching the appliance 14 Using the automatic warm-up function 15 Locking/unlocking the control panel 16 Using the child safety device 17 Switching the power function on and off 18 Using the timer 19 Cooking over two cooking zones 19 Automatic switch off 22 When the hob is first installed 23 Tips on cooking and frying 24 Cookware for induction cooking zones 24 Tips on energy saving 24 Examples of cooking applications 25 Maintenance and cleaning 26 Cleaning the appliance after each use 26 Removing deposits 27 Something not working 28 Repairs - after sales service 30 Spare parts 31 Rating Plate 3	For the User		For the Installer
The control panel 12 Touch Control sensor fields 12 Displays 13 Residual heat indicator 13 Operating the appliance 14 Switching the appliance on and off 14 Selecting the heat setting 14 Using the automatic warm-up function 15 Locking/unlocking the control panel 16 Using the child safety device 17 Switching the power function on and off 18 Using the third safety device 17 Switching the power function on and off 18 Using the timer 19 Cooking over two cooking zone 19 Automatic switch off 22 When the hob is first installed 23 Tips on cooking and frying 24 Cookware for induction cooking zones 24 Tips on energy saving 25 Environmental Information Electrical Requirements 18 Building in 19 Guide to use the Instruction Manual The following symbols will be found in the text to guide you throughout the Instructions: Automatic switch off 22 When the hob is first installed 23 Tips on cooking and frying 24 Cookware for induction cooking zones 24 Tips on energy saving 25 Environmental Information Electrical Requirements 18 Building in 19 Building in 19 Guide to use the Instruction Manual The following symbols will be found in the text to guide you throughout the Instructions Safety Instruction	Important safety information	2	Installation
Touch Control sensor fields 12 Displays 13 Residual heat indicator 13 Operating the appliance 14 Switching the appliance on and off 14 Selecting the heat setting 14 Using the automatic warm-up function 15 Locking/unlocking the control panel 16 Using the child safety device 17 Switching the power function on and off 18 Using the timer 19 Solecting a cooking zone 19 Cooking over two cooking zones 21 Automatic switch off 22 When the hob is first installed 23 Tips on cooking and frying 24 Cookware for induction cooking zones 24 Tips on energy saving 24 Examples of cooking applications 25 Maintenance and cleaning 26 Cleaning the appliance after each use 26 Removing deposits 21 Something not working 28 Repairs - after sales service 30 Spare parts 31	Description of the appliance	5	Technical specifications
Cooking over two cooking zones	Touch Control sensor fields Displays Residual heat indicator. Operating the appliance Switching the appliance on and off Selecting the heat setting. Using the automatic warm-up function. Locking/unlocking the control panel. Using the child safety device Switching the power function on and off Using the timer	12 13 13 14 14 14 15 16 17 18	Guide to use the Instruction Manual The following symbols will be found in the text to guide you throughout the Instructions:
Tips on cooking and frying	Cooking over two cooking zones	21	
Cookware for induction cooking zones. 24 Tips on energy saving. 24 Examples of cooking applications 25 Maintenance and cleaning. 26 Cleaning the appliance after each use 26 Removing deposits. 27 Something not working 28 Repairs - after sales service. 30 Spare parts 31	When the hob is first installed	23	Environmental Information
Cleaning the appliance after each use	Cookware for induction cooking zones Tips on energy saving	24 24	
Repairs - after sales service	Cleaning the appliance after each use	26	
Spare parts 31	Something not working	28	
- F F	Repairs - after sales service	30	

Description of the appliance

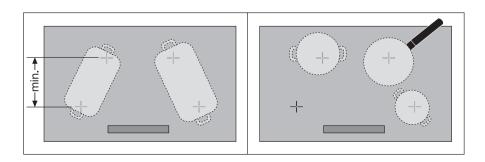
Cooking surface layout



The cooking surface is divided into four cooking zones. In each cooking zone under the glass ceramic is an induction heating element, the middle of each one being marked with a cross on the glass ceramic surface. Cookware can be placed on any of the cooking zones. But the cross must be completely covered by the cookware.

The bottom of the cookware must be from 125-210mm in diameter.

Larger cookware such as a roaster, for example, can be heated on two cooking zones. If doing this, cookware must cover at least the middle of the two crosses.



