## JLFSEC 602 Multifunction Cooker

Instruction manual



# John Lewis

# Mimportant safety information

It is most important that this instruction book should be retained with the appliance for future reference. Should the appliance be sold or transferred to another owner, or should you move house and leave the appliance, always ensure that the book is supplied with the appliance in order that the new owner can get to know the functioning of the appliance and the relevant warnings. These warnings have been provided in the interest of safety. You MUST read them carefully before installing or using the appliance. If you are unsure of the meanings of the these warnings contact the John Lewis branch from which you purchased the appliance.

#### Installation

• This cooker must be installed by qualified and competent personnel to the relevant National Standards.

• Refer to the installation information in chapter "Installation".

• This cooker is heavy. Take care when moving it.

• Do not use the oven door handle for lifting or moving the cooker, or for removing the appliance from the packaging.

• The technical data is indicated on the rating plate located on the back of the appliance. This plate must not be removed.

• The adjustment conditions are shown on a label applied to the packaging and the appliance.

• Remove all packaging, both inside and outside the hob, before using the cooker.

• Before assembling the cooker remove all the parts that are not firmly attached to it, in particular the pan supports and burners. To lighten the weight of the cooker, the accessories inside the ovens may also be removed, preventing accidental damage during the overturning process.

If the cooker is set on a pedestal, appropriate measures must be taken to prevent it from sliding off the pedestal.
Additions or modifications to the appliance are not permitted.

• Repairs to the cooker must only be carried out by trained registered service engineers.

### **Child safety**

• The cooker is designed to be operated by adults. Do not allow children to tamper with the controls or play with or near the cooker.

• Never store items that children may attempt to reach above the appliance.

• Whenever the cooker is in use and in the necessary cooling down period, take care to position the saucepans in a way to prevent burns or overturning. Avoid leaving the oven door open during use and immediately after cooking, the heating elements will still be hot.

• Only allow older children to use the cooker with adult supervision.

#### Use

This cooker is intended for domestic cooking only. It is not designed for commercial or industrial purposes.
Remove all stickers and film from the glass doors and the stainless steel cabinet.

• Cookers become very hot with use, and retain their heat for long periods after use. Care should be taken to avoid touching the hob area and the inside of the oven until fully cooled.

• There is the risk of burns from the appliance if used carelessly.

• Cables from other electrical appliances must not touch the hot surface of the appliance or hot cookware.

• Overheated fat and oil can ignite quickly. When cooking with fat or oil (e.g. frying chips) do not leave the appliance unattended.

• Do not leave cookware containing foodstuffs, e.g. fat or oil in or on the oven or on the hob in case they are inadvertently switched **ON**.

• Ensure that you switch the gas hobs and ovens OFF after use.

• Do not use the cooker if it is in contact with water.

• Do not operate the cooker with wet hands.

• Always stand back from the cooker when opening the oven doors during cooking or at the end of it, to allow any build up of steam or heat to release.

Unstable or misshapen pans should not be used on the hob as they can cause an accident by tipping or spillage.
Always support the grill pan when it is in the

withdrawn or partially withdrawn position.

• The cooker must not be used as a work surface or as a storage surface.

• Never line any part of the oven with aluminium foil.

• Do not allow heatproof cooking materials, e.g. roa-

sting bags, to come into contact with the oven elements.

• Do not place or store sealed cans, aerosols, flammable liquids, highly inflammable materials or fusible objects (e.g. plastics film, plastic, aluminium) inside, on, above or near the cooker.

• Do not hang towels, dishcloths or clothes from the oven or its handles.

• Always use oven gloves to remove and replace food in the oven.

### **Maintenance and cleaning**

• For hygiene and safety reasons this cooker should be kept clean at all times. A build-up of fats or other foodstuffs could result in a fire especially in the grill pan.

• Always allow the cooker to cool down and ensure it is switched of at the wall switch prior to carrying out any cleaning / maintenance work.