Installation



It is dangerous to alter the specifications or attempt to modify this product in any way.



Care must be taken to ensure that the appliance does not stand on the electrical supply cable.



Any electrical work required to install this appliance should be carried out by a qualified electrician or competent person.

Technical specifications

Appliance dimensions	Width Depth Height	780 mm 520 mm 50 mm
Worktop cut-out dimensions	Width Depth	750 mm 490 mm
Connection voltage	230 V ~ 50Hz	
Maximum connected load power	7.4 kW	

Cooking zones			
Position	Diameter	Power	
Front left	210 mm	3200 W	
Rear left	210 mm	3200 W	
Rear right	210 mm	3200 W	
Front right	210 mm	3200 W	

Electrical connection



This hob must be earthed.

Electrical Requirements

Any permanent electrical installation must comply with the latest I.E.E. Regulations and local Electricity Board regulations. For your own safety this should be undertaken by a qualified electrician, e.g. your local Electricity Board, or a contractor who is on the roll of the National Inspection Council for Electrical Installation Contracting (NICEIC).

Electrical Connection

The hob is designed to be connected to 230 V (50 Hz) electricity supply. Before connecting to the mains supply ensure that the mains voltage corresponds to the voltage on the rating plate underneath the hob.

It is necessary that you install a double pole switch between the hob and the electricity supply (mains), with a minimum gap of 3 mm between the switch contacts and of a type suitable for the required load in compliance with the current rules.



The switch must not break the yellow and green earth cable at any point.

It is necessary that the yellow / green earth wire is about 2 cm longer than the live and neutral ones.

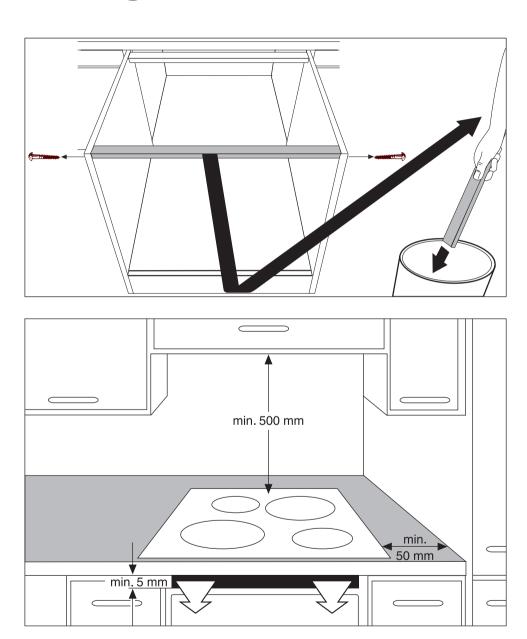
Important

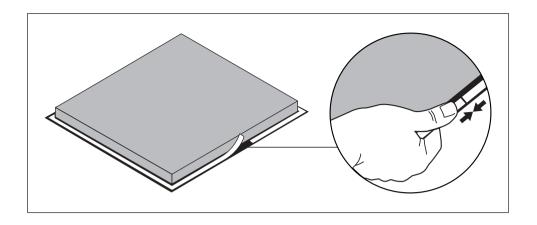
After installation and connecting, the cable must be placed so that it cannot at any point reach a temperature of more than 60°C above the ambient temperature.

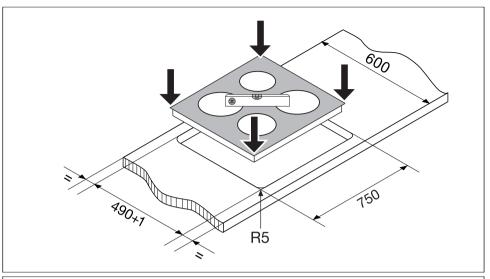
Before the hob is connected, check that the main fuse and the domestic installation can support the load; and that the power supply is properly earthed.

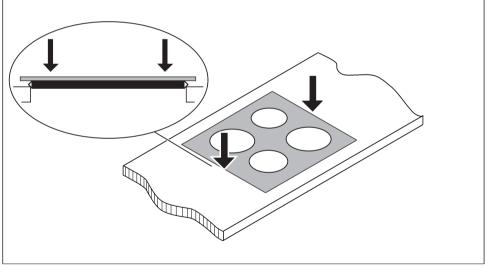
The manufacturer disclaims any responsibility should these safety measures not be carried out.

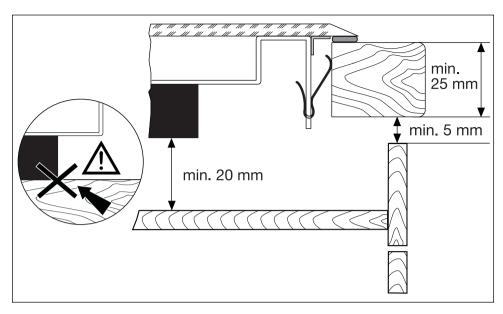
Building in

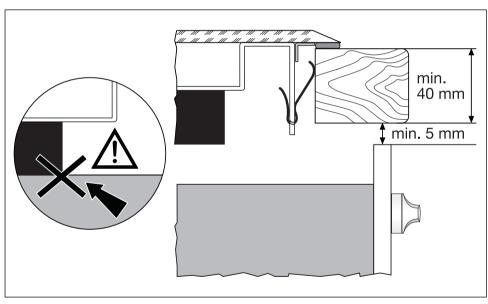




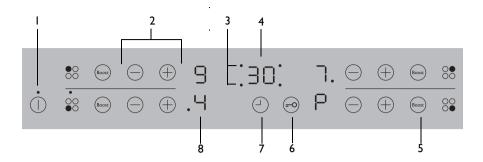








The control panel



- I: On/Off with power indicator
- 2: Heat setting selection
- 3: Cooking zone indicators Timer function
- 4: Timer display
- 5: Power function
- 6: Lock
- 7: Timer
- 8: Display

Touch Control sensor fields

The appliance is operated using Touch Control sensor fields. Functions are controlled by touching sensor fields and confirmed by displays and acoustic signals.

Touch the sensor fields from above, without covering other sensor fields.

Sensor field		Function
	On / Off	Switches appliance on and off
+	Increase settings	Increasing heat setting/time
<u> </u>	Decrease settings	Decreasing heat setting/time
9	Timer	Timer selection
- 0	Lock	Locking/unlocking the control panel
Boost	Power	Switching the power function on and off

Displays

	Display	Description
		Cooking zone is switched off
1-9	Heat settings	Heat setting is set
E	Fault	Malfunction has occurred
F	Pan detection	Cookware is unsuitable or too small or no cookware has been placed on the cooking zone
H	Residual heat	Cooking zone is still hot
	Child safety device	Lock/child safety device is set.
P	Power	Power function is switched on
-	Automatic switch off	Switch off is active

Residual heat indicator



Warning! Risk of burns from residual heat. After being switched off, the cooking zones need some time to cool down. Look at the residual heat indicator \overline{H} .



Residual heat can be used for melting and keeping food warm.

The **induction cooking zones** create the heat required for cooking directly in the base of the cookware. The glass ceramic is merely heated by the residual heat of the cookware. The **cooling fan** switches itself on and off depending upon the temperature of the electronics.

Operating the appliance

Use the induction cooking zones with suitable cookware.

Switching the appliance on and off

	Control panel	Display	Pilot light
Switch on	Touch () for 2 seconds	D/H	lights up
Switch off	Touch () for I second	H / none	goes out

After switching on, within approx.

10 seconds a heat setting or a function must be set, otherwise the appliance automatically switches itself off.

Selecting the heat setting

	Control panel	Display
Increase	Touch (+)	1 to 9 / P
Decrease	Touch \bigcirc	g to []
Switch off	Touch \oplus and \bigcirc at the same time	

The keep warm setting ! lies between and !. It is used to keep food warm.

Using the automatic warm-up function

Step	Control panel	Display
I.	Setting the maximum setting	9/P
2.	Place to one side for a moment	9/8
3.	(+) touch	R
4.	touch in order to set the desired cooking setting	B until [] / [] after 3 seconds [F]

All cooking zones are equipped with an automatic warm-up function. The automatic warm-up function sets the cooking zone to the highest setting for a certain period of time and then automatically switches back to the cooking setting that was originally set.