• Only clean the cooker in accordance with the instructions contained within this manual.

• For cleaning or for maintenance work, the electrical supply to the appliance must be switched off and the appliance must be cooled down.

• For safety reasons, the cleaning of the cooker with steam jet or high-pressure cleaning equipment is not permitted.

#### Service

• Before leaving the factory, this cooker has been tested and set up by qualified, specialist personnel, to guarantee the best operating results. Each repair or adjustment that may subsequently be necessary must be carried out with the utmost care and attention. Therefore this cooker should only be repaired or serviced by an authorised service engineer and only genuine approved spare parts should be used.

### Environmental information

After installation, please dispose of the packaging with due regard to safety and the environment.
When disposing of an old appliance, make it unusable, by cutting off the cable and make safe any components, which might be dangerous for children (remove doors etc.).

• The Symbol  $\square$  on the product or on its packaging indicates that this product may not be treated as household waste. Instead it should be taken to the appropriate collection point for recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local council, your household waste disposal service or the shop where you purchased the product.

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#### Guide to using the instruction manual

The following symbols will be found in the text to guide you throughout the instructions:

| Δ | Safety instructions |
|---|---------------------|
|---|---------------------|

Hints and tips

Environmental information

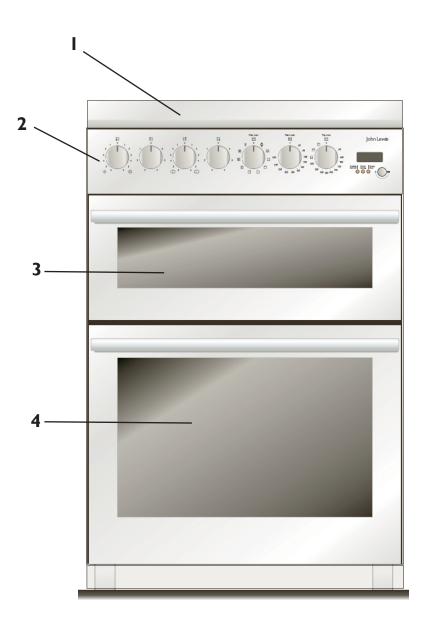


- This appliance complies with the following E.E.C. Directives:
  - **73/23/EEC** (Low voltage directive) and subsequent modifications.
  - **89/336/EEC** (Electromagnetic disturbance Directive) and subsequent modifications.

•89/109/EEC (Material in contact with food Directive) and subsequent modifications.

## **Description of the appliance**

- l Hob
- 2 Control panel
- **3** Conventional top oven
- 4 Multifunction main oven



### Installation

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It is dangerous to alter the specifications or attempt to modify this product in any way.

Care must be taken to ensure that the appliance does not stand on the electrical supply cable (not supplied).

Any electrical work required to install this appliance should be carried out by a qualified electrician or competent person.

### **Technical specifications**



|                         | Width              | 60 cm                 |  |  |
|-------------------------|--------------------|-----------------------|--|--|
| Appliance dimensions    | Depth              | 60 cm                 |  |  |
|                         | Height             | 85-90.5 cm            |  |  |
| Connection voltage      | 230 - 240 V~ 50 Hz | 380 - 400 V~ 3N 50 Hz |  |  |
| Maximum connection load | 12.28 kW           |                       |  |  |

| Gas Hobs    |                  |        |  |  |  |
|-------------|------------------|--------|--|--|--|
| Position    | Type of command  | Power  |  |  |  |
| Rear Left   | Switch           | I.2 kW |  |  |  |
| Rear Right  | Energy regulator | 2.4 kW |  |  |  |
| Front Left  | Energy regulator | 2.2 kW |  |  |  |
| Front Right | Switch           | 1.7 kW |  |  |  |

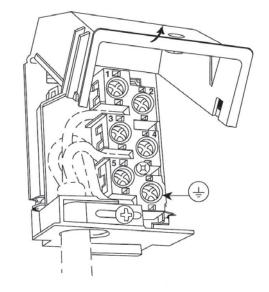
| Electric Ovens |               |         |  |  |
|----------------|---------------|---------|--|--|
| Position       | Туре          | Power   |  |  |
| Тор            | Conventional  | 2.18 kW |  |  |
| Bottom         | Multifunction | 2.60 kW |  |  |

### **Electrical connection**

WARNING: This appliance must be earthed. Do not earth this appliance to the gas supply piping. Connect to 230 - 240V | 380 - 400V 3N AC supply only.