If during the automatic warm up \boxed{R} a higher heat setting is selected, e.g. from $\boxed{3}$ to $\boxed{5}$, the automatic warm up is adjusted.

The length of time that the automatic warm up function operates depends on the heat setting selected.

Heat setting	Length of the automatic warm up [min:sec]
U	0:10
1	0:10
2	0:10
3	3:10
ч	5:50
5	10:10
5	2:00
7	2:30
8	2:50
9	

Locking/unlocking the control panel

The control panel, with the exception of the "On/Off" sensor field, can be locked at any time in order to prevent the settings being changed e.g. by wiping over the panel with a cloth.

	Control panel	Display
Switch on	Touch 🕣	(for 5 seconds)
Switch off	Touch 🕣	previously set heat setting

 $f{i}$

When you switch the appliance off, the locking function is automatically switched off.

Using the child safety device

The child safety device prevents unintentional use of the appliance.

Setting the child safety device

Step	Control panel	Display/Signal
I.	Switch on the appliance (Do not set a heat setting)	
2.	Touch 💬 until the signal sounds	Acoustic signal
3.	Touch (+)	
Appliance switches off. The child safety device is set.		

Overriding the child safety device

The child safety device can be released in this way for a single cooking session; it remains activated afterwards.

Step	Control panel	Display/Signal
I.	① Switch on the appliance	
2.	Touch $\stackrel{+}{\oplus}$ and $\stackrel{-}{\bigcirc}$ at the same time	🛘 / acoustic signal
Until the appliance is next switched off, it can used as normal.		

Releasing the child safety device

Step	Control panel	Display/Signal	
I.	Switch on the appliance		
2.	Touch 🗐 until the signal sounds	Acoustic signal	
3. Touch (-)			
Appliance switches off. The child safety device is released.			

Switching the power function on and off

The power function makes additional power available to the front induction cooking zones, e.g. to bring a large volume of water to the boil.

The power function is activated for 8 minutes for the front left cooking zone and for 5 minutes for the front right cooking zone. After these times, the induction cooking zones automatically return to cooking level 3.

	Control panel	Display
Switch on	Touch Boost	P
Switch off	Touch (Boost)	9
	Touch \bigcirc	9

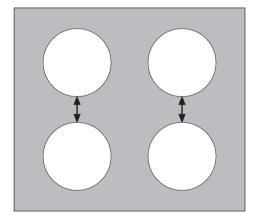


If the power function has ended, the cooking zones automatically switch back to the heat setting set previously.

Power Management

The cooking zones of the cooking surface have a maximum power available to them. Two cooking zones make up a pair (see figure).

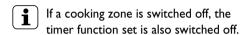
So that the Power function can always be carried out, Power Management may reduce the power of the other cooking zone in the pair Example: heat setting 9 is selected on a cooking zone. The Power function is switched on for the cooking zone paired up with it. The Power function is performed, but heat setting 9 on one cooking zone and Power function on the other cooking zone of a pair exceeds the maximum output for both. Therefore Power Management reduces the first cooking zone that was switched on from 9 to 7, for example, and the display for this cooking zone alternates between 9 and 7 and then remains on the current maximum of 7. (Whether the display alternates between 9 and 7 or 9 and 6 or other values, depends on the appliance type and the size of the cooking zone.)

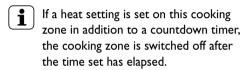


Using the timer

All cooking zones can each use one of the two timer functions at the same time.

Function	Condition	Outcome after the time has elapsed
Automatic cut-out	a heat setting is set	acoustic signal OD flashes Cooking zone switches off
Countdown timer	cooking zones not in use	acoustic signal ### Comparison of Compariso





Selecting a cooking zone

Step	Control panel	Display	
1.	Touch ② once	Pilot light of the first cooking zone flashes	*00
2.	Touch ② once	Pilot light of the second cooking zone flashes	*00
3.	Touch ① once	Pilot light of the third cooking zone flashes	*00
4.	Touch ② once	Pilot light of the fourth cooking zone flashes	00*

- The heat setting indicator of the selected cooking zone goes out, as long as the timer time can be set.
- If the pilot light is flashing more slowly, the heat setting indicator appears again and the heat setting can be re-set or modified.
- If other timer functions are set, after a few seconds the shortest remaining time of all the timer functions is displayed and the corresponding pilot light flashes.