- Make the connection as shown in figure by proceeding as follows:
- Preform wires to the appropriate shape to suit fitting into the mains terminal block.
- Strip inner insulation on wires using wire strippers.
- Ensure all screws are securely tightened.
- Clamp the mains cable securely ensuring 5mm of the outer insulation is inside the terminal block and that the wires are not taut but not so slack as to cause any fouling.
- Connect the remaining end of the mains cable to the appliance to the appliance point / junction box.
- Place fuse / miniature circuit breaker in circuit and switch on at mains.

When refitting the mains terminal cover, ensure that the lower tabs are located inside the bottom edge of the aperture, before fixing the two screws into the top edge of the mains terminal cover. Ensure that the cover is securely fastened.

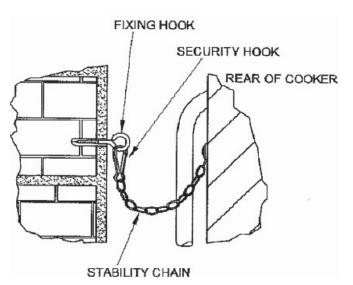


| LAY-OUT FOR CONNECTING 4-PLATE KITCHEN RANGES |          |                              |   |  |
|---|----------|------------------------------|---|--|
| Power supply                                  | Amp.     | Power cable                  | Connection diagram                                    |  |
| 230 V ~                                       | 43<br>53 | 3 x 6 sq. mm<br>3 x 10 sq.mm | $ \begin{array}{cccccccccccccccccccccccccccccccccccc$ |  |
| 400 V 3 N ~                                   | 19<br>23 | 5 x 2,5 sq.mm                | $\begin{array}{c ccccccccccccccccccccccccccccccccccc$ |  |

- Before installing, check the data on the rating plate to verify if the domestic electrical system can withstand the load of the appliance.
- The conditions of this appliance are written on the plate located on the inside edge of the left-hand sidepanel.
- The appliance is designed to operate at 230V. For other connections, consult the electrical connection lay-outs.
- The kitchen range is not supplied with an electrical power cable. We advise you to use a H05RR-F cable; for the diameter, consult the summary table below.
- A permanent connection to the electrical mains must be made. Install a suitable single-pole switch between the kitchen range and the power mains. The switch must be easy to access, with contact openings of at least 3 mm (not including the earth cable).
- The kitchen range must be connected to an efficient earthing system. For connection to the terminal board, the earth cable must be at least 1 cm longer than the power cables.
- The power cable must be positioned so that it does not exceed a temperature of 50 C, in addition to ambient temperature.

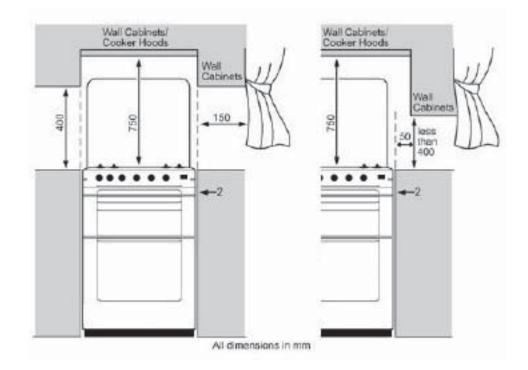
### **Stability chain**

The cooker is fitted with a stability device such as a proprietary stability chain as shown and firmly secured to the fabric of the building.Whatever the position, remember to leave enough room for the cooker to be pulled out for cleaning and service.



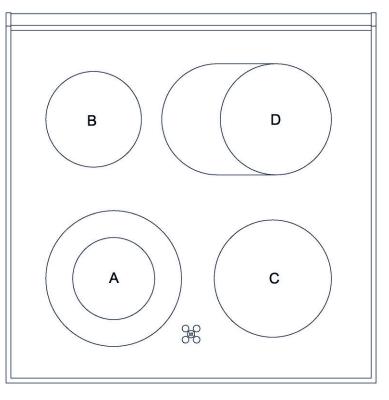
The wall behind the cooker between the hotplate and 450mm above, and across the width of the cooker, must be an incombustible material such as ceramic wall tiles. This appliance is designed not to project in front of standard 600mm worktops (excluding handles). To achieve the best fit the cooker must be pushed against the wall.

**i**As this appliance is very heavy it should be situated on a suitably hard surface to ensure servicing and installation is made possible with minimal impact on the floor surface.



### **Description of the hob**

- A Energy regulator max 2.2 kW
- B Switch I.2 kW
- C Switch I.7 kW
- D Energy regulator max 2.4 kW



### Assembly

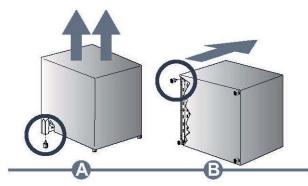
### Fitting the adjustable feet



Before assembling the cooker remove all the parts that are not firmly attached to it, in particular the pan supports and burners. To lighten the weight of the cooker, the accessories inside the ovens may also be removed, preventing accidental damage during the overturning process.

The cooker is delivered with the feet removed. Before moving and connecting up the cooker, take the feet from the packaging and screw them onto the cooker. This can be done in one of two ways:

- A Lifting the cooker off the floor.
- **B** Laying the cooker on its back.





Should it be necessary to move the cooker, screw the feet in completely and carry out the final levelling adjustment only when the gas and electrical connections have been made.

### Levelling the cooker

After connecting the cooker to the gas and electricity supply, level the cooker to the floor using the adjustable feet previously fitted onto the bottom of the cooker.





Should it be necessary to move the cooker, screw the feet in completely and carry out the final adjustments only when the other operations are completed.

### The control panel



### The control panel

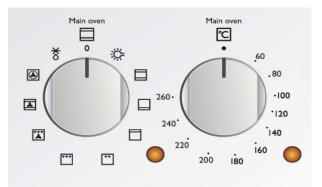
All the commands and controls for cooking with the hob and ovens are on the control panel.

### **Description of hob burner knob**

To regulate the plate turn the knob to between the maximum and minimum settings. Turn off the plate by returning the knob to position.

### **Description of electric oven knobs**

The main oven is controlled by two knobs: function switch knob and thermostat knob. They allow you to choose the most suitable type of heating for different cooking requirements, by switching on the heating elements appropriately and setting the required temperature (from 50 C to 260 C).



The two orange lights indicate when the preset temperature has been reached. The orange light switches on and off to indicate when the heating automatically kicks in to maintain the temperature inside the oven at the level set on the thermostat knob. The oven has an internal light. The light is always on while the oven is working: it can be switched on while the oven is off, for cleaning purposes, by turning the function switch knob to the symbol



Layout of burner - Description of symbols



REAR LEFT



| FRONT | LEFT |
|-------|------|





FRONT RIGHT

### Using the hob

### **Glass ceramic worktop**

The new design concept heating elements make it possible to reach maximum power in a few seconds. Furthermore, the ultra-thick fibreglass insulation prevents heat dispersion, limiting heating to the silk screen-printed zones only. The 4 (or 5) heating zones are controlled by 2 switches and 2 (or 3) energy regulators.

The switch controls power in W, which is pre-defined according to the position set on the knob.