Setting the time

The time counts down.

Step	Control panel field	Display	
I.	Select cooking zone	Pilot light of the cooking zone selected flashes	
2.	Touch ⊕ or ⊖ for the cooking zone selected	00 to 99 minutes	
After a few seconds the pilot light flashes more slowly. The time is set.			

Switching off the Timer function

Step	Control panel	Display	
1.	Select a cooking zone	Pilot light of the selected cooking zone flashes more quickly. Remaining time is displayed	
2.	Touch (a) for the cooking zone selected	The remaining time counts down to $\Omega\Omega$	
	Simultaneously touch + and for the cooking zone selected	and \bigcirc for the cooking	
•	: light goes out. er function for the selected cool	king zone is switched off.	

Changing the time

Step	Control panel field	Display	
1.	Select cooking zone	Pilot light of the cooking zone selected flashes faster	
		The time remaining is displayed	
2.	Touch $\textcircled{+}$ or \bigcirc for the cooking zone selected	0 f to 99 minutes	
After a four encounds the pilot light flashes many closuly			

After a few seconds the pilot light flashes more slowly.

The time is set.

The time counts down.

Displaying the time remaining for a cooking zone

Step	Control panel field	Display	
I.	Select cooking zone	Pilot light of the cooking zone selected flashes fast-	
		er	
		The time remaining is displayed	
After a few seconds the pilot light flashes more slowly.			

Switching off the acoustic signal

Step Control panel field Acoustic signal		Acoustic signal	
I.	Touch ①	Acoustic signal to acknowledge.	
Acoustic signal stops.			

Cooking over two cooking zones

Large cookware can be heated with two cooking zones simultaneously. Either the two cooking zones on the left-hand side or on the righthand side of the cooking surface are suitable for this.

- I. Place cookware centrally on the two zones. The cookware must cover at least the middle of the two crosses.
- 2. Set the same heat setting for the two cooking zones (max. setting 8).



With different cookware there can be differences in the heat distribution. Good cooking results can be achieved with cookware with thick, flat bottoms.

Automatic switch off

Cooking surface

- If after switching on the cooking surface, a heat setting is not set for a cooking zone within approx. 10 seconds, the cooking surface automatically switches itself off.
- If one or more sensor fields are covered by objects (a pan, cloths, etc.) for longer than approx. 10 seconds, a signal sounds and the cooking surface switches off automatically.
- If all cooking zones are switched off, the cooking surface automatically switches itself off after approx. 10 seconds.

Control panel

 When the appliance is switched off, if one or more of the sensor fields on the control panel are covered for more that 10 seconds, an acoustic signal sounds. The acoustic signal switches itself off automatically when the sensor fields are no longer covered.

Induction cooking zones

- If cookware that is not suitable is used, F
 flashes in the display and after 2 minutes the
 display for the cooking zone switches itself
 off.
- If one of the cooking zones is not switched off after a certain time, or if the heat setting is not modified, the relevant cooking zone switches off automatically. is displayed. Before being used again, the cooking zone must be set to .

Heat setting	Switches off after
u, 1 - 2	6 hours
3 - 4	5 hours
5	4 hours
6 - 9	1.5 hours

When the hob is first installed



Remove all packaging, both inside and outside the hob including the advertising labels and any protective film, before using the hob.



When a cooking zone is switched on, it may hum briefly. This is a characteristic of all ceramic glass cooking zones and does not impair either the function or the life of the appliance.

Tips on cooking and frying



Information about acrylamides

According to the latest scientific research, intensive browning of food, especially in products containing starch, may present a health risk due to acrylamide. Therefore we recommend cooking at low temperatures and not browning foods too much.

Cookware for induction cooking zones

Cookware material

Cookware material	Suitable
Steel, enamelled steel	yes
Cast iron	yes
Stainless steel	if appropriately labelled by the manufacturer
Aluminium, copper, brass	
Glass, ceramic, porcelain	



Cookware for induction cooking zones is labelled as suitable by the manufacturer.

Suitability test

Cookware is suitable for induction cooking, if

- ... a little water on an induction cooking zone set to heat setting 9 is heated within a short time.
- ... a magnet sticks to the bottom of the cookware.