The energy regulator is a device which regulates power gradually according to the position set on the knob (% of maximum power). Control of the heating zones is automatic, by activating or disabling the heating elements at regular intervals, thus ensuring precise, uniform heating. E.g.: short heating periods and long pauses indicate low temperature; long heating periods and brief pauses indicate a higher temperature. With the energy regulator, you can totally or partially heat a particularly zone of the glass ceramic top.

**Residual heat** 

The glass ceramic top is divided into 4 (or 5) heating zones. To ensure extra safety, it has indicator lights (residual heat indicators), which light up when a zone is very hot.

The indicators stay lighted for as long as the heated zone remains hot, even with the plates OFF:

### How to use the glass ceramic top

When using the top for the first time, we advise you to turn ON the heating zones one at a time for few

minutes, in order to eliminate any humidity accumulated in the insulation.

To avoid heat dispersion and for excellent performance, we advise you to use pots with a flat, thick bottom. Furthermore, whenever possible, the pots should be of the size as the heating zone being used.

The heated zone stays hot for a certain period of time. You should therefore exploit this by switching the plate off a few minutes before end of cooking, so that you finish cooking by exploiting the residual heat accumulated by the glass, and save on energy.

We advise you to clean when the glass has cooled. Wash the glass with the type of liquid detergent as per supplied sample, or with soapy water. For stubborn dirt, use the supplied scraper. Do not use abrasive material such as Scotch bryte, metal sponges or the like. Take care not to spill sugar while cooking, because impossible to remove deposits could be formed. Any cast-iron pots or with a rough bottom tend to leave light coloured traces, which can be removed with a cloth dampened with vinegar.

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When the top is in operation or the residual heat indicator is ON, take great care, and keep children away.

Accessible parts of the oven can become very hot while the grill is operating. Children should be kept at a safe distance.

if the glass ceramic breaks, disconnect electric power and call in the John Lewis Authorised Service Centre.

| Characte                       | ristics of the      | heating zon                 | es in 4 heatin      | ng plate ki | tchen ra                         | nges.        |           |       |        |        |
|--------------------------------|---------------------|-----------------------------|---------------------|-------------|----------------------------------|--------------|-----------|-------|--------|--------|
| 1                              | Type of             |                             | Knob                | Max         | Knob position and relevant power |              |           |       |        |        |
|                                | command             |                             | rotation            | power       | I                                | 2            | 3         | 4     | 5      | 6      |
| Front Energy<br>Left regulator | <b>O</b> AII        | Clockwise                   | 2200 W              | 10 %        | 25 %                             | 50 %         | 65 %      | 90 %  | 100 %  |        |
|                                |                     | <ul> <li>Central</li> </ul> | Anti -<br>clockwise | 750 W       |                                  |              |           |       |        |        |
| Rear left                      | Switch              | ● All                       | Anti -<br>clockwise | 1200 W      | 150 W                            | 200 W        | 350 ₩     | 500 W | 850 W  | 1200W  |
| Front<br>right                 | Switch              | ● All                       | Anti -<br>clockwise | 1700 W      | 180 W                            | 300 W        | 450 W     | 750 W | 1200 W | 1700 W |
| Rear<br>right                  | Energy<br>regulator |                             | Clockwise           | 2400 W      | 10 %                             | 25.9/        | 25 % 50 % | 65 %  | 90 %   | 100 %  |
|                                |                     | ()<br>Circular              | Anti -<br>clockwise | 1500 W      | /                                | <b>ZJ</b> /0 |           |       |        |        |

### Using the ovens



During normal use the cooker will get hot. Caution should therefore be used. Avoid leaving the oven door open during use and immediately after cooking, the heating elements will still be hot.



Do not allow children to approach or play with the cooker.



Do not allow children to sit or climb on the drop down doors.

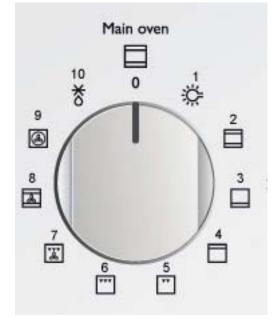


Do not cook food on the bottom of the oven.