Certain cookware can make noises when being used on induction cooking zones. These noises are not a fault in the appliance and do not affect operation in any way.

Bottom of the cookware

The bottom of the cookware should be as thick and flat as possible.

Pan size

Induction cooking zones adapt automatically to the size of the bottom of the cookware up to a certain limit. However the magnetic part of the bottom of the cookware must have a minimum diameter depending upon the size of the cooking zone.

Cookware with a bottom with a diameter of less than 12cm is not suitable.

Tips on energy saving



Place cookware on the cooking zone before it is switched on.



If possible, always place a lid on the cookware.

Examples of cooking applications

The information given in the following table is for guidance only.

Heat setting	Cooking process	suitable for	Cook time	Tips/Hints
0	Residual heat, Off positio			
u	Keeping food warm	Keeping cooked foods warm	as required	Cover
1-2	Melting	Hollandaise sauce, melting butter, chocolate, gela- tine	5-25 mins.	Stir occasionally
	Solidifying	Fluffy omelettes, baked eggs	10-40 mins.	Cook with lid on
2-3	Simmering	Simmering rice and milk-based dishes Heating up ready-cooked meals	25-50 mins.	Add at least twice as much liquid as rice, stir milk dishes part way through cooking
3-4	Steaming Braising	Steaming vegetables, fish Braising meat	20-45 mins.	With vegetables add only a little liquid (a few tablespoons)
4-5	Boiling	Steaming potatoes	20-60 mins.	Use only a little liquid, e. g.: max. ¼ I water for 750 g of potatoes
		Cooking larger quantities of food, stews and soups	60-150 mins.	Up to 3 I liquid plus ingredients
6-7	Gentle Frying escalope, veal cordon bleu, cutlets, rissoles, sausages, liver, roux, eggs, pancakes, doughnuts		as required	Turn halfway through cook- ing
7-8	Heavy frying	Hash browns, loin steaks, steaks, Flädle (pancakes for gar- nishing soup)	5-15 mins. per pan	Turn halfway through cook- ing
9	Boiling Searing Deep fry- ing	Boiling large quantities of water, cooking pasta, searing meat (goulash, pot roast), deep frying chips		

The power function is suitable for heating large quantities of liquid.

Maintenance and cleaning



Warning! Risk of burns from residual heat.



Important Sharp objects and abrasive cleaning materials will damage the appliance. Clean with water and washing up liquid.



Important Residues from cleaning agents will damage the appliance. Remove residues with water and washing up liquid.

Cleaning the appliance after each use

- I. Wipe the appliance with a damp cloth and a little washing up liquid.
- 2. Rub the appliance dry using a clean cloth.

Removing deposits

- I. Place the scraper on the glass ceramic surface at an angle.
- 2. Remove residues by sliding the blade over the surface.
- 3. Wipe the appliance with a damp cloth and a little washing up liquid.
- 4. Rub the appliance dry using a clean cloth.

	Remove			
Type of dirt	imme- diately	when the appliance has cooled down	using	
sugar, food containing sugar	yes		a scraper*	
plastics, tin foil	yes			
limescale and water rings		yes		
fat splashes		yes	cleaner for glass ceramic or stainless steel*	
shiny metallic discolorations		yes		

^{*}Scrapers and cleaners for glass ceramic and stainless steel can be purchased from your local John Lewis branch.



Remove stubborn residues with a cleaner for glass ceramic or stainless steel.



Scratches or dark stains on the glass ceramic that cannot be removed do not affect the functioning of the appliance.

Something not working

If the hob is not working correctly, please carry out the following checks, before contacting your local Service Force repair agent. In the event of any other fault codes that arise, disconnect the appliance from the electrical supply for a few seconds (take out the fuse from the housing wiring system). If the fault code is displayed again, please call your local Service Force repair agent and report the fault code.

IMPORTANT: If you call out an engineer to a fault listed below, or to repair a fault caused by incorrect use or installation, a charge will be made even if the appliance is under guarantee.