The grill door must remain closed whilst grilling.

### Multifunction oven (Bottom oven)



#### **FUNCTIONS**

- I. OVEN LIGHT.
- 2. CONVENTIONAL OVEN. The heat distributes evenly from the top and the bottom. Ideal for baking pastries, cakes & biscuits and roasts. Recommended for cooking individual items.
- 3. BOTTOM HEAT. The heat distributes from the

bottom element to cook foods from the base.

- 4. TOP HEAT. The heat distributes from the top element. Ideal for browning the top of dishes without grilling.
- 5. ECONOMY GRILL. The centre element distributes the heat. Ideal for grilling, smaller quantities.
- 6. FULL GRILL. Both elements distribute the heat. Ideal for grilling larger quantities.
- 7. FAN GRILLING. The heat is radiated into the oven from the grill element and the fan distributes the heat. Ideal for grilling thicker cuts of meat.
- 8. FAN ASSISTED COOKING. The heat is radiated evenly from the top and bottom elements and distributes by the fan.
- 9. FAN COOKING. The heat radiated from the back elements is distributed evenly by the fan. The function enables you to cook different dishes at the same time with no transfer of flavours. Cooking times and temperatures can be reduced.
- 10. DEFROST. Set the oven thermostat to "0" position. Food can be defrosted by using the fan without any heat.

### **Electronic programmer**

The electronic programmer is a high-technology component which, by using only one knob, allows you to use all the functions that are usually made with more than one knob.

This simple system easily allows you to use all the cooking programmes of your appliance.

In addition to turning clockwise and anti-clockwise, it can be used as a push button. See figure below.



#### Setting the clock for the first time

Turn the knob to program the correct time. Confirm the time by pressing in the knob.

#### How to change the time

To change the time set, press in and hold the knob for 3 seconds and then carry out the 'Setting the clock' instructions again.

### **Minute timer function**

Turn the knob to select the required time for the minute timer. The display will show the selected time and the 'minute timer' LED light flashes. At the end of the countdown the display will show "END" and a warning alarm will sound.

The alarm will sound for 10 minutes.

It is intermittent for the first 30 seconds and after that you will hear a warning every 15 seconds. To stop the alarm, press the knob.

To change the countdown time turn the knob clockwise until the desired time is reached. To cancel the countdown time turn the knob anti-clockwise back to 0 or press the knob.

#### **End cook function**

Turning the knob clockwise while the main oven is on enables the end cook function, which will turn the oven off at a pre-programmed time. The display shows the time selected and the 'cooking duration' LED light flashes. At the end of the countdown the display will show "END", a warning alarm will sound and the oven will switch itself off. To reset the end cook time turn the knob to select another time while the oven is still on. To reset the display to show the time press the knob or reset the oven function switch to the off position.

To cancel the end cook before the cooking time is up turn the knob anti-clockwise back to 0 or press the knob.

**N.B.** if you press the knob twice consecutively then it is possible to increase the time in 5 minute increments. Press the knob again to confirm the time selected.

#### **Programmable timer function**

You can programme the timer to switch the oven on and off at a selected time. With the oven switched off press in the knob.

The 'Cooking duration' light switches on and the 'End of cooking' LED light flashes. Turn the knob to set the cooking start time. Press the knob to confirm and set the start time. Turn the knob to set the length of cooking time. The 'Cooking duration' and 'End of cooking' lights will flash.

Press the knob to confirm and set the length of cooking time. The display will return to the current time of day and the 'End of cooking' light flashes to indicate that the programmable timer function is set. Having set the programmable timer you can then set the desired cooking function (using the function switch knob) and temperature (using the thermostat knob) as described on page 11-13.

At the pre-programmed time the oven switches on and the display shows the remaining cooking time and the LED lights flash.