Problem	Possible cause	Remedy
The appliance cannot be switched on or is not operating	More than 10 seconds have passed since the appliance was switched on	Switch the appliance on again.
	The lock is switched on [_	Switch off the lock (See the section "Locking/unlocking the control panel")
	The child safety device is switched on [L]	Deactivate child safety device (See the section "Child safety device")
	Several sensor fields were touched at the same time	Only touch one sensor field
	Automatic switch off has been triggered	Remove any objects (pan, cloths, etc.) that are lying on the control panel. Switch the appliance on again
The residual heat indicator is not displaying anything	The cooking zone was only on for a short time and is therefore not hot	If the cooking zone is supposed to be hot, call your local Service Force Centre.
The automatic warm up function is not switching itself on	There is still residual heat on the cooking zone $\boxed{\mathbb{H}}$	Let the cooking zone cool down
	The highest heat setting is set	The highest heat setting has the same power as the automatic warm up function
Sensor fields are getting hot	Cookware too big or placed too near the controls	Place cookware in the middle on one of the four cooking zones. Place large cookware on the back cooking zones in preference.

Problem	Possible cause	Remedy	
Repeated acoustic signal (6x), appliance switches off	One or more sensor fields have been covered for longer than 10 seconds	Uncover sensor field	
Acoustic signal sounds when appliance is switched off	The control panel is wholly or partly covered by objects.	Remove objects.	
Acoustic signal sounds and appliance switches itself on and then off again; after 5 seconds another acoustic signal sounds	The On/Off sensor field has been covered up, e.g. by a cloth	Do not place any objects on the control panel	
Display changes between two heat settings	Power Management is reducing the power of this cooking zone	See the section "Switching the power function on and off"	
	Power Management is active, maximum load per side reached	Use cooking zones on other side	
F flashes	Unsuitable cookware	Use suitable cookware	
	No cookware on the cooking zone	Put cookware on zone	
	Diameter of the base of the cookware is too small for the cooking zone	Use suitable cookware (min. 120 mm)	
	Cookware not completely covering cross	Place cookware centrally over the cross	
is lit	Overheating protection for the cooking zone has been triggered	Switch off the cooking zone. Switch the cooking zone on again	
	Automatic switch off has been triggered	Switch off the cooking zone. Switch the cooking zone on again	
E and number are displayed	Electronics fault	Disconnect the appliance from the electrical supply for a few minutes (Take the fuse out of the house's wiring system) If after switching on again, is displayed again, call the customer service department	
(E) and minus are displayed	Light rays that are too strong on the control panel, for example bright sunlight	Briefly shade the control panel, for example with the hand Acoustic signal sounds, appliance switches itself off. Switch appli- ance on (again)	

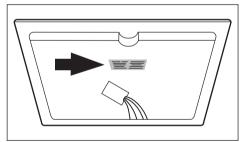
Repairs - after sales service

If your hob is not performing satisfactorily; consult the fault finding guides within this instruction book (Something not working). If a fault occurs which you can not resolve through following the advice and information contained within this instruction manual, the next step is to contact our extended warranty administrators on

0870 0107887

They will give you details for your local Service Force Centre.

Before calling out an engineer, please ensure you have read the details under the heading "Something Not Working".



When you contact your local Service Force Centre you will need to give the following details:

- I. Your name, address and post code
- 2. Your telephone number
- 3. Clear and concise details of fault
- 4. The purchase date and found on your receipt.
- 5. The model and serial number of the appliance (found on the rating plate located underneath the hob, see picture on this side).

So that you always have these numbers at hand, we recommend you to make a note of them here:

Mod.:	
PNC :	
C NI .	

Your hob is covered by a 3 year parts and labour guarantee (see separate details given at point of sale). Please retain your purchase receipt safely for the service engineer to verify the purchase details.

Spare parts

This product should be serviced by an authorised service engineer; and only genuine spare parts should be used.

Under no circumstances should you attempt to repair the hob yourself.

Repairs carried out by inexperienced persons may cause injury or serious malfunctioning. Contact our extended warranty administrators on

0870 0107887

who will give you details for your local Service Force repair agent.

Rating Plate

Modell LBIIH804		Prod.Nr.	949 592 976
Typ 55GDDE3AG	230 V	50 Hz	Induction 7,4
Made in Germany	Ser.Nr.		7.4 kW
John Lewis			(€ 🏝 😩

John Lewis Partnership

171 Victoria Street London SW1E 5NN www. johnlewis.com