At the end of the pre-programmed time the timer switches off, the display shows "END" and a warning alarm will sound.

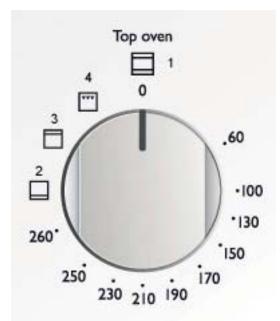


The programmable timer function will not set if you try to programme a zero cooking time or the starting time as the same time as the current time. If the oven is switched on, it will switch off at the end of the pre-programmed cooking time.



Once you have programmed the programmable timer function it remains memorised even in the event of a power failure and the light going out. When the power is restored, the oven timer resumes its countdown and will switch on at the pre-programmed time with a delay equal to the time for which the power was out.

# **Conventional oven (Top oven)**



- 1. CONVENTIONAL COOKING with heat distribution from above and from below. With the same knob is possible to set the temperature up to a maximum of  $260^{\circ}$  C.
- 2. BOTTOM HEAT with a maximum temperature of 260° C; is ideal for browning the base of the dishes.
- 3. TOP HEAT with a maximum temperature of 260° C; ideal for browning the top of dishes.
- 4. FULL GRILL with a maximum temperature fixed on 260° C; this function is ideal for grilling family sized portions.

# **Maintenance and cleaning**



Before cleaning or carrying out maintenance, switch off the power supply to the cooker and close the gas taps.



Do not clean the surfaces of the cooker when they are still hot.



Do not use pressure or steam spray guns to clean the cooker.

### **Cleaning the stainless steel**

To clean and preserve stainless steel surfaces and remove the toughest stains, always use specific products; these products should not contain chlorine- based abrasives or acid substances, alternatively use a little warm vinegar. Pour the product onto a damp cloth and wipe the stainless steel surface. Rinse carefully and dry with a soft cloth. Do not under any circumstances use metallic sponges or sharp scrapers that may damage the surfaces. Only use non-scratch, non-abrasive sponges and, if necessary, wooden or plastic utensils.

### **Cleaning enamelled surfaces**

Clean with a non-scratch, non-abrasive sponge dampened with soap and water. Grease stains can easily be eliminated with hot water or a product specifically made for cleaning enamel. Rinse carefully and dry with a soft cloth.Do not use products containing abrasives, scouring pads, steel wool or acid, which may spoil the surfaces. Do not leave acid or alkaline substances on the enamel (lemon juice, vinegar, salt etc.).

# Cleaning the glass ceramic worktop

We advise you to clean when the glass has cooled. Wash the glass with the type of liquid detergent as per supplied sample, or with soapy water. For stubborn dirt, use the supplied scraper. Do not use abrasive material such as Scotch bryte, metal sponges or the like. Take care not to spill sugar while cooking, because impossible to remove deposits could be formed. Any cast-iron pots or with a rough bottom tend to leave light coloured traces, which can be removed with a cloth dampened with vinegar.

### **Cleaning the oven**

In order to maintain the oven's efficiency and for hygienic reasons, it should be cleaned regularly, each time it is used if possible, after leaving it to cool: in this way it is possible to remove any residue more easily preventing it from burning on the next time the oven is used. Clean the stainless steel and enamelled parts as described in the relevant sections "Cleaning stainless steel" and "Cleaning enamelled surfaces". Take out all the removable parts and wash them separately. Rinse and dry thoroughly with a clean cloth.

### Cleaning the oven walls

Never use detergent products to clean this type of oven. The walls of the oven can be cleaned using white vinegar and wiped with a cloth dampened with water. Subsequently, heat the oven for at least one hour at  $150^{\circ}$  C to facilitate cleaning. When the oven has cooled, wipe it again with a damp cloth.

### **Cleaning the door**

We recommend you always keep the oven door clean. Use paper kitchen roll and on tougher dirt use a damp cloth and household detergent.



Spray products for cleaning the oven must not be used to clean the fan and the thermostat sensor inside the oven.

### Replacing the light bulb



Before carrying out maintenance, switch off the power supply to the cooker.

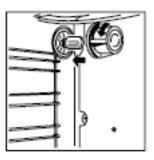
Proceed as follows:

Open the oven door.

• Unscrew the glass safety cap anticlockwise; unscrew the bulb and replace it with another one suitable for high temperatures ( $300^{\circ}$  C) with the following specification:

| Voltage:    | 230V/50Hz    |
|-------------|--------------|
| Power:      | 2 X 25 Watts |
| Attachment: | EI4          |

Refit the glass cap and switch on the power. It is possible to check that the oven light is working even when the door is closed by turning the function switch knob to the position



# Special maintenance

Periodically, it is necessary to maintain or replace some parts that are subject to wear and tear. Specific instructions are given below for each type of maintenance.



Before carrying out maintenance, switch off the power supply to the cooker and close the gas taps.

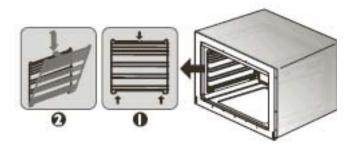
### Removing the shelf runner grid

The shelf runner grid can easily be removed for cleaning and to facilitate cleaning the oven walls. The grids are hooked to the oven walls in the three points indicated by the arrows in the figure (detail 1).

• Press the top of the grid downwards with your fingers as shown in (detail 2) to release the grid from the upper pin.

• Lift the frame upward and remove.

To refit the grid, carry out the instructions in the reverse direction. Set the lower part of the grid on the respective pins and press the upper part towards the oven wall until it hooks onto the pin.



# Something not working

If the appliance is not working correctly, please carry out the following checks before contacting your local Service Force agent.

**IMPORTANT** : If you call out an engineer to a fault listed below, or to repair a fault caused by incorrect use or installation, a charge will be made even if the appliance is under guarantee.

| Symptom                            | Solution   |
|------------------------------------|--|
| The glass ceramic is breaks:       | Disconnect electric power and call the John Lewis Service<br>Centre.   |
| The internal light is not working: | <ul> <li>The plug is not properly inserted in the power socket.</li> <li>There is no current at the socket.</li> <li>The lamp is defective.</li> </ul> |
| The oven is not heating up:        | <ul><li>The plug is not properly inserted in the power socket.</li><li>There is no current at the socket.</li></ul>                                    |

# **Repairs - after sales service**

If your appliance is not working correctly; consult the fault finding guides within this instruction book (Something not working). If a fault occurs which you can not resolve through following the advice and information contained within this instruction manual, the next step is to contact our extended warranty administrators on

### 0870 010 7887

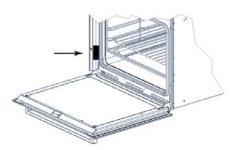
They will give you details for your local Service Force Centre.Before calling out an engineer, please ensure you have read the details under the heading "Something Not Working".

When you contact your local Service Force Centre you will need to give the following details:

- I. Your name, address and post code.
- 2. Your telephone number.
- 3. Clear and concise details of fault.
- 4. The purchase date and found on your receipt.
- 5. The model and serial number of the appliance.

So that you always have these numbers at hand, we recommend you to make a note of them here:

| Mod. : |  |
|--------|--|
| PNC :  |  |
| S.N. : |  |



#### **IMPORTANT** : If you call out an engineer to a fault listed below, or to repair a fault caused by incorrect use or installation, a charge will be made even if the appliance is under guarantee.

### Spare parts

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Always insist on genuine spare parts.

An authorised service engineer should service this product, and only genuine spare parts should be used. Under no circumstances should you attempt to repair the appliance yourself. Repairs carried out by inexperienced persons may cause injury or serious malfunctioning. Contact your local John Lewis branch.

### NOTES



### NOTES

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### John Lewis Partnership

